



04. AGM NOTICE

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13. AGENDA OF THE MEETING

AGM NOTICE

Chairman and Shareholders,,

Re: Notice of the 27th Annual General Meeting

Notice is hereby given that the **TWENTY SEVENTH ANNUAL GENERAL MEETING of CRDB BANK PLC** will be held on Saturday, **21st May, 2022** physically at the **Arusha International Conference Centre (AICC), Simba Hall** and virtually commencing at **09:00 a.m.** The Agenda shown below will be transacted:

- 1. Opening of the Meeting.
- 2. Adoption of the Agenda.
- 3. Confirmation of the Minutes of the Twenty Sixth Annual General Meeting.
- 4. To deliberate the Matters Arising.
- 5. Adoption of the Report by those charged with Governance and Audited Financial Statements for year 2021.
 - 5.1 Report by those charged with Governance.
 - 5.2. Audited Financial statements for the year ended 31st December 2021.
 - 5.3 Declaration of Year 2021 Dividend.
- 6. Directors Remuneration.
- 7. Appointment of the External Auditors
- 8. Election of Board Members
 - 8.1 One (1) Board Member to represent shareholders owning shares above 1% and below 10%
 - 8.2 Three (3) Board Members to represent shareholders owning shares below 1%
 - 8.3 One Independent Director
- 9. To deliberate on Proposals received from Shareholders.
- 10. Any other business with leave of the Chair.
- 11. To set the place, date and venue of the next meeting.
- 12. Closing of the Meeting.

NOTE

- 1. **Virtual Attendance:** The AGM may be attended through the Banks digital channels (SIM Banking, SIM Account and Website [https://www.crdbbank.co.tz]) The Bank will send to all shareholders via their mobile phones ID and password information on how a shareholder can access the virtual meeting and participate.
- 2. The Shareholders Register shall be closed from Friday 13/05/2022 and shall be opened on Monday 16/05/2022.
- 3. All proposals to be discussed under Agenda no. 9 must be received by the Secretary not later than **4.00 p.m**. on **Friday**, **06/05/2022**.
- 4. Papers for the meeting may be collected from CRDB Bank Branches from **10/05/2022** and will also be available in Arusha from **20th to 21st May, 2022** and on the Bank's website on 10/05/2022
- 5. Costs for transportation and accommodation will be borne by shareholders themselves.

NOTICE OF SHAREHOLDERS SEMINAR

Notice is hereby given that there will be a Shareholders Seminar on "Significance and Peocedures on preparing Will and Administration", "End of physical CDS Receipts by DSE" and "Safeguard your Assets" on 20th May 2022, starting at **9.00 a.m.** at the **Arusha International Conference Centre (AICC), Simba Hall.**

The contact for communication is:

The Secretary
CRDB Bank Plc
CRDB Bank Headquarters,
P.O. Box 268
Dar es Salaam
Tel. no. 022 - 2114237, 2117442 - 7 - Fax or 022 - 2131005
Email -shares_unit@crdbbank.co.tz

BY ORDER OF THE BOARD

Jourgambo

J. B. Rugambo

COMPANY SECRETARY

20 April, 2022

PROXY FORM

27TH ANNUAL GENERAL MEETING

I/we		of	(address)		
being the Shareholder ((s) of CRDB Bank Plc with Shar	re Certificate	(CDS Number) hereby	appoint (s)
W	rith Voters/Driving Licence/ Nat	tional Identity	Card no		of (address)
	. as my proxy to attend and vot	e on my beha	alf in the 27th	Annual General Me	eeting to be
held on 21st May, 2022 a	and at any adjournment thereof.				

The above said Proxy shall attend and vote as follows: -

S/N	RESOLUTIONS	FOR	AGAINST	ABSTAIN
1	Adoption of the Report by those charged with Governance			
2	Adoption of Audited Financial Statements for the year ended 31st December, 2021			
3	Declaration of Year 2021 Dividend			
4	Approval of Directors Remuneration			
5	Appointment of External Auditors			
6	Set the place, date and venue of the next Meeting			

ELECTION OF BOARD MEMBERS

Every shareholder will fill only two sections for election by indicating the candidates they are voting for. Section A will be completed by shareholders owning shares below one percent (1%). Section B will be completed by shareholders owning shares between one and ten percent (1% - 10%). Section C will be completed by all shareholders.

SECTION A: To elect one (1) of the candidates for Board member who will represent shareholders owning below one percent (1%) of shares:

I/We instruct my/our proxy or proxies to vote the following way:

ELECTION OF ONE (1) BOARD MEMBER WHO WILL REPRESENT SHAREHOLDERS OWNING SHARES BELOW ONE PERCENT (1%)

(Indicated with "X" on ONE name of the candidate you elect as Board Member)

S/N	NAME	VOTE
i)	Mr. Abdul Ally Mohamed	
ii)	Hon. Frederick Tluway Sumaye	

SECTION B: To elect one (1) of the candidates for Board member who will represent shareholders owning between one and ten percent (1% - 10%) of shares:

I/We instruct my/our proxy or proxies to vote the following way:

ELECTION OF ONE BOARD MEMBER WHO WILL REPRESENT SHAREHOLDERS OWNING SHARES BETWEEN ONE AND TEN PERCENT (1% - 10%)

(Indicated with "X" on the name of the candidate you elect as Board Member)

S/N	NAME	VOTE
i)	Dr. Fred Matola Msemwa	

SECTION C: To elect one (1) of the candidates for Independent Director

I/We instruct my/our proxy or proxies to vote the following way:

ELECTION OF INDEPENDENT DIRECTOR BY ALL SHAREHOLDERS

(Indicated with "X" on ONE name of the candidate you elect as Board Member)

S/N	NAME	VOTE
i)	Mr. Martin Steven Warioba	
ii)	Eng. Jameson James Kasati	

Further details of the Shareholde	er (s):
Full Name:	
ld Number:	
Physical Address:	
Mobile number:	
Email address (if any):	
Signature:	
Date of signing:	
Time of signing:	

Made this day of year......

^{*}This Proxy Form shall be filled in and submitted to the Company Secretary, at any of the CRDB Bank Plc branches, Forty Eight (48) hours before the Meeting.

Table No. 1

ELECTION OF TWO (2) BOARD MEMBERS WHO WILL REPRESENT SHAREHOLDERS OWNING SHARES BELOW
ONE PERCENT (1%) (Summary of Candidates' CV)

S/N	Name/Age/Address	Curent position	Educational Qualification	Work Experience
5,	Jina/Umri/Anuani	Kazi ya Sasa	Elimu/Taaluma	Uzoefu
1	Name: ABDUL ALLY MOHAMED (VAN)	Current	2020	2018- 2020
	Adress: ZANZIBAR	Director of President Communication, State House Zanzibar	OPM (MBA& Certified Director), Havard Business School	Commercial Director at Azam Media Ltd, Azam Digital Broadcast,
	Age: 31		2019-2020	Azam Pay TV Mauritius
	No. of Shares: 2,450		IOD Certified Director,	2017- 2018
	CDS A/c No. 581733		Institute of Directors UK	Chief Executive Officer, Azam Football club
			2018	2016- 2018
			CFA Associate Member, CFA Institute	General Manager at Azam Football Club/
			2018	General Manager
			ACCA Affiliate Member, ACCA UK	Mzizima Milling
			2013-2016	
			Bachelor Degree in Accounting and Finance, Middlesex University London	
			2012-2013 International Foundation Programme, Middlesex university London	



ABDUL ALLY MOHAMED (VAN)

S/N	Name/Age/Address	Curent position	Educational Qualification	Work Experience
-,	Jina/Umri/Anuani	Kazi ya Sasa	Elimu/Taaluma	Uzoefu
2	Name: Hon. FREDERICK TLUWAY SUMAYE	Current	2006-2007	1995-2005 Retired Prime Minister, United
	Adress: DAR ES SALAAM	Retired Prime Minister, United Republic of Tanzania	Masters Degree in Public Administration, John F Kennedy	Republic of Tanzania
	Age: 72		School of Government- HAVARD UNIVERSITY	Minister of Agriculture
	No. of Shares: 7,448,376		Feb - Jun 1982	and cooperatives, United Republic of
	CDS A/c No. 190667		Training in Alternative Energy Technologies,	Tanzania
	CDS A/c No. 201136		University of Florida	1987-1994
			1970-1972	Deputy Minister, Ministry of Agriculture,
			Diploma in Agricultural	livestock and cooperatives, United
			Engineering, EGERTON UNIVERSITY, Njoro Kenya	Republic of Tanzania
			Reliya	1985-2005
				Head of Research and Development, Centre of Agricultural Mechanization and rural Technology (CAMARTEC) / Arusha Appropriate Technology Centre (AATP)



HON. FREDERICK TLUWAY SUMAYE

ELECTION OF ONE BOARD MEMBER WHO WILL REPRESENT SHAREHOLDERS OWNING SHARES BETWEEN ONE AND TEN PERCENT (1% - 10%) (Summary of Candidate' CV)

S/N	Name/Age/Address	Curent position	Educational Qualification	Work Experience
	Jina/Umri/Anuani	Kazi ya Sasa	Elimu/Taaluma	Uzoefu
3	Name: DR. FRED MATOLA MSEMWA Address: P.O. BOX 13186	2013 to date Managing Director, Watumishi Housing Company REIT.	2009 - 2012 PhD (Business Administration - Audit) 2001 - 2002	2013 to date Managing Director, Watumishi Housing Company REIT
	DAR ES SALAAM	2019-to date	MBA (Finance)	2018-2020
	Age: 49 No. of Shares: 12,612	Served as Board Member at CRDB Bank PLC	with distinction, Birmingham City University, UK.	Served as Board Member and Chairperson of Audit
	CDS A/c No. 145003		1997 - 1998 CPA (T).	Committee in DAWASA and NBAA Boards
			1994 - 1997	2008-2013
			Advanced Diploma in Accountancy, Institute of Finance Management.	Director of AUDIT- Energy and Water Utility Regulatory Authority (EWURA)
				2005-2008 Dep. Principal Finance Planning and Administration, National College of Tourism.



DR. FRED MATOLA MSEMWA

ELECTION OF INDEPENDENT DIRECTOR (Summary of Candidates' CV)

S/N	Name/Age/Address	Curent position	Educational Qualification	Work Experience
5,	Jina/Umri/Anuani	Kazi ya Sasa	Elimu/Taaluma	Uzoefu
4	Name:MARTIN STEVEN WARIOBA Address: DAR ES SALAAM Age: 44	Current Managing Partner, Warioba Ventures. 2020- Current Independent Non- Executive Board Director, CRDB Bank PLC	2007 Master of Business Administration, W.P.Carey School of Business at Arizona State University, Tempe, Arizona 2007 Master of Science in Information Management, W.P.Carey School of Business at Arizona State University, Tempe, Arizona 2003 Bachelor of Science in Computer Science, Minor in Mathematics, Louisiana State University, Baton	2011-2022 Co-Founder & Managing Partner, WS Technology Consulting. 2009-2013 Senior Technology Analyst/ Project Manager, Bank of Tanzania. 2006-2009 Consultant, Technology Integration Practice, Deloitte Consulting LLP, Sacremento, Carlifornia, United States.
			Rouge, Louisiana	



MARTIN STEVEN WARIOBA

S/N	Name/Age/Address Jina/Umri/Anuani	Curent position Kazi ya Sasa	Educational Qualification Elimu/Taaluma	Work Experience Uzoefu
S/N 5			Qualification	



ENG. JAMESON JAMES KASATI

Agenda No. 1: OPENING THE MEETING, READING THE NOTICE AND DETERMINE IF THE QUORUM IS PRESENT

Rule:

Article 39 of the Bank's Articles stipulates that the number of members required to make the quorum shall be met where the members in attendance represent at least half of all the bank shares.

Total shares - 2,611,838,584
Half of all shares - 1,305,919,292

Agenda No.2 ADOPTION OF THE AGENDA

Members are requested to adopt the agenda..

