

MINIMUM DISCLOSURE OF BANK FEES AND CHARGES 2024

ITEM/TRANSACTION	FREQUENCY	TZS	USD/EUR	GBP
CURRENT ACCOUNTS				
1: Required minimum opening balance				
Corporate Customers	Per Account	100,000	100	100
SMEs	Per Account	100,000	100	100
Personal Customers	Per Account	100,000	100	100
Financial Institutions (Banks)	Per Account	100,000	100	100
Bidii	Per Account	50,000	n/a	n/a
2: Monthly service fee				
Corporate Customers	Per Month	20,000	14.16	9.44
SMEs	Per Month	15,340	14.16	9.44
Personal Customers	Per Month	15,340	14.16	9.44
Financial Institutions (Banks)	Per Month	236,000	14.16	9.44
Bidii	Per Month	2,500	2	n/a
3: Account Closure				
Current Account	Per Account	23,600	24	12
Note: - There will be no account closure fee for the court-ordered account closure and for the deceased customers				
4: Cheque Book				
Cheque Book order	Per leaf (Stamp Duty inclusive).	500	0.35	0.35
Stop Payment Order	Per cheque	1.2% of the amount min.59,000 max. 354,000	1.2% of the amount min 35.4 max. 354	1.2% of the amount min 17.7 max. 177
Stop /unlock cheque leaf	Per leaf	23,600 max 47,200	Equivalent	Equivalent
Encashment of third party cheque without checklist	Per cheque	Free	Free	Free
Unpaid cheque for reason "Refer to Drawer or Effect not Cleared"	Per cheque	1.2% of the amount min. 177,000 max. 354,000	118	118
5: Standing Order				
Within CRDB Bank	Per transaction	Free	Free	Free
To other Banks	Per transaction	17,700	17.7	11.8
6: Balance Inquiry				
Over the counter (OTC)	Per enquiry	2,200	0.5	0.5
At our ATMs -Customers	Per enquiry	450	0.18	n/a
At our ATMs -Other local banks' customers	Per enquiry	944	0.47	n/a
7: Card Issuance				
TemboCard Fahari	Per Card	5,900	Equivalent	n/a
MasterCard/Visa Electron	Per Card	5,900	Equivalent	n/a
TemboCard Visa Gold	Per Card	Free	Free	n/a
TemboCard Visa/Mastercard Platinum	Per Card	Free	Free	n/a
TemboCard Visa Infinity/Mastercard World	Per Card	Free	Free	n/a
8: Renewal of Cards/Expiry				
TemboCard Fahari	Per Card	5,900	2.95	n/a
MasterCard/Visa Electron	Per Card	11,799	5.9	n/a
TemboCard Visa Gold	Per Card	11,800	5.9	n/a
TemboCard Visa/Mastercard Platinum	Per Card	23,600	11.8	n/a
TemboCard Visa Infinity/Mastercard World	Per Card	Free	Free	n/a
SAVINGS ACCOUNTS				
1: Required minimum opening balance				
Normal Savings Account	Per Account	20,000	100	100
Salary Account	Per Account	20,000	n/a	n/a
Busara Account	Per Account	20,000	n/a	n/a
Scholar Account	Per Account	5,000	n/a	n/a
Junior Jumbo	Per Account	20,000	20	20
Malkia	Per Account	5,000	Equivalent	Equivalent
Thamani	Per Account	1,000,000	n/a	n/a
Dhahabu	Per Account	100,000	n/a	n/a
Tanzanite	Per Account	100,000	100	100
2: Monthly service fee				
Normal Savings Account	Per Month	2,000	2.95	2.95
Salary Account	Per Month	1,770	2.95	2.95
Busara Account	Per Month	Free	n/a	n/a
Scholar Account	Per Month	Free	n/a	n/a
Junior Jumbo	Per Month	Free	Free	Free
Malkia	Per Month	Free	Free	Free
Thamani	Per Month	Free	n/a	n/a
Dhahabu	Per Month	Free	n/a	n/a
Tanzanite	Per Month	1,770	2.95	2.95
3: Account Closure				
Savings Account	Per Account	5,900	6	4
STATEMENT OF ACCOUNT				
E-statement monthly	Per Month	Free	Free	Free
Periodic schedule statement	Per Month	Free	Free	Free
Mini statement Over the Counter	Per Statement	2,360	118	118
Adhoc Statement - All Accounts	Per Statement	TZS 2,000 For 5 pages or less, and TZS 500 for each additional page.	0.9	0.9
ATM Statement	Per Statement	500	Free	Free
CASH WITHDRAW OVER THE COUNTER				
Current Account	TZS ≤100,000	7,000		
	TZS 100,001 - 500,000	7,500		
	TZS 500,001 - 1,000,000	8,000		
	TZS 1,000,001 - 5,000,000	10,000		
	TZS 5,000,001 - 10,000,000	15,500	0.5%	0.5%
	TZS 10,000,001 - 15,000,000	20,000		
	TZS 15,000,001 - 25,000,000	28,000		
> TZS 25,000,000	0.12% Max 177,000			