Agenda No 3: CONFIRMATION OF THE MINUTES OF THE 26TH ANNUAL GENERAL MEETING OF

CRDB BANK PLC HELD AT THE ARUSHA INTERNATIONAL CONFERENCE CENTRE (AICC), SIMBA HALL ON SATURDAY, 22ND May, 2021

ATTENDEES

NO.. NAME TITLE

Hon. Frederick Tluway Sumaye
 Dr. Veronica Nyahende
 John B. Rugambo
 Chairman of AGM
 Vice Chairman of AGM
 Secretary

BOARD OF DIRECTORS OF CRDB BANK PLC

4.	Dr. Ally H. Laay	Board Chairman
5.	Prof. Faustine K. Bee	Board Member
6.	Jes Klausby	Board Member
7.	Hosea E. Kashimba	Board Member
8.	Rose F. Metta	Board Member
9.	Abdul A. Mohamed	Board Member
10.	Prof. Neema M. Mori	Board Member
11.	Dr. Fred M. Msemwa	Board Member
12.	Martin S. Warioba	Board Member
13.	Miranda N. Mpogolo	Board Member
14.	Ellen G. Rwijage	Board Member

BOARD OF DIRECTORS OF CRDB BANK BURUNDI S.A.

15.	Jean Sindayigaya	Board Member
16.	Kahumbya K. Bashige	Board Member
17.	Fredrick Siwale	Managing Director

BOARD OF DIRECTORS OF CRDB INSURANCE BROKER LIMITED

18.	John W. Akida	Board Member
19.	Omary H. Mwaimu	Board Member
20.	Wilson Mnzava	General Manager

WAKURUGENZI WAANDAMIZI WA BENKI

Abdulmajid M. Nsekela	Group Chief Executive Officer and Managing Director Chief Commercial Officer
	Chief Financial Officer
Bruce M. Mwasenga	Chief Operations Officer
Leslie Mwaikambo	Director of Banking Operations
Leo P. Ndimbo	Director of Business Transformation
Tully Esther Mwambapa	Director of Corporate Affairs and Public Relations
Prosper G. Nambaya	Director of Corporate Banking
Xavery Makwi	Director of Credit
Siaophoro L. Kishimbo	Director of Human Resources
Deusdedit P. Massuka	Director of ICT
Godfrey N. Sigalla	Director of Internal Audit
Pendason N. Philemon	Director of Procurement
Boma O. Raballa	Director of Retail Banking
	Dr. Joseph O. Witts Frederick B. Nshekanabo Bruce M. Mwasenga Leslie Mwaikambo Leo P. Ndimbo Tully Esther Mwambapa Prosper G. Nambaya Xavery Makwi Siaophoro L. Kishimbo Deusdedit P. Massuka Godfrey N. Sigalla Pendason N. Philemon

35. James I. Mabula

36. Alexander S. Ngusaru Director of Risk and Compliance Director of Treasury and Capital Markets

Shareholders/Proxies

- A Omari Mwariko
- 38. Aron Kabunga
- 39. Aron Robert Lukyaa
- 40. Abbakar G. Mkama 41. Abbas Export Ltd
- 42. Abdallah Hamis
- 43. Abdallah Omari Sadiki
- 44. Abdallah Seif Mbonde
- 45. Abdon A. ITF Theodora Chuwa
- Abdon A. ITF Yasinta Chuwa 46.
- 47. Abdon August Chuwa
- 48. Abdullah Said Khatau
- 49. Abdulrabi Rashid Kiroro
- 50. Abdulrahman Kinana
- 51. Abdulrahman Ramadhan Meghji
- 52. Abeid Mwasajone
- 53. Abera Wilson Kitambi
- 54. Abisai Anderson Ngowi
- 55. Abubakar Omary Muba
- 56. Abubakar Rajab Ibrahim
- 57. Abubakari Mohamed Bui
- 58. Action's For Development Programs - Mbozi
- 59. Adam Isaeli Elinewinga
- 60. Adam Urassa Ntolo
- 61. Adamson Kariwa
- 62. Adela John Mroso
- 63. Adelaida Barnabas Seenga
- 64. Adelaide N Moshi
- 65. Adelaide Samson Kassala
- 66. Adelard Bartholomew Mtenga
- 67. Adelina Cylas Mtalemwa (Admin)
- 68. Adolf Salakana Moshi
- 69. Afzal Mohamed Kassamia
- 70. Agatha B Irringo
- 71. Aggrey Andrew Mjema
- 72. 73. 74. Agnes Elias Nzao
- Agnes Kondowe Ponera
- Agnes M. Robert
- 75. Ahadi Michael Mviombo
- 76. Ahamed Omari Mohamed
- . 77. Ahmed Omar Mohamed
- 78. Ahmed Rabii Nganya
- 79. Airtel Uganda Staff Provident Fund
- 80. Albert Elly Kananda
- 81. Albert Ignatio Kanuya
- 82. Albert Nshekanabo
- 83. Aldo Ramadhan Konzo
- 84. Alecia Kashemele Alec
- 85. Alexander Mahala Ntabaye
- 86. Alexander Nikwanduka Mtawa
- 87. Alfred Adrian Katata
- 88. Allan L. O. ITF Sophia Honando
- 89. Allan Mwille Mwaigaga
- 90. Allan L.O. Honando
- 91. Allen Astophel Masamu
- 92. Alliance Insurance Corporation Ltd
- 93. Ally Athuman Kimaro
- 94. Ally Juma Hamisi
- 95. Ally Mohamed Kessy
- 96. Ally Othman Mandia
- 97. Ally Rubeni Mkali
- 98. Aloyce Isaack Ngowi & Charles Ferdinand Mlawa
- 99. Aloyce John Lyimo
- 100. Alphonce Theotim Kalula
- Alunganiswa Ngoe Mbise (Admin)Shadrack Ngoe Mbise(Deceased) 101.
- Amani David Ngowi 102.
- Ambassador Fadhili Mbaga 103.
- 104. Amina Amri Bihoga
- 105. Amina Mwinyiamani

- 106. Amini Mohamedi Jarufu
- 107. Aminiel Senyael Ayo
- 108. Amirali Alnoor Dhalla
- 109. Ana Kayumba
- 110. Anaeli David Urio
- 111. Anasia Gasper Maleko
- 112. Anastasia Victor Moshi113. Anayesu Jackson Mlay
- 114. Andrew Abraham Mwangakala
- 115. Andrew Barnaba Sanga
- 116. Andrew Chanuo Ndakidemi
- 117. Andrew Mjema
- 118. Andrew Mudulu Ng'imba
- 119. Andrew Raphael Mwanjonde
- 120. Andrew Yesaya Akyoo
- 121. Andy Henry Hawanga
- 122. Angela Mbuya
- 123. Angelina Alberi Kanuya
- 124. Angelitha Jacob Msaki
- 125. Angellah Jasmine Kairuki ITF Esther Kokubelwa Kairuki
- 126. Anicet Basley Kileo
- 127. Anjelina Sweya Dotto (Admin) Samuel Shija Maganga (Deceased)
- 128. Anjelista Raphael Urassa
- 129. Anna Albert Kanuya
- 130. Anna Augustino Kaduri
- 131. Anna Azael Mndeme
- 132. Anna Beatrice Mtamike
- 133. Anna Christopher Mchami
- 134. Anna D. Makalla
- 135. Anna Elisha Mghwira
- 136. Anna Ezekiel Honamba
- 137. Anna Fredrick Mamuya
- 138. Anna Godson Lesika
- 139. Anna Godson Lesika ITF Wesley Francis Assey
- 140. Anna Godson Mushi
- 141. Anna Greyson Mrema
- 142. Anna Ismael Pallantyo
- 143. Anna Kajumulo Tibaijuka
- 144. Anna Mkapa
- 145. Anna Mtalemwa Cylas
- 146. Anna S. Woisso
- 147. Anna William Kilele
- 148. Annete Sila Msuya
- 149. Ansila Ladislaus Lyimo150. Anthony Isava Nduve
- 150. Anthony Isaya Nduye151. Anthony P. Nkwama
- 151. Antinony P. NKWarria
- 152. Antipas Francis Massawe
- 153. Antonini Ambrose Mrimi
- 154. Anuciata Peter Njombe
- 155. Anumye B Ngede (Admin) Benjamin.J Ngedec (Deceased)
- 156. Anunciata Kate Makillagi
- 157. Anyisile Kasigila Mwakatage
- 158. Apollo Temu
- 159. Apostolic Life Community of Priests
- 160. Aristides August Michael
- 161. Arnold Kidua Makinda
- 162. Arseni Alex Kagaruki
- 163. Artilio L. ITF Joshua Mbugunza
- 164. Arusha Cooperative Union Ltd
- 165. Arusha Teacher SACCOS
- 166. Asha Abdallah Ramadhani
- 167. Asha Abdallah Ramadhani ITF Juma Omar Lweno
- 168. Asha Abdallah Ramadhani ITF Maisara Omar Lweno
- 169. Asha Juma Hassan
- 170. Ashukuriwe Barnabas Ngowi
- 171. Ashura Amri Rugalema172. Asia Shabani Hamsini
- 173. Ason Sentara Nzowa
- 174. Asorael Lesauni Nnko
- 175. Athanas Best Baisi
- 176. Athanas S. & Akwilina Chenya
- 177. Athuman Iddi Dunga
- 178. Athuman Omar Tundwi
- 179. Athumani Athumani Mtengo

- 180. Atmosi Saba Massawe181. Atupesyage Mika Konga
- 182. Audax Alexander Rweyemamu Kamuhabwa
- 183. August Peter Mushi
- 184. Augusta Gerody Mayemba
- 185. Augusta Gerody Mayemba (Admin) Boniface Tupulane Mtemi (Deceased)
- 186. Augustine Albert Moshi
- 187. Augustine Alphonce Ngowi
- 188. Augustine Simon Minja189. Augustino Thomas Ngao
- 190. Aunali &/Or Salim Mohamed Abdulrazak
- 191. Aunali F Rajabali &/ Or Sajjad F Rajabali
- 192. Austine Aniset Temba
- 193. Aziza Ally Kimaro
- 194. Babuu Garende Samson (Admin) Samon Maswi Ndaro (Deceased)
- 195. Bahati Mariva Mcharo
- 196. Baltazar Kineneko Moshi
- 197. Baltazar Zakayo Kaaya
- 198. Balthazar Sipiasi Kitali
- 199. Balvinder Singh Virdi
- 200. Balvinder Singh Virdi (Admin) Mehar Singh Virdi (Deceased)
- 201. Baraka S. Nsale
- 202. Baraka Stephano Mgoshwe
- 203. Barare Ltd
- 204. Barbra Adeke Cando
- 205. Bariki Abel Vahaye
- 206. Basanda Kanuda Mahongo
- 207. Basil Paul Ndebarika Shayo
- 208. Baston Eric Mongi
- 209. Beatries David Minene
- 210. Beatus Peter Segeja
- 211. Beda Barnos Labule
- 212. Beda Michael Kessy
- 213. Benjamin Faustin Musita (Admin) Faustine Musita (Deceased)
- 214. Benjamin William Budodi
- 215. Benny John Mballah
- 216. Benson Budodi Jackson
- 217. Bernard Joseph Mfoy
- 218. Bertha Charles Kombe
- 219. Bertha Salieli Leole
- 220. Besetina Joseph Saikong
- 221. Betty Joachim Mrutu ITF Rayan Mrutu
- 222. Beverly Joshua Kileo
- 223. Bhavit Kamalnayan Bhatia
- 224. Bhoke John Rotente
- 225. Bibiana Vincent Assey
- 226. Bidex Import & Export Co. Ltd.
- 227. Bilhah Bosco Chailla
- 228. Bnym Re Vanderbilt University
- 229. Bnymsanv Re Bnymsanvfft Re Oddo Bhf Asset Management Gmbh Wegen Kilimanjaro Frontier Africa Fund
- 230. Miriam Jeremiah Solomon
- 231. Bosco Mohamed
- 232. Bright Gervas Matowo
- 233. Bruda Kubebeka Nyega
- 234. Bruno Baltazary Shao
- 235. Byeradorcas Joseph Jingu
- 236. Calist Aloyce Michael
- 237. Careen Innocent Mashelle
- 238. Carisma John Sebastian ITF Glibert Joseph Assey
- 239. Carisma John Sebastian ITF Glory Joseph Assey
- 240. Caroline Jonathan Mbasha
- 241. Caroline Kasanda Nhonoli
- 242. Caroline Lotto Mollel
- 243. Caroline Mathew Lyatuu244. Caroline Simon Kakwezi
- 245. Casto Cosmas Mushi
- 246. Castor Joseph Kisweswe
- 247. Cathbert Amour
- 248. Catherine Aika Mbuya
- 249. Catherine Ndesheo Ngaleo
- 250. Catherine Pius Lyimo
- 251. Catholic Diocese of Kigoma
- 252. Celestine Vedastus Ngindu
- 253. Centenary Bank Staff Defined Contribution Scheme

254. Century Bottling Limited Staff Provident Fund 255. Chabu Elius Mishwaro 256. Chama Cha Maalbino Kilimaniaro 257. Chama Cha Ushirika Nanganga 258. Chantell Massawe 259. Charles C Lukindo 260. Charles Clement Lukindo 261. Charles Elias Kahela Charles Ezekiel Nnko 262. Charles Jackson Itembe 263. Charles James Miho 264. 265. Charles Kaluse Msuya Charles Lembris Lucas (Admin) Lembris Lucas Laizer (Deceased) 266. 267. Charles Madata Sylvester Charles Malongo 268. 269. Charles Silvester Gama 270. Chausiku M Salum 271 Chedi Ng'endia Masambaji 272. Cheka Mwambungu Chagge 273. Chelestino Simbalimile Mofugale 274. Chelu Simon Mapolu 275. Chiku Issa Issa 276. Children's Career Plan Unit Trust Scheme Chrispin Valerian Mmanda 277. 278. Chriss Gabriel Munisi 279. Christa Augustine Moshi 280. Christian Christom Matembo 281. Christina Gidori Zelote Christina Nestory Buluda 282. Christopher Aluta Warioba 283. 284. Christopher Francis Kombe 285. Christopher Mwita Gachuma 286. Christopher Wilbard Ulomi 287. Claude Peter Benjamin Clavery Kasongi Mkwawa 288. 289. Clementine Damas Kinabo Cmg Investment Limited 290. 291. Collins Kibiki 292. Conrad Majahasi Kabuta 293. Consolata Joseph Kweka 294. Consolata Thomas Nagai 295. Core Securities Ltd 296. Cornel Aloice Meseyeck 297. Cornel Mstawani Honondele 298. Cornell Paul Temba 299. Corporate Insurance Brokers Ltd 300. Cosmas Bernardi Kavishe 301. Cosmas Vincent Swai 302. Cosmas Vincent Swai ITF Fransiska Cosmas Swai 303. Cosmas Vincent Swai ITF Innocent Cosmas Swai 304. Cristopher Mwita Gachuma 305. Cylidion Raulean Cylivanus 306. Cynthia Hilda Ngoye Cyprian Joseph Mapima ITF Brighton Cyprian Mapima 307. 308. Cyprian Joseph Mapima ITF Gillina Cyprian Mapima 309. Cyprian Yanuary Masao 310. D.F. Mistry Company (1974) Ltd. Damas Mavundo Assey 311. 312. Damas Paul Malamsha Damian David Ruhinda 313. 314. Damuni Mevoroo Lukumay 315. Dan Mathew Lyimo Danida Investment Fund 316. 317. Daniel Azael Maeda 318. Daniel Bonaventura Salekio 319. Daniel Ole Njoolay 320. Daniel Theoflo Mbise Daniel Varoiya Lodemi 321. 322. Daniel Zephrin Sendeu Datius Gerald Rutashobya 323.

324.

325.

326.

327.

Daudi Esmaili Mchala

Daudi Shija Minene

Dausen Edwin Temu

David Aminiel Mwanri

- 328. David Elibaba Martin
- 329. Dawson.A Kaaya
- 330. Dayness Samwel Mosha
- 331. Deborah Jonathani Mbasha
- 332. Delvine Felix Kilewo
- 333. Denis M. Mushi & Aisha Fernandes
- 334. Dennis Mujuni Kayanda
- 335. Deo Donald Kisaka As Admin of The Estate Of Donald Kimende Kisaka
- 336. Deogratius Joseph &/Or Sophia Ottaru
- 337. Deus Gration Ndigemalila
- 338. Devota Michael Mlay
- 339. Devotha Edward Baisi
- 340. Diah Loth Diah
- 341. Diana Didas Shirima
- 342. Diana Geofrey Njau
- 343. Diana Louis Mtalo
- 344. Diana Mwakasege
- 345. Dickson Robert Kitomari
- 346. Didas Reginald Merinyo
- 347. Digitian Investment Incorporated
- 348. Dinah Gerald Nkya (Admin)
- 349. Dinnah John Kishiki
- 350. Dionisia Samson Sarakikya
- 351. Dipti Suleiman Kassu
- 352. Dipti Suleiman Kassu ITF Aboirahim Suleiman
- 353. Dipti Suleiman Kassu ITF Junaid Suleiman Kassu
- 354. Dismas Raphael Ntabindi
- 355. Dodoma Capital Enterprisers
- 356. Domini Noah Mshana
- 357. Domini Yose Ulomi
- 358. Dominister Anderson Mtui, Rehema Anderson Mtui And Eden Anderson Mtui
- (Admin) Of Anderson Mtui (Deceased)
- 359. Donald Mmari
- 360. Donat Simon Mnyagatwa
- 361. Donath Ludovick Shirima
- 362. Dorah Dunford Makungu
- 363. Dorcas Raphael Masha
- 364. Doreen Denis Shemtoi
- 365. Dorice G.J Ngikari
- 366. Dorothy Cuthbert Gondwe
- 367. Dr. Charles Stephen Kimei
- 368. Duet Africa Opportunities Master Fund IC
- 369. Ebenezer Godwin Moshi
- 370. Eddah Winston Mleche
- 371. Eddah Winstone Mleche ITF Cuthbert
- 372. Eddah Winstone Mleche ITF William W. Mleche
- 373. Eddah Wistone Mleche ITF Jane Winstone Mleche
- 374. Edgar Moita Nanyaro
- 375. Edison Stephen Mwabwagilo
- 376. Edna Lilian Moses
- 377. Ednesta Zacharia Nkya
- 378. Edrick Emmanuel Ernest
- 379. Edward Alfred Kitomari
- 380. Edward Amos Maro
- 381. Edward Andrew Otieno
- 382. Edward Anthony Mwesiumo
- 383. Edward Gordon Chiyenela
- 384. Edward K. Sanda
- 385. Edward Lowassa
- 386. Edward Rhoden Mwamilawa
- 387. Edward Sigisbert Komba
- 388. Edward Simon Masanga
- 389. Edwin Amandus Ngonyani390. Edwin Calvin Lyaro
- 391. Edwin Joseph Sanga
- 392. Einothi Lembris Laizer
- 393. Elaine M. Rene
- 394. Eleutheri Kalisti Sukums
- 395. Elia Elias Sylivester
- 396. Elia Nelson Mtweve
- 397. Eliaichi Elisa Mollel
- 398. Elianchea Meriananga Machenje
- 399. Elias Gabriel Kilevo (Admin Of) Monica Loi Gabriel Kilevo (Deceased)
- 400. Elias William Budodi

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- 460. Ester Festo Makune 461. Esther Dambal
- 462. Esther Frederick Sumaye 463. Esther Joseph Ntabindi 464. Estomih John Antony
- 465.
- Ethan Richard Mwagike ITF Richard Michael Mwagike
- 466. **Eunice Emmanuel Nzungu** 467. Eustace Rwenyagila Rubandwa 468. Eustard Ndebwoha Nyinondi
- 469. Eva Godwin
- 470. Eva J. Mwaigomole (Admin) Jaffari Mwaigomole Mpoki (Deceased)
- 471. Eva Minja Lopa Evaline Simon Mlay 472. 473. Evalyne January Munishi 474. Evance Godluck Sanga

- 475. Evans Herman Lushaka (Admin) Of Paulina Mukamara Lushaka (Deceased) 476. Evarist Matindi Nkorongo 477. Evelina Naftali Manyika Evelyn Advelard Mtenga 478. 479. Evelyne Wynn Kapalijwa 480. Evetha Peter Matemu &/Or Liberatus Andrew Mmbando 481. **Evod Mnono Mpumbiye** 482. Exavery Makwi Ezekiel Kiko Mgeni 483. Ezekiel Timbila Mwaluseke 484. 485. Familia Ya Mussa Hassan Mbura 486. Faraja Fidelis Nyakunga 487. Fatema Sajjad Rajabali 488. Fatuma Omary Kanyinda (Admin) Liberatus Louis Karunda (Deceased) 489. Fausta Benedict Lema 490. Fausta Marcus Kasuga 491. Faustin Calist Assey 492. Faustine Kilicha Kichah (Admin) Charles Minzemalulu Patroba Kaphipa (Deceased) 493. Febrona Bernard Minja 494. Felician John Komu 495. Felista Michael Ngole Felister Fidelis Kadege 496. 497. Felix Adolf Ishebabi 498. Felix Albert Kilewo 499. Felix Kanyotoka Mtawa 500. Festo Ernest Kweka 501. Festo M Makune 502. Festo Tumbotele Kilawe 503. Fidelis John Owenya 504. Fides Neema Bonaventura Mrina (Admin) Bonaventura Mrina (Deceased) 505. Filmedia Hamson Ghikas And /Or Richard Hamson Ghikas 506. Flora Kusirie Shoo 507. Fortunata G Kigiri (Admin)Samson Mahuya Nayingo (Deceased) 508. Fortunata ITF Honest Massawe 509. Fortunata Julius Massawe 510. Fortunatha Masalu Kisilla 511. Foster Kennie Kamanga (Admin) Kennie Kamanga (Deceased) 512. Francis Adrian Kasoyaga Francis Joram Ntakije 513. 514. Francis Kinasa Munishi 515. Francis Maiko Ngole 516. Francis Reuben Kimaro 517. Frank Focas Minja Frank Joseph Gendo 518. 519. Frank Julius Mollel 520. Frank Martin Masawe ITF Sia Mathew Lyimo 521. Frank Simon Kakwezi 522. Frank Sixto Matandala 523. Franklin Frederick Sumaye 524. Franklin Mungubariki Minjas 525. Franklyn M. Minjas 526. Fransiska Kitema (Administrator) 527. Freckson Nicholaus Mlav 528. Freddy Alfayo Shoo Fredrick Alfayo Shoo 529. Fredy Ambrosi Mushi 530. 531. Fresho Investment Frontier Master Africa Fund Lp Rckm 532. 533. Fund-Tz 534. Gabriel Attaliay Mukuna Mollel Gabriel Michael Kessi 535. 536. Gabriella Bwigane Kaisi Gak Patel & Co. Ltd 537. 538. Gasper Casmir Njuu 539. Gasper Hanson Kileo 540. Gaudence Pepino Kinyonto
- 548. Geofrey Kamugisha Kamugisha