All Rates and Charges are VAT inclusive

ITEM/TRANSACTION	FREQUENCY	TZS	USD/EUR	GBP
CASH WITHDRAW OVER THE COUNTER				
Bidii Account	Per transaction for amount up to 20 million.		4,720	0.5%
	TZS ≤100,000		4,920	
Savings accounts <i>*except those exempted from charges</i>	TZS 100,001 - 500,000		5,700	
	TZS 500,001 - 1,000,000		6,200	
	TZS 1,000,001 - 5,000,000		8,100	
	TZS 5,000,001 - 10,000,000		11,500	0.5%
	TZS 10,000,001 - 15,000,000		17,500	
	TZS 15,000,001 - 25,000,000		24,500	
> TZS 25,000,000	0.12% Max 177,000			
ATM CASH WITHDRAWAL				
CRDB ATMs (Card)				
5,000 - 19,999	Per Transaction		1,200	Equivalent
20,000 - 49,999	Per Transaction		1,300	Equivalent
50,000 - 99,999	Per Transaction		1,500	Equivalent
100,000 - 199,999	Per Transaction		1,600	Equivalent
200,000 - 399,999	Per Transaction		1,700	Equivalent
400,000 - 499,999	Per Transaction		2,200	Equivalent
500,000 - 599,999	Per Transaction		2,500	Equivalent
600,000 - 799,999	Per Transaction		3,000	Equivalent
800,000 - 1,000,000	Per Transaction		4,000	Equivalent
Other local banks' ATMs	Per Transaction		4,720	n/a
Other banks' ATM outside the country	Per Transaction		10,030 + 1%	Equivalent
ELECTRONIC BANKING				
1: Internet Banking				
Balance Inquiry	Per Inquiry		Free	Free
Funds Transfer [Within CRDB]	Per Transaction		Free	Free
Statement	Per Statement		Free	Free
Bills Payment	Per Transaction		590	0.3
2: SimBanking				
Balance Inquiry	APP		Free	n/a
	USSD		450	n/a
Transfer to own account	Per Transaction		Free	n/a
Transfer to 3rd party account	Per Transaction		Free	n/a
Mini Statement (USSD)	Per Statement		450	n/a
Top Up	Per Transaction		Free	n/a
Bills Payment	Per Transaction		Free	n/a
3: Transfer to MNO's (Mobile Networks)				
0 - 4,999	Per Transaction		950	n/a
5,000 - 9,999	Per Transaction		1,800	n/a
10,000 - 19,999	Per Transaction		2,100	n/a
20,000 - 29,999	Per Transaction		2,700	n/a
30,000 - 49,999	Per Transaction		4,000	n/a
50,000 - 99,999	Per Transaction		5,300	n/a
100,000 - 199,999	Per Transaction		7,100	n/a
200,000 - 299,999	Per Transaction		7,700	n/a
300,000 - 399,999	Per Transaction		8,300	n/a
400,000 - 499,999	Per Transaction		9,100	n/a
500,000 - 999,999	Per Transaction		10,700	n/a
1,000,000 - Above	Per Transaction		12,000	n/a
TISS TRANSFER				
Outward transfers				
Per Transaction	1 - 10,000,000		2360	0.94
Per Transaction	10,000,001 - 50,000,000		5,900	2.36
Per Transaction	Above 50 M		11,800	4.72
Inward transfers				
Per Transaction			Free	Free
LOANS				
1: Facility Fee				
Personal loan - First application	Per Loan		2.00% on whole amount	2.00% on whole amount
Personal loan - Refinancing	Per Loan		2.00% on whole amount	2.00% on whole amount
SME/MSE and Agri Loan -First Application	Per Loan		1.77% on Whole Amount	1.77% on Whole Amount
Corporate				
(a): Cash Secured	Per Loan		0.50%	Free
(b): Secured by other legal mortgage				
New	Per Loan		1.77%	1.77%
Renewal	Per Loan		1.48%	1.48%
Restructuring	Per Loan		0.59%	0.59%
Enhancing	Per Loan		1.48%	1.48%
Jijenge	Per Loan		1.0% min 100,000 max 1,000,000	1.0% min 100 USD ,max 1,000 USD
2: Unpaid Loan Instalment				
Excess over limit and unpaid loan instalments penalty			4%	4%
DEPOSIT RATES				
Deposits upto TZS 1 Billion				
3 Months			2% - 3%	
6 Months			2.5% - 4%	
9 Months			3% - 4.5%	
12 Months			3.5% - 5%	
24 Months			3.5% - 5%	
36 Months (Thamani)			5%	
LENDING RATES				
Prime lending rate (Declining)			13.50%	
TRANSACTION/SERVICE				
DETAILS			RATE(USD)	
Foreign Funds Transfers			BEN/SHA/OUR(Excluding Oversease Charges)	
			USD 55 Flat	
			Estimated Oversease Bank Charges	
			USD 30	