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Gaudensia B. Bernardo

Gaudiose Francis Biro

Geoffrey Peters Mgoha

Geofrey Abraham Silumbu

Gavir Jair Deogratias

Geofrey Ignas Simba

Gemima G Kileo

Hamisi Jumanne Nguli

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549. George Alex Massawe 550. George Chesam Honumbe 551. George Gislar Mwingira (Admin) Gislar Kassian Mwingira (Deceased) 552. George Karwani Mbyazita 553. George Kimote Ndossi 554. George Laban Minyiri 555. George Ngatta Rubugu George Steere Liwenga 556. Gerald Balakamwia 557. Gerald Kiraia Samba 558. 559. Gerald Pancras Kiwango 560. Gershon Nyaronge Agolla 561. Gerson Hosea Malangalila Lwenge 562. Gerson Nyaronge Agolla Gervas Abdon Nyongoli 563. Gervas Abel Mweta 564. 565. Gervas Efrem Matowo 566. Gervas J M Ngikari 567. Gesaina Gasirigwa Kibhi (Admin) Gasirigwa Isack Mwita (Deceased) 568. Gesso Hegohn Bajuta 569. Getrude Johnson Paul 570. Giafar Mohamed Beder 571. Gideon Abraham Kyungai 572. Gideon Martin Kapange 573. Gilbert Barongo 574. Gilbert John Lwaho 575. Gilbert Kateti Sarungi 576. Gladnes Gasper Kileo 577. Gladness Alex Kileo 578. Gladynsia G. Kileo 579. Gloria Luckford Mboma 580. Glory Elijah 581. Godbless David Mollel ITF Loserian G. Mollel 582. Godbless Gasper Kileo 583. Godbless Jonas Kimaro 584. Godfrey Conrad Mosha 585. Godfrey H. Mwamlima 586. Godfrey Joel Ngurah 587. Godfrey Mariki 588. Godmercy Damas Woisso 589. Godson Richard Rulasuma 590. Godwin Cleopa Lotakajaki 591. Godwin Kanangira Nassary 592. Godwin Zephania Tarimo 593. Gogela Issa Simbauranga Gombe Group(2005) 594. 595. Goodluck Bilasi Mato 596. Goodluck Casmir Ramban 597. Goodluck Elias Tesha 598. Goodluck Willey Lyatuu 599. **Grace Christopher Shao** 600. Grace Elineema Naburi 601. Grace Emmanuel Balele 602. **Grace Joachim** 603. Grace Kemilembe Baisi Grace Kimaro 604. 605. Grace Laban Simion 606 Grace Loshilaa Laizer 607. Grace Martin Nakomolwa 608. Grace Maseki 609. Grace Nathan Simwinga 610. Grace Neema Hamuli Grace Peter Mbonea Mkiramweni (Admin) Che-Chihwalo J.G Ndalama (Deceased) 611. 612. Grace R. Kaheza 613. Grea Martin Mollel 614. Gregory Aloisi Mboya 615. Guy Rory Mcdonald Hadia Omari Mwaimu 616. 617. Hafsa A Msonga 618. Hafsa Abdul Msonga 619. Hafsa Sekoutoure Mndeme 620. Halima Sekoutoure Mndeme 621. Hamida Nuhu

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- 623. Hamisi Selemani Mkalla 624. Hamza Mrisho Rubibi Hannah S. Mawolle 625. Hans Joseph Komba 626. 627. Hans Macha 628. Happiness Godson Mndeme 629. Happiness Joseph Mollel 630. Happiness Joseph Mollel ITF Farid Ally Chalib Happy Thomas Chuma 631. Happyness Estomihi Lyimo 632. 633. Happyson Fanuel Mollel 634. Harriet Atweza Lwakatare 635. Harun Idd Joho Hasnain Gulamabbas Fazel Meghji 636. 637. Hasnain Murtaza Dinani 638. Hassan Issa Mnzava 639. Hassan Ramadhani Mwendapole Hawa & Charles Tundui 640. 641. Hawa Abdi Sasya 642. Hawa Salim Liseki 643. Helen Josiah Letara Helena Cassian Mwidowe 644. 645. Hemed Hamad Hemed Sekoutoure Mndeme 646. 647. Hemedi Sekoutoure Mndeme 648. Henry & Mrs Leah Mwakyoma 649. Henry Hermans Mosha 650. Henry Samwel Shimo Herman Naiman Zakayo 651. Herry Meinrad Kiwaya 652. 653. Heslon Gabriel Rugalema 654. Hidaya Amiri Mchomvu (Admin) Zuberi Mchomvu (Deceased) 655. Hilda Mahuto Shenyagwa-Noor 656. Hilda Malingumu Rwanshane 657. Honest Julius Massawe 658. Hosea Ezekiel Kashimba Hubert Stansilaus Mlay 659. 660. Hulda Martin Kipuyo 661. **Humprey Soka** 662. Huruma Eutropia Kweka 663. Hussein Shaaban Lorene Ian Divo Rugaibula 664. 665. Ian Friday Mwanda Ibrahim A. Komu 666. 667. Ibrahim Laban Simion 668. Ikupa Simon Mapolu 669. Illuminata Kitema 670. Imelda Charles Nyamsekela Imelda Rugaijamu 671. 672. Immaculata Isaac Kadyanji Innocent Arbogast 673. 674. Innocent Thomas Pacho 675. Investment Company Plc-Nas5 676. Inviolata Karoli Lekule Irene Eneah Naiman 677. 678. Irene John Ndasi 679. Irene Leonard Neema 680. Isaac Kayetan Nditi 681. Isaac Lyampinga Mgwassa Isabella Daniel Mwampamba 682. 683. Isack Emily Lyimo 684. Isaya Awariywa Kyungai 685. Ishozi Gera Dev. Society (Tidesco) Tweyambe 686. Ismail Kitano Chacha 687. Israel H. Noah Israel M. A. & Lilian M. A. Secha 688. Izack Saiya Manang 689. 690. J.I Honina 691. Jackson Alfred Lohay
- 696.

Jackson John Msasa

Jackson Kilatura

Jackson Paul Foya Jackton Odera Koyi

Jacob Aloyce Mwamanga (Admin) Aloys Joseph Mwamanga (Deceased)

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Joyce David Msuya Joyce John Baisi

Joyce Wanguna Mgana

697. Jambo Oil & Ginnieries Co. Ltd 698. James George Salim 699. James Kasembe 700. James Mkinga Chai 701. James Mneesi Teri Janatha Ndamugoba 702. 703. Janet Abdon Chuwa 704. January Ambrose Mlee 705. Japhet Bunzary Nkilijiwa 706. Jasbir Singh Virdi Jasbir Virdi 707. 708. Jean Sindayigaya 709. Jenipher Elibariki Tondi 710. Jeremiah Elia Issavaya 711. Jerome Tingisi Jerry B Mwasa 712. 713. Jesca Nathan Mahela 714. Joachim Barling Ndumbaro 715. Joachim John Kessy 716. Joachim Julius Mdongwe Joan Michael Meela 717. Joaria Juma Tarimo 718. 719. Jobaga Asagwile Mwaigomole And Patrice Peter Mwaigomole (Admin) Asagwile Peter Mwaigomole (Deceased) 720. Jobu Boleni Kijole 721. Joel Majinge Mabiba 722. Joely Allphonce Meella 723. John Almasy Mohamed 724. John Andrea Mukama 725. John Donacian Njau 726. John Foya John Kirita 727. 728. John Lister Haruni 729. John Malamia Msaki 730. John Matesi Mawazo 731. John Rumisha Massawe Johnson Innocent Mashelle 732. 733. Johnson Jonathan Mbasha 734. Johnson Mayo Boa 735. Johnson Sospeter Masotta 736. Jonas Haule Bambo 737. Jonas Martin Mmari 738. Jonathan Lwiyiso Siha 739. Jonathan Tumsifu Mbasha 740. Jones Ainea Mola 741. Jonh Gerald Mgonja ITF Mgonja Madline John 742. Jordan L Matiku 743. Jordan L. Matiku 744. Jose Aleona Kweka 745. Joseph Ambrose Assenga 746. Joseph Bahati Francis Mosha Joseph Chaviruka Mrindoko 747. 748. Joseph Christopher Ndesanjo Machange 749. Joseph Ernest Gamba 750. Joseph Joachim Meliyo 751. Joseph Manyanya Evaristus (Admin) Evaristus Wambura Manyanya (Deceased) 752. Joseph Matanga Kahungwa 753. Joseph Mihambo 754. Joseph Octavian Mtalo ITF Andrew Msarie Mtalo 755. Joseph Wilbard Ndaba (Admin) Mercian Ndaba (Deceased) 756. Joseph William Mashelle 757. Josephat John Tarimo 758. Josephat Patrick Mbilinyi 759. Josephine Justin Moshi 760. Josephine Rodrick Kombe 761. Josephine Stephen Msangi 762. Josephst John Tarimo 763. Joshua Kristian Kileo 764. Josiah Lorivi Moirana 765. Joslyn Machera Nyangwe 766. Josphistone Masatu Maunde

- 770. Jpmcb Fbo Duet Gamla Liv Africa Opportunities
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- 785. Juma GulaHonussein Devji
- 786. Juma Hussein Dossa 787. Juma Mande
- 788. Juma Mtatiro
- 789. Juma Munyigomboli Kaundama
- 790. Juma Salum Makila
- 791. Jumaam Esmail Kalutu
- 792. Jumanne Athumani Mnzava
- 793. Justice Albert Sayuki
- 794. Justin Joseph Mashelle
- 795. Justin Kasila Noah
- 796. Justin Mirisho Nyari
- 797. Justina Venant
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- 800. Kagera Writers & Publishers Coop. Soc. Ltd
- 801. Kalpesh Rajesh Mehta And /or Kavita Kalpesh Mehta
- 802. Kankiza Mukabagala Tibaijuka
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- 804. Karamjeet Singh Virdi
- 805. Karim.B Walji
- Karisia Soraeli Kitomary 806.
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- 808. Kate Sylvia Kamba
- 809. Kate Sylvia Magdalen Kamba
- 810. Kathbert Sironga Kivuyo
- Kauwed Gamalel Shao 811.
- 812. Kefa Msarie E. Urio
- 813. Kemilembe Amelia Tibaijuka
- 814. Khadija Mbwana
- 815. Khadija Ramadhan Mohammed
- 816. Khadija Suleiman Hassani
- 817. Khalifa Sekoutoure Mndeme
- 818. Kianga Joel Mdundo
- 819. Kichulungu Alfred Ndege 820. Kigongo William Budodi
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- Kikundi Cha Wakulima Wa Korosho Namihungo 822.
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- 824. Kilombero District Workers Savings
- Kimboka Pasian Stambuli 825.
- 826. Kiomboi Consumers Coop Society Ltd
- Kisali Gerald Solomon 827.
- 828. Kishan Hasmukh Batti
- 829. Kitano Chacha Munanka
- 830. K'njaro Women Dev. Revolving Fu.
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- Kolping Society Of Tanzania 832.
- 833. L. T. Kambei Investment Ltd
- 834. L.M.M. Chuwa
- 835. Laizer Saning'o Sokoitei
- 836. Langford Semali Mori
- 837. Laurent Lazaro Ndalichako
- 838. Leah Reuben Mwakyoma 839. Leila Omari Ramadhani
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- 841. Lembris Saning'o Laizer (Admin) Saning'o Likindubulu (Deceased)
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- Leonard Clement Mususa 843.

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Mahuza Mumangi Nyakirang'ani

Maimuna Hassan Simbauranga

Majaliwa Mlyatangu

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991.

Mikidadi Ramadhani

Milkion Andrew Mapunda Miranda Naiman Mpogolo

992. Miriam Emmanuel Makoma 993. Miriam Nicodemus Nyang'ura Miriam Onesmo Kinyau (Admin) Of Onesmo Marko Kinyau (Deceased) 994. 995. Mji Mkuu Savings And Credit Society Ltd. 996. Mkuu Masaseni Savings & Credit 997. Mnanka Gebani Winani 998. Mohamed Abdallah Babu 999. Mohamed H. Warsame 1000. Mohamed Ramadhan Mohammed Murtaza Remtulla 1001. 1002. Mohsin Gulamabbas Fazel 1003. Monica Andy Mwamafupa 1004. Monica Christopher Mushi 1005. Moraf Motors Ltd 1006. Moses Byemali Nyinondi 1007. Moses Guntram Nandonde 1008. Moza Mbwana 1009. Mpapa A.M.C.S. Ltd 1010. Mpiziwa Simon Mapolu 1011. Mr. Zaharani Juma Kalungwa And / Or Veronica Faustine Mtei 1012. Mrs. Kulsumbai Sajjad Hussein Tajri 1013. Mrs. Vidda Loy Sabaya 1014. Mruta Hamisi 1015. Msikiti - Ishozi 1016. Msindima Buge Hoza 1017. Mtanila Amcos Ltd 1018. Mtesigwa Omukwaya Maugo 1019. Mu - SACCOS Ltd 1020. Mudrick Muhsin Saleh Musoma Food Co Ltd 1021. 1022. Mussa Samwel Mpuzu 1023. Mussa Yusuph Shaban 1024. Muungano SACCOS 1025. Mwajuma John Mziray 1026. Mwariko Omari Kibelo 1027. Mz Advertising Agency Ltd 1028. Nafisa Mohamed Lalji 1029. Naiman J. Varoya ITF Estate of Ahada Kaiza Rushoke Naiman Ndesaulo Kyungai 1030. 1031. Naiman Ndesauro Kyungai 1032. Naishoki Lang'idare 1033. Nalindwa W. Kimaro 1034. Nancy Huba Lugeye 1035. Nanganga Rural Primary Coop Society 1036. Narcis Alois Lumumba 1037. Nashoni T. Mnyampi 1038. Nassor Mrimi Nyabikwi 1039. Nathanaeli Kiwandai Mungure 1040. National Health Insurance Fund 1041. National Social Security Fund 1042. Nazir Karamagi 1043. Ndekariswa Isack Manang 1044. Ndekariswa Isaki Manang 1045. Ndeki Agricultural Marketing Coop. Society Ltd. 1046. Ndekirwa Tareto Kitomari 1047. Ndesaulo Melita Akyoo 1048. Ndeshukurwa Abel Sumari Ndeshukurwa ITF Innocent J.C. Sumari 1049. 1050. Ndigwako Michael Chaula 1051. Neema Geoffrey Mori Neemasson Paul Mwetta 1052. 1053. Nelson Jones Kimambo 1054. Nerei Albert Kyara 1055. Ngateu Rural Savings & Credit Scheme 1056. Ngido Maulid Msofe 1057. Ngikundaeli Enoss Mghasse 1058. Ngivuyoni Saning'o 1059. Ng'uni Rural Cooperative Society 1060. Nh'ungulutale Nyanh'enga Welelo 1061. Nicholaus Iswesha Malando

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Nicholaus Mkelio Shao

Nikita Kishan Batti

Nicholaus William Budodi

Nicodemus Lazaro Kaaya

1066. Nisamehe A. King'homella 1067. Nobert Charles Chaula 1068. Noel Manase Secha Noel Nkoswe 1069. 1070. Norah Lucas Masawe 1071. Norbro`S Collections 1072. North Western Diocese E.L.C.T 1073. Nouriya Habib Suleiman 1074. Novatus Honando Makunga Nshamba Primary Coop Society Ltd. 1075. 1076. Nshara Rural Cooperative Society Ltd 1077. Nuru Ngeleja Kateti 1078. Oliver Jonathan Mbasha 1079. Olson Amani Mtui 1080. Olturoto Rural Coop Society Omar Ndano Lweno 1081. 1082. Omari Abdallah Mdeng'or 1083. Omari Hemed Mwaimu 1084. Omary Ramadhani Kiswala 1085. Onasis E. Lema 1086. Onesmo Jeremia Kitomari 1087. Onesmo Marko Kinyau 1088. Ongujo Wakibara Nyamarwa 1089. Orbit Securities Co Ltd ITF Christopher W. Hartland-Peel & Graciela M. Schar 1090. Orbit Securities Co. Ltd ITF Paul William Bwiso 1091. Oswald Martin Urassa 1092. Paramount Inc 1093. Pascal Jacob Swai 1094. Paschal Julius Ndega 1095. **Passionist Fathers** 1096. Paul William Batungi 1097. Paula Steven Kassange 1098. Paulina Amani Madale 1099. Paulina Simon Mbise ITF Bonifas David Minene 1100. Pelesi Emmanuel Fungo 1101. Pendo Merishy Mollel 1102. Pendo Nestory Seperatus 1103. Perpetua Paul Ismail (Admin)Juma Ismail Jengu (Deceased) 1104. Peter & Antonia Zakaria 1105. Peter Aggrey Honecha 1106. Peter Atilio Mvilli 1107. Peter Edward Xavery 1108. Peter Ezrah Sirikwa 1109. Peter Fasil Marshed 1110. Peter Fasili Marshedi Peter Kashinje Gobolo 1111. 1112. Peter Kimaro Shange 1113. Peter Ndreywa Kyungai 1114. Peter Simoni Fupa 1115. Peter Zakaria Wambura 1116. Peterson Mwanga 1117. Philbert Emmanuel Rukiko 1118. Philimon Zakavo Philip Alfred Magani (Admin) Eleanor Irene Magani (Deceased) 1119. 1120. Philip Sadick Mchau Philip Sokoyo Mollel 1121. 1122. Philip Stephen Alfred 1123. Philipo Simon Kullaya 1124. Phoenix of Tanzania Assurance Company Limited 1125. Phortunatus Mankaga Kenyunko 1126. Poniwoa Godlove Mbisse 1127. Prisca Banagi Russa 1128. Privatus Rwehumbiza Jemson 1129. Prosper Clement Mtewele (Admin) Clement Mtewele (Deceased) 1130. Prosper Robert Mboya 1131. **Public Service Social Security Fund** Quality Foam Limited. 1132. Rachel Chacha Marwa 1133.

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Ramla Hamza

Ramla Kassu Aloo

Rahel John Axwesso

Rajuni Selemani Kiure

Ramadhani Ahmed Karawa Ramadhani Salim Mgallah

- 1140. Ranjan Maheshkumar Shah
- 1141. Ranko Banadi
- 1142. Raphael Buyumba Ngalula
- 1143. Raphael Masumbuko Rutamaga
- 1144. Rashid Salum Mateleka
- 1145. Rashidi Habibu Rashidi
- 1146. Rashidye Luchiya Suleimani
- 1147. Raymond Loinyeye Lucumay
- 1148. Redempta Peter Chammy
- 1149. Regina Lowassa
- 1150. Regina Mulokozi
- 1151. Regina N. Magani
- 1152. Reginald Elias Massawe
- 1153. Regular Income Unit Trust Scheme
- 1154. Rehema Abel Sinda
- 1155. Rehema Hassan Simbauranga
- 1156. Rehema Uledi Mshana
- 1156. Renema Oledi Mshana
- 1157. Reliance Insurance Co (T) Ltd
- 1158. Remithanks Ramsay Kisanga1159. Renaissance Securities (Cyprus)
- 1160. Renalda M. Riwa
- 1161. Respicious Bishubo
- 1162. Respol John Kimei
- 1163. Restitutor Stamesa Mashelle
- 1164. Revocatus Mugaya Mtaki
- 1165. Richard Isaya Saikong
- 1166. Richard Ngoye
- 1167. Richard Protas Komba
- 1168. Richard Samwel Silayo
- 1169. Richard Yohana Mkakala
- 1170. Rift Valley Cooperative Union Ltd
- 1171. Ritha Pius Soka
- 1172. Robert Boniphace Bwikiro
- 1173. Robert Mujuni
- 1174. Robert Parmet Lukumay
- 1175. Robert.N Kitomari
- 1176. Roldo Limited
- 1177. Romald Hendry Minde
- 1178. Romani Boniface Momburi
- 1179. Ronald Paul Elia
- 1180. Ronald Richard Mwagike ITF Richard Michael Mwagike
- 1181. Ronilick Eli Kasambala Mchami
- 1182. Rose Daniel Yongolo
- 1183. Rose Hosea Honadu ITF Adam Lulela Manase
- 1184. Rose Mathew Mangi (Admin) Mathew Aiyona Mangi (Deceased)
- 1185. Rose Selwyn Kazimoto
- 1186. Rosemary Harry Kitillya
- 1187. Ruangwa Rural Primary Coop. Society
- 1188. Rungwe District Council
- 1189. Ruwaeka Fabian Mwacha
- 1190. Rwechungura Themistocles Rwehumbiza King
- 1191. Sabinus Thomas Haule
- 1192. Sabunada Kamani
- 1193. Sadick Simon Kisiwa (Admin) Simon Kisiwa Mgaya (Deceased)
- 1194. Said Mfaume Hokororo
- 1195. Said Musendo Chiguma
- 1196. Saidi Hashim Pamui
- 1197. Saimon Paulus Liveti
- 1198. Saleh K Abri
- 1199. Salim Adinan Mbonde
- 1200. Salim Ally Omari
- 1201. Salma K Sembua
- 1202. Salome Aiwinia Koi Temu 1203. Salvatory Kalisa Mugisha
- 1204. Salvatory Kamugisha Rweikiza
- 1205. Salvatory Maiyo Herald
- 1206. Salvius Jack Mbano
- 1207. Sama Rural Cooperative Society
- 1208. Samson Nyang'ana Muniko
- 1209. Samson.M Mwaikumbilo
- 1210. Samuel Nyambeho Mtoka
- 1211. Samwel Jumanne Kingu1212. Samwel Marwa Werema
- 1213. Samwel Mathias Bundu

- 1214. Samwel Onesmo Mmbando
- 1215. Samweli Daudi Ngalali
- 1216. Sandra Joseph Mungai
- 1217. Sarah Renatus Muya
- 1218. Satwant Kaur Virdi
- 1219. Saudin Jacob Mwakaje
- 1220. Saumu Kibelloh Kirari
- 1221. Savo Samwel Mung'ong'o
- 1221. Sawe Reuben Pallangyo
- 1223. Barclay Bank Uganda Staff Pension Fund-Tz
- 1224. Nile Breweries Staff Provident Fund-Tz
- 1225. Scb Pension Trust Fund-Tz
- 1226. Eadb Staff Provident Fund -Tz
- 1227. National Social Security Fund
- 1228. National Social Security Fund Staff Provident Fund Bnym Re Acadian Frontier Markets
- 1229. Uganda Breweries Staff Provident Fund-Tz Sujjadhussain Kassamali Tajri And/Or
- 1230. Kinyara Sugar Works Ltd Spf-Tz
- 1231. Banque Pictet And Cie Sa A/C Patrick Schegg
- 1232. Databank Brokerage Tz Arnold B. S Kilewo
- 1233. National Social Security Fund Genesis (K) Investment Management Limited Managed Account
- 1234. Bank Of Uganda Rbs-Pinebridge-Tz
- 1235. National Hospital Insurance Fund Srbs
- 1236. National Social Security Fund-Pinebridge Investment East Africa-Tz
- 1237. The Bank Of Uganda Staff Defined Contribution Scheme
- 1238. Vivo Energy Uganda Limited Staff Provident
- 1239. Coca-Cola Ea Provident Fund Shairoz Salim Sachedina
- 1240. University Of Nairobi Pension Scheme 2007
- 1241. Databank Re Frontier Marianna Paschal Balampama
- 1242. Scb Kenya Staff Retirement Benefits Scheme 2006-Genafrica
- 1243. Change Global Frontier Markets, Lp Fund-Cgpa
- 1244. Kimberlite
- 1245. Conrad N Hilton Foundation-00fg
- 1246. Russell
- 1247. Scolastica Isack Shio
- 1248. Segolina John Sway
- 1249. Seif Mohamed Adam
- 1250. Seif Saidi Kungulwe
- 1251. Sekiku Joseph Mtabazi
- 1252. Sekunda F. Silayo
- 1253. Seleman Bakari Kiyeu
- 1254. Seleman Keraba
- 1255. Seleman Paris Lyimo
- 1256. Selina Adolf Mkony
- 1257. Seline Adolf Mkony
- 1258. Semu Anton Kimuto1259. Shaban Bakari Nyauli
- 1259. Shaban Lawara Lawara
- 1260. Shaban Lorene Lagwen1261. Shabani Omary Mataula
- 1262. Shabir Hassanali Walimohamed
- 1263. Shah Garments (Tanzania) Ltd
- 1264. Shahin Gulam Hussein
- 1265. Shally Josepha Raymond
- 1266. Sharif Issa Mwinyi
- 1267. Sharifa Ally Hemed
- 1268. Sharifa And Babu Msami
- 1269. Sharifa Babu Msami
- 1270. Shariffa Ally Hemed
- 1271. Sharon Jackson James
- 1272. Shaymaa Majid Walii
- 1273. Shayo Tumanieli Newtone1274. Shilimyaufoo Jonathan Munisi
- 1275. Shimbi Rural Savings & Credit Soc. Ltd
- 1276. Shinyanga Municipal Council
- 1277. Shinyanga Town Council Savings & Credit Society
- 1278. Shubi Felix Kaijage
- 1279. Sifa Hulali Mahamoud
- 1280. Sigfrida Manase Shirima
- 1281. Sija Bandali Batchu
- 1282. Sija Batchu
- 1283. Sili Saidi Upete
- 1284. Simba George Magani
- 1285. Simforossa Manoo Mrosso1286. Simion Laban Minyiri
- 1287. Simon John Mapolu

1288. Simon Kipuyo Likinjiye 1289. Simon Meivaari Marunda 1290. Simplis Josephat Lakshi 1291. Singisi Meru Rural Coop. Society 1292. Sipha Nkusi Mwanjala Sipora Shiwa Kimaro 1293. 1294. Siri S Nkya(Admin) Sophia Rajab Nkya(Deceased) Sirorisimba Co Ltd 1295. 1296. Sokoni Rural Coop Society Ltd 1297. Solomon Stockbrokers Limited 1298. Solomoni Kangala Mollel 1299. Songea A. M. C. U. 1300. Sophia Kafinyanga Seni 1301. Sophia Ramadhan Nkokoo ITF Ahmed Athumani Ambayuu Sospeter Sogo ITF Manofu Sospeter Daudi 1302. 1303. Sotco Dominicus Kapinga 1304. Stanbic Nominees Imara Sp Reid (Ispr) 1305. Stanbic Nominees Ltd - Imara S.P. Reid (Pty) Ltd 1306. Stanley Justo Mwanri 1307. Stanley Ngokoni Kivuyo Stanley Wilfred Shayo 1308. Stanslaus Mbonea Msuya 1309. 1310. Stanslaus Simbila Simbila Stephano Ephraim Ambangile 1311. 1312. Stephano Francis Mshana 1313. Stephen Dunstan Mapunda 1314. Stephen Joshua Mashishanga (Admin) Of Susana Zablon Mashishanga (Deceased) 1315. Stephen Kasewa Masawe Steven Augusti Masangia 1316. Sudi Saidi Minzakano 1317. 1318. Suedi Angali Temba 1319. Sukaina Aunali Sachedina 1320. Sukaina M K Manji 1321. Suleiman Abdul-Rahman Suleiman Suleiman Said Mzee 1322. 1323. Suleimani Kassu Alu Sushil Kaur Virdi 1324. 1325. Suzana Yohana Nikusuma 1326. Swalehe B. Papa 1327. Sydney Magulu Lugoe 1328. Sylvester Biseko Butobi Sylvia Shubby Kasihwaki &/Or Emmanuel Shikael Kissanga 1329. 1330. T.A.G Mission Hospital Mikocheni 1331. Tadei Aloyce Mbuya 1332. Tafawa Stiven Pima 1333. Tai Savings & Credit Coop. Society Limited 1334. Tanesco Savings & Credit Society Ltd. 1335. Tanganyika Arms Limited 1336. Tanvinder Singh Virdi 1337. Tanzania Securities Limited 1338. Tarsanjit S Virdi 1339. Tasiana T. Mbuya ITF Adella Tadei Mbuya Tasiana Tadei Mbuya ITF Nicolaus Tadei Mbuya 1340. 1341. Tatu Hassan Mohamed 1342. Tawari Sekere Kitomari 1343. Tccia Investment Company Ltd 1344. Tekla ITF Michael Ngole Tella /Mandaka (R.C.S.) Ltd 1345. 1346. Tellah Charles Mtuli 1347. Thadeus David Kavishe 1348. Thaker Singh 1349. Thecla Robert Msonganzila 1350. Theodora Joseph Laiser 1351. Theofanis Alexander Soutis 1352. Theopista Peter Swai 1353. Theopista Stivin Tarimo 1354. Theresia Francis Mlagwa 1355. Theresia Kuvise Mshana

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Thereza Sindika

Thomas Casmir Rauya

Tieno Bita Makanya

Tieno Bita ITF Neema Makanya Tieno Bita ITF Prisca Makanya

Tieno Bita ITF Rosa Makanya

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- 1362. Tieno Mkanya Bita
- 1363. Timothy Amram Mwavika
- 1364. Timothy Luhangano Lugala
- 1365. Timothy Meshili Nyari 1366. Tomasi Agustino Ngao
- 1367. Tomex Pilla
- 1368. Trevor Henry Musira
- 1369. Trio Hardware Ltd
- 1370. Trishanjit Singh Virdi
- 1371. Tully Esther Mwampamba ITF Todd Mpeli Sospeter
- 1372. Tumbotele Mangalili Kilawe
- 1373. Tuntufye Laston Mwaiteleke
- 1374. Tusajigwe Isaga Mwalukasa
- 1375. Udea SACCOS Limited
- 1376. Udu Masalu Kabengwe
- 1377. Ummy Mustafa Mwinyirunga
- 1378. Umoja Fund Unit Trust Scheme
- 1379. Umoja Unit Trust Scheme
- 1380. Umoja Wa Wachimba Madini Sekenke
- 1381. Ura Staff Retirement Benefit Scheme Pinebridge
- 1382. Urmila Arvind Patel
- 1383. Usaki Rural Coop.Society Ltd
- 1384. V. H. Shah & Co
- 1385. Vaileth Nicolaus Mwavika
- 1386. Valentina Laurence Makao
- 1387. Valerian Daudi Mbura
- 1388. Valerian Herry Kiwaya
- 1389. Vanessa Innocent Moshiro
- 1390. Velda Z Sirikwa
- 1391. Veronica Philemon Ngeng'ena
- 1392. Veronica Robert Nyahende
- 1393. Vesto Alphonce Saidi
- 1394. Vicent Bernard Msaki
- 1395. Vicent Boniface Honada
- 1396. Vicent M. ITF Hilary Laswai
- 1397. Vicktoria Bernard Mapolu
- 1398. Victor Eliringia Minja
- 1399. Victor S. Monge (Admin) M. M. H. Monge (Deceased)
- 1400. Victor Shem Luvinga
- 1401. Victoria Israel Secha
- 1402. Victoria K. Nyigo
- 1403. Vision Control & Superintendence Ltd
- 1404. Vivian Bahati Marwa
- 1405. Vumilia Charles Malisa
- 1406. W. Mleche
- 1407. Wemael Daud Msuya
- 1408. Wemaeli Aminieli Msechu
- 1409. Wenceslaus Sylvester
- 1410. Wende Emmanuel Kalinga
- 1411. Wende Fredy Mgeni
- 1412. Western Zone Tobacco Growers Cooperative Union Ltd
- 1413. Widson Swalala ITF Moane Widson Swalala
- 1414. Wilbard Evarist Usinga
- 1415. Wilfred Francis Teti
- 1416. Wilfred Stephen Masawe
- 1417. William Mwanah Kilele
- 1418. William V. M Lukuvi
- 1419. William Vangimembe Lukuvi
- 1420. Wilson Nathaniel Ndesanjo
- 1421. Wilson Nicodemus Mbise
- 1422. Wilson Petro Sirikwa1423. Wilson Sakeyan Zakayo
- 1424. Winess Remmy Mmbando
- 1425. Winfrida Joel Mbawile
- 1426. Winnie Fredrick Shoo
- 1427. Witness Andrew Matula
- 1428. Woinde Hanson Kileo

- 1429. Wolfugang Florian Mallya
- 1430. Workers Development Corporation(T) Ltd.
- 1431. Yahaya Maneno Tuwa
- 1432. Yoana Zacharia Mamuya
- 1433. Yogesh Maganlal Manek
- 1434. Yohana Dotto Songoma (Admin) Of Songoma Kinyaga Kilanulu (Deceased)
- 1435. Yohanisy Gabriel Mfyagisa
- 1436. Yosepha Alfonce Chilambo
- 1437. Youth Employ & Food Prod. Foundation
- 1438. Yunus Zuberi Muyinga
- 1439. Yusufu Husein Charokiwa
- 1440. Zacharia Majula Ekelege
- 1441. Zachariah Francis Mbata
- 1442. Zainab Karama
- 1443. Zaituni Haruni Kweka
- 1444. Zakaria Elas Mkoma
- 1445. Zakaria Vincent Matiko
- 1446. Zakayo Lomayani Mollel
- 1447. Zakayo Maganga
- 1448. Zakayo Nyesamli Maswera
- 1449. Zan Securities Limited
- 1450. Zanzibar Social Security Fund
- 1451. Zaulo Abdallah Mussa
- 1452. Zeno Marcel Kahumba
- 1453. Zephania Ole Megiroo Mollel1454. Zerubabel Fathael Makundi
- 1455. Zulfikar Esmail Nanii
- 1456. Zulfikar Nanji

1.0 OPENING OF THE MEETING

1.1 The Secretary opened the Meeting at 9:30 a.m after the required quorum of 75 percent of Bank shares was attained. At the time of opening the Meeting, 77 per cent of Bank shares were represented.

2.0 ELECTION OF CHAIRPERSON AND VICE-CHAIRPERSON

- 2.1 The Secretary proposed to shareholders to elect the Chairman and Vice-Chairman of the Meeting. Former Prime Minister Hon. Frederick Tluway Sumaye and Dr. Veronica Charles Nyahende were elected Chairman and Vice- Chairperson respectively of the 26th Annual General Meeting.
- 2.2 Mr. Sumaye and Dr. Veronica thanked shareholders for electing them and asked for their support.

3.0 TO APPROVE AGENDA OF THE ANNUAL GENERAL MEETING

Shareholders approved the Agenda of the 26th Annual General Meeting as presented by the Board of Directors.

4.0 CONFIRMATION OF THE MINUTES OF THE 25TH ANNUAL GENERAL MEETING

- 4.1 The Chairman advised Shareholders to submit any corrections to their names to the Company Secretary.
- 4.2 The Minutes of the 25th Annual General Meeting were approved as presented and signed by the Chairman and Secretary.

5.0 MATTERS ARISING FROM THE 25TH ANNUAL GENERAL MEETING

5.1 The shareholders reviewed the matters arising from the 25th Annual General Meeting and noted that all issues have been implemented.

5.2 Declaration of Dividend for the year 2019

5.2.1 **RESOLVED** that dividend for the year ended 31st December, 2019 be TZS 17/= per share for shareholders who will be in the register when it closed on 26th June, 2020 and payments be made from 30th June 2020. The Resolution was implemented.

5.3 Approval of Directors' Fees for the year 2020

5.3.1 **RESOLVED** that directors' fees for year 2020 be TZS 850,413,934/= that will also be paid to members of four committees of the board as recommended by the Board of Directors. The Resolution was implemented.

5.4 Appointment of External Auditors

5.4.1 RESOLVED that the audit company namely Ernst and Young of P.O Box 2475, Dar es salaam, be

appointed external auditors of the Bank and its subsidiary companies for year 2020 in accordance to the terms and fees to be outlined by the Board of Directors. The Resolution was implemented.

5.5 Election of Board Members

5.5.1 **REPORTED** that the Board Members who were elected during the 25th Annual General Meeting namely; Prof. Neema Munisi Mori and Ms. Miranda Naiman Mpogolo were approved by the Bank of Tanzania. Prof Neema and Ms. Miranda were elected Independent Board Members.

5.6 Venue and date for the 26th Annual General Meeting

5.6.1 **RESOLVED** that the 26th Annual General Meeting of CRDB Bank Plc be held on Saturday, 22 May, 2021 at the Arusha International Conference Centre (AICC), Simba Hall starting at 9.00 a.m.

6.0 Venue and date for the 26th Annual General Meeting

6.1 Directors' Report

The Board Chairman presented the Directors'Report as follows:

- 6.1.1 The Group achieved commendable results, despite the extraordinary circumstances experienced during the year under review. The achievements would not have been possible without the commitment and dedication of all stakeholders.
- 6.1.2 The landscape was mostly unpredictable, albeit stable. The business environment was severely rattled by global events spinning from the outbreak of the novel coronavirus. Shockwaves from the pandemic hit home in the 2nd and 3rd quarters of the year. This meant a readjustment of our Group's approach to business to adapt to radical changes in the marketplace. I am glad to report that a swift action taken by the Bank's management, coupled with the Bank of Tanzania's (BoT) interventions, changed the Group's fortunes, yielding the positive results as presented in this report.
- 6.1.3 The Group's performance was impressive given the extraordinary events of 2020, which significantly altered the business landscape. Against the backdrop of a raging pandemic, the Tanzanian economy remained resilient, sustaining growth averaging 4.7% a year. The growth was relatively higher than its neighbours in the region, mainly because the government made a bold call to keep the economy running during the pandemic.
- 6.1.4 The Bank of Tanzania's (BoT) commitment to strengthening the sector continued to provide a solid basis for growth. The Group remained liquid and had sufficient capital to fund growth. Strategically, we have taken a proactive approach to enterprise risk management to ensure we sustain growth long into the future. We continue to diversify our business, taking into account the economic aspirations in our markets. Gladly, management has taken a proactive approach of engaging stakeholders to explore opportunities for collaboration. This is part of our long-term strategy to achieve sustainability.
- 6.1.5 The political environment in the markets favoured the Bank's operations aiding the execution of the strategy. Burundi held peaceful elections in May 2020 ushering in a new regime, while Tanzania held polls in October, giving the incumbent administration a second term. We expect continuity in both markets, benefitting from the region's political stability and good bilateral relations.
- 6.1.6 The Bank has made tremendous progress in implementing its five-year strategy, which continues to bear fruit. The 2020 financial year was the 3rd year in its implementation. The results are consistent with our vision and aspirations. The Group delivered a robust financial performance with a 37.5% YoY growth in net profit to TZS 165.2 billion, compared to TZS 120.1 billion reported in 2019. Return on Equity (ROE) grew from 13.8% in 2019 to 16.3% in 2020, and Earnings Per Share (EPS) increased by 37.5% to TZS 63.2 up from TZS 46.0 recorded in 2019.
- 6.1.7 Our subsidiaries made significant contributions of 9% in Group profitability, compared to 3.8% recorded in 2019. This represents a growth of 137%, inspired by the adaptive strategies implemented across the operations. CRDB Bank Burundi SA performed exceptionally well, mirroring some approaches from the parent company. The Burundi market continues to exhibit good prospects, at least in the foreseeable future. Similarly, our insurance subsidiary, CRDB Insurance Broker Limited, displayed a good fete leveraging innovation and a new business model to deliver a robust performance. The Bank continues to examine its investments with the view to optimizing resources to deliver high efficiency.
- 6.1.8 In line with our aspiration to transform lives, we continued to expand our horizon with strategic investments to nourish our muscles to reach the underserved population. As such, we made strategic investments in the cooperatives sector, with a TZS 7 billion capital injection in the Kilimanjaro Cooperative Bank Limited (KCBL). KCBL presents a unique opportunity for the Group to support the agriculture value chain a focus area for our retail business. Ultimately, turning around the cooperative will not only bring good returns, but also enrich our heritage as a Group, considering our journey of progress as a cooperative rural development bank two-and-a-half decades ago.
- 6.1.9 The ambition of the Bank to become a regional powerhouse gained momentum in the year, with preliminary engagements bringing the Bank a step closer to the dream. The Board approved the Group's entry into the Democratic Republic of Congo in 2019 and discussions with regulators are now at an

- advanced stage. We are optimistic that 2021 will culminate in a deal and allow for the commencement of operations.
- 6.1.10 During the year, we received a new member of the Board, Ms. Ellen Gervas Rwijage, who joined the Board as a representative of the DANIDA Investment Fund (DIF). Ms. Rwijage replaces Dr. Edwin Paul Honede, who resigned following his appointment to another financial institution. She brings to the Board extensive legal and regulatory expertise, which complement the existing Board's skillsets. On behalf of the Board, I welcome Ms. Rwijage and, on the same note, express my sincere gratitude to Dr. Honede for his invaluable contribution during his short tenure.
- 6.1.11 The Bank of Tanzania approved directors who were appointed in 2019. The Directors include Mr. Leo Ndimbo (Business Transformation), Mr Prosper Nambaya (Corporate Banking), Mr. Deusdedit Massuka (Information and Communications Technology), and Mr. Exavery Makwi (Credit).
- 6.1.12 During the year, Ms Esther Kitoka, who served as the Chief Operations Officer (COO), and Mr Arthur Mosha, who was the General Manager (GM) for our insurance subsidiary; left the Bank to pursue other interests. We thank the two executives for their invaluable contributions over the years. I wish to also thank the Group CFO, Mr Frederick Nshekanabo, for holding the fort and executing the COO's office, before the appointment of our new COO.
- 6.1.13 Following a competitive recruitment exercise, the Bank approved the appointment of Mr. Bruce Mwile to serve as COO. Until his elevation, Mr Mwile was the Managing Director of our Burundi Subsidiary. He is credited with steering the subsidiary from inception to its current profitable state. I am confident that Mr. Mwile's tenacity and experience will provide the necessary nudge and fuel our ambition to achieve operational excellence. An exercise to recruit a substantive MD for the Burundi subsidiary is ongoing.
- 6.1.14 In line with our broad CSR policy, we have committed to investing 1% of our net profit towards social causes that have a more sustainable impact in the broader community. Building on our strong foundation of corporate social responsibility, we empower our subsidiaries to develop their policies and programs specific to their unique circumstances.
- 6.1.15 To streamline our sustainability efforts, the Board approved a concept note for establishing a foundation. The foundation will focus on accelerating our efforts to drive financial inclusion by positioning the Bank's brand to support the global agenda in the context of the United Nations Sustainable Development Goals (SDGs)
- 6.1.16 As we continue to pursue our aspirations we remain committed to building a future-ready bank, focused on transforming lives through innovation. We are focused on building a resilient enterprise, capable of flourishing despite the shifting business landscape. Our priority is to invest in our people by equipping them with the right tools and resources to deliver optimally. Our new headquarters at Palm Beach, Upanga will provide a modern work environment that, I believe, will inspire productivity. I am confident that we have the right strategic focus, people, and resources to deliver continued growth in the years ahead.
- 6.1.17 The Board continues to balance the optimization of shareholder value and the need to re-invest funds in the business for future growth. Consequently, it has recommended a dividend of TZS 22 per share for the year ended 31 December 2020, subject to approval by shareholders during the Annual General Meeting (AGM).
- 6.1.18 As a Group, we remain greatly indebted to our shareholders, customers and, partners for their unwavering support. Our achievements in 2020 are a result of your continued commitment and belief in us, which is the hallmark of our success. I thank my colleagues on the Board for their insightful counsel throughout the year. Their commitment and dedication are a true testament to selfless leadership. I am equally grateful to the Bank's management and staff for the successful execution of the Bank's strategy. More importantly, I heartily thank our customers, who have been a great pillar in our growth. We are forever indebted to you for your continuous trust. Lastly, on behalf of CRDB Bank Group, I thank the vregulators for the constructive engagements we had during the year

6.2 Managing Director's Report

The Managing Director outlined achievements and measures undertaken by the Bank to improve performance and the business environment for the financial year ending 31st December, 2019 as follows:

- 6.2.1 During the year, the Bank made tremendous gains, leveraging emerging opportunities in the marketplace. I am happy to report that we proactively embraced the changing situations and quickly adapted to the new normal. Our strategic actions bore fruit as reflected in the financial performance detailed in this Annual Report. Our Group Profit After Tax (PAT) grew significantly to TZS 165.2 billion from TZS 120.1 billion reported in 2019. This represents a 37.5% Year on Year (YoY) growth, which was driven by an increase in both our net interest and non-funded incomes. The sustained growth is a testament to the fact that our reforms have been successful and, continue to yield favourable results.
- 6.2.2 Our subsidiaries also played a critical role in improving our profitability, contributing 9% of the overall

PAT. CRDB Burundi SA performed particularly well, leveraging stable macros and aggressive sales despite the local challenges in Burundi. The Burundi subsidiary profit grew by 75% from TZS 6.4 billion to TZS 11.2 billion. Equally, we maintained a good asset quality, closing the year with a Non-Performing Loans (NPL) ratio of 4.4%.

- 6.2.3 The Bank witnessed growth in the number of customers using digital channels, with more than 85% of transactions happening through alternative channels. Strategically, we beefed up our digital banking propositions and improved the customer experience on both our SimBanking mobile app and USSD platforms, to enable our customers to enjoy seamless banking.
- 6.2.4 The Bank embarked on a sensitization campaign dubbed Popote Inatiki to drive usage of digital channels including cards; in line with the mitigation guidelines, which discouraged cash transactions. We also upscaled our agency banking (Wakala) business and recruited more agents (currently above 17,031) to further the reach and deepen access.
- 6.2.5 Through a strategic marketing campaign dubbed "Tupo Mtaani Kwako", the Bank reached out to customers to sensitize how to access services using the channel. The two campaigns helped us further our quest to provide financial education to more than 100,000 people, in both urban and rural areas across mainland Tanzania and the island of Zanzibar. We continue to implement initiatives to grow the business while at the same time improving service delivery to our customers.
- 6.2.6 The economic environment in Tanzania remained sound throughout 2020, although it registered a slowdown as a result of the COVID-19 pandemic. The country maintained single-digit inflation, easing pressure on individual households. There was growth in private sector credit despite the economy also reporting a decline in the broad money supply (M3). Globally, the COVID-19 pandemic occasioned a contraction of the world economy. There was a significant disruption in the supply chains as countries implemented lockdowns, suspending business activities to contain the virus. The aviation and hospitality industries were most severely affected as international travel declined sharply because of travel restrictions. However, a breakthrough in finding a vaccine announced in the last quarter of the year brought about some last-minute jolt and is likely to stimulate growth in 2021 as countries regain hope of subduing the virus.
- 6.2.7 Government's decision to keep the economy open shielded the business to a large extent as our local customers continued with their business activities. Additionally, the COVID-19 mitigation measures instituted by Bank of Tanzania (BoT) provided the much-needed nudge, stabilising the business in Q2 and Q3. Specifically, the approval of loan restructuring by the regulator helped the Group advance its agenda of supporting customers, whose ability to meet their loan obligations was impaired by the pandemic.
- 6.2.8 Sector-wise, there was continued consolidation mainly fuelled by regulation compliance as the regulator approved the merger of a community bank with two microfinance institutions. The newly formed entity obtained its license in July 2020.
- 6.2.9 As part of our continuing effort to deepen our engagements, we actively collaborated with the government and other stakeholders in mitigation efforts. We extended both financial and non-financial support to government agencies responsible for handling the crisis. It is worth noting that our Group contributed more than TZS 300 million towards the fight of the novel coronavirus in Tanzania. I believe that our contribution alongside that of other good orporate citizens added considerable value to our country's effort to mitigate the impact of COVID-19.
- 6.2.10 The 2020 financial year is the third of our five-year business strategy. The strategy is premised on three key pillars and was incepted as a sustainability approach to deliver long-term growth. Specifically, to:
 - Achieve best-in-class productivity and proactive credit management.
 - · Provide a seamless digital experience and create value to customers, employees and shareholders.
 - Improve organisational health and performance.
- 6.2.11 The Bank implemented far-reaching reforms following a health-check exercise which revealed inefficiencies in the business. Specifically, the Bank rolled out a new operating model and structural alignment to strengthen the Group's operational capabilities in preparation for the fast-paced changes in the business environment. I am happy to report that we accelerated the transformations during the Financial Year 2020, building on the strong foundations for suitable performance by creating strong and accountable leadership, ensuring service and operational excellence, and maintaining a motivated and engaged workforce.
- 6.2.12 In the year, the World Bank Group upgraded Tanzania's economy to a low middle-income status. Tanzania's Gross National Income (GNI) per capita increased from USD 1,020 in 2018 to USD 1,080 in 2019, which exceeds the 2019 threshold of USD 1,036 for lower-middle-income status. The Country's upgrade is a result of its strong economic performance of over 6% real gross domestic product (GDP) growth on average for the past decade.

- 6.2.13 Generally, our Group remained resilient, achieving incremental growth in key performance indicators. We were successful in strengthening our fundamentals with strong improvements in incomes. Notably, our operating income before impairment charges increased by 10.3% year on year to TZS 808.7 billion from TZS 733.1 billion recorded in 2019. The growth resulted from 9.7% increase in net interest income, which closed at TZS 580.5 billion.
- 6.2.14 In light of the unprecedented challenges brought about by the global health crisis, our Group resolved to support all customers by initiating closer engagements to understand their unique positions and challenges. Working with other stakeholders, our Group devised ways of cushioning severely affected customers, while pursuing opportunities in the unaffected sectors.
- 6.2.15 We focused on assessing individual customers, especially in the most affected sectors such as tourism, hotels and restaurants and trade. This helped us implement moratoriums and make tailored concessions that were consistent with the needs of individual customers. To ensure continuity, we adopted a three-point approach in service enhancement service during the crisis period as below:
 - Strengthening our ICT infrastructure to accommodate the increased demand for services in the context of reduced human interactions
 - Expanding our service offerings through our alternative channels to ensure the on-demand availability of services.
 - Adopting flexible working arrangements to ensure our customers received uninterrupted service.
- 6.2.16 Transforming the Group's ICT function Recruiting key competencies and equipping staff with necessary skills, acquiring robust infrastructure to increase system availability, adopting scalable architecture (SOA) to foster integrations and improving resilience and security maturity
 - Reforming Credit Management Portfolio diversification and de-risking (Wholesale Retail), portfolio guarantee through strategic partners, use of predictive analytics and EWS to monitor portfolio daily, recovery via out of court negotiations & own sale drive and strengthening underwriting and collection processes.
 - Business Diversification Focusing on SMEs in different sectors, sustaining agriculture value chain financing, leveraging public infrastructure projects and driving financial inclusion for sustainability.
 - Transforming the CRDB Insurance Broker business Adopting a bancassurance model, optimizing the business and enhancing compliance.
- 6.2.17 We consider our customer as the most important stakeholder who must be treated responsibly. This is why we continuously evaluate our interactions to ensure our actions are aligned with our sustainability strategy. We succeeded in enhancing service experience to our customers during the year and empowered our staff to attend to all customer needs efficiently and effectively. A critical development during the year was the launch of instant customer feedback mechanism using QR code. This has enabled us to stay abreast with customer issues and provide timely responses in line with global best practice. We also launched a service initiative dubbed Simplify, Stop, Automate (SSA) to address customer pain points. This has eliminated nearly half of the queries logged through our call centre. We continue to implement integrations that will elevate customer interactions with our systems, leveraging artificial intelligence and design-thinking to differentiate ourselves from the rest of the market.
- 6.2.18 The Bank revamped customer value propositions and developed tailored solutions in response to the market's changing needs. One such proposition is a specialized credit facility for the health sector, which resulted from engagement with stakeholders in the healthcare sector in a first-ever virtual health conference dubbed Afya Forum held in May 2020. We also improved the Malkia Account and expanded benefits for women in both employment and entrepreneurship. The above initiatives, alongside a series of consumer education campaigns, fuelled our growth during the year. Building lasting partnerships As a Group, we believe that to remain relevant in the constantly evolving business environment, we must engage closely with our stakeholders to gain a better understanding of their concerns and expectations.
- 6.2.19 The Bank continued to advance corporate values through our corporate citizenship programs and in line with our sustainable development agenda aspirations. During the year, our Group held two main events in sports starting with the first-ever charity marathon in aid of the Jakaya Kikwete Cardiac Institute (JKCI). The Marathon dubbed CRDB Marathon 2020 brought together more than 5,000 participants and raised over TZS 200 million towards financing heart surgery for infants with congenital heart defects. Later, we hosted a basketball tournament christened CRDB Taifa Cup in the country's capital Dodoma to promote the urban sport among the youth.
- 6.2.20 In line with environmental sustainability agenda, the Bank launched a tree-planting campaign dubbed Pendezesha Tanzania (translated as 'Make Tanzania beautiful') in collaboration with the office of the

Vice President of th Republic of Tanzania alongside other stakeholders. The initiative targets to plant more than 100,000 trees over the three years. In supporting education, we partnered with the Ministry of Education to sponsor the national science and technology innovation competition - Mashindano ya Kitaifa ya Sayansi, Teknolojia na Ubunifu (MAKISATU). The Bank continues to support social causes that have a lasting impact on the community, in line with social investment priorities.

- 6.3 Investing in our people our quest to build a bank of the future continues in earnest and, as such, we have made considerable investments in our people, learning from successful models around the world. I am excited to report that as Group, we have embarked on a transformative journey to build timeless capacity through responsible talent management. During the year, we rolled out robust leadership and talent management programs, in partnership with acclaimed institutions, with a view of creating a pool of next-generation leaders, who will steer the vision of the Group into the future.
- These initiatives, alongside improved performance and governance systems to enhance employee productivity. In terms of organizational development, we completed the first round of structural alignment and formalized engagements for interns and temporary staff. We have also strengthened our staff wellness and engagement programs to inspire industry within our workforce. During the year, our Group was recognized by various entities for its outstanding performance and innovation. As a result, we received more than 10 awards, including emerging best Bank in Payment Solutions in Eastern Africa by Global Banking & Finance Awards and, Best SME Bank in the region by International Business Magazine.
- 6.5 These awards are a testimony to our sustained pursuit for excellence and are verdict that our efforts are not in vain. You can view the complete list of awards in our profile section of this annual report. We continue to work with passion to achieve the best-in-class service propositions in our earnest quest to build a bank of the future.
- As we begin the penultimate year of our medium- term strategy, we will continue to execute ideas and strategies to deliver sustainability. Our long term aspiration is to build a future-ready bank that will lead the way in financial innovation. Our 2021 Strategy aims to unlock the full potential of the Group by entrenching the efficiency of service and, transforming our sales force. We have adopted a futuristic model which guarantees the longevity of our Group. We plan to leverage technology, talent and opportunities to build a robust proposition for our customers.
- 6.7 As a market leader, we want to lead the way developing solutions that are not only transformative but speak to the real needs of the customer. Key considerations for us in the new year include sustained expansion of our agency banking business, seeing that it is a cost-effective avenue through which the Group can expand its reach to provide access to financial services for underserved communities in rural areas. We will also accelerate automation with the view to reduce manual interventions in our processes. We believe that this will enhance efficiency in our service delivery and, in turn, deliver a superior experience for our customers.
- 6.8 We resolve to get closer to our customers so that we can understand their pain points and help them achieve their financial goals. I am confident that today, more than ever before, we are best angled to sustain the good performance, growing from the strong foundation that we have built over the years.
- 6.9 Strategically, we have adopted an agile culture that allows us to seize new opportunities in the shifting business landscape. We will also leverage our improved stakeholder relations to grow the business. Already, some engagements have shown good prospects. I do not doubt that the future is bright.
- 6.10 In my perspective, a key differentiator for the Group in 2021 will be our readiness to go beyond and explore opportunities in areas that remain unexploited. Working with our strategic partners, we will continue to play our role in driving financial inclusion as part of our long-term commitment to support economic transformation. We will also seek partnership with fintech companies and Mobile Network Operators (MNOs) so that we expand opportunities in digital payments and money transfer.
- 6.11 To sustain good performance, we will continue to implement strategies that will ensure we achieve operational resilience. Our priority is to attain high levels of efficiency underlined by innovation and optimal productivity. We will also strive to keep a healthy loan book to ensure we safeguard our assets' quality. Primarily, we will closely monitor the portfolio at risk, especially all facilities restructured as a result of COVID-19.
- 6.11.1 I wish to thank the Board of Directors for the steadfast leadership and support that they have provided over the year. We have benefited from the immense knowledge and wisdom, especially on issues that require strategic guidance. I also thank the Management team for driving the vision to enable us to achieve so much. In the same breath, I extend my heartfelt gratitude to all staff, who have displayed admirable commitment and braved the headwinds in the year to deliver a solid finish. More importantly, I heartily thank our customers for giving us a unique opportunity to serve them. I have tonnes of gratitude to you, our shareholders, for trusting us with your investments and for allowing us to work for you. Lastly, I thank our industry regulator, partners and suppliers, all of whom have played a pivotal role in helping our Group stay on course.

6.12 Audited Accounts for the year 2020

The Chief Financial Officer of CRDB Bank Plc. Mr. Fredrick B. Nshekanabo presented the Audited Accounts for the year ended 31st December, 2020 as follows:

- 6.12.1 The Group sustained strong business growth and remained resilient across key performance indicators. The Group's profit after tax grew by 37.5% to TZS 165.2 billion, complemented by a strong balance sheet with a 8.7% growth in total assets to TZS 7,170.5 billion. The Group also maintained a prudent asset quality, closing the year with an NPL ratio of 4.4%. Subsidiary businesses contributed a cumulative 9% of the overall Group profit for the year, boosted by the growth in the profit after tax of CRDB Burundi SA, which grew by 75% YoY to TZS 11.2 billion. The notable performance of Burundi subsidiary is attributed to the strong growth in the topline income.
- 6.12.2 CRDB Insurance Broker Company Limited recorded a profit of TZS 3.6 billion, which represents a 143% annual growth driven by an increase in the Gross Written Premiums. Strategically, the Group accelerated innovations in the insurance service and embedded valueadded services in the entire offering, which translated into improved uptake leading to increased sales. Our growth demonstrates results of the successful implementation of our five-year strategy and the strategic interventions made during the crisis period. In line with our transformation agenda, we leveraged on our investment in technology to enhance service delivery of alternative and convenient services, which enabled us to remain close to our customers and support them during the crisis.
- 6.12.3 The net interest income grew by 9.7% to TZS 580.5 billion from TZS 529.1 billion in the previous year. The growth in net interest income was attributed to the Group's strategic focus on lending to sectors that were less impacted by the pandemic coupled with sustained product innovations, which created synergy with the constantly changing customer needs. We also focused on containing our funding cost and grew less-expensive deposits considering the prevailing challenges emanating from the pandemic.
- 6.12.4 We prioritized customer experience to deliver intuitive and user-friendly digital banking services and expanded our agency banking services, which in turn boosted our fees and commission income. The increase in non-interest income was also due to the increase in loan commitment fees and income realized from Government securities designated as 'available for sale'. However, our FOREX earnings declined by 5% YoY, exacerbated by the disruptions in the global supply chains and tourism. Overall, the Group's total operating income before impairment charges grew by 10.3% YoY to TZS 808.7 billion from TZS 733.1 billion in December 2019.
- 6.12.5 The Bank continues to focus on process improvement, automation and customer migration to digital channels. The Group's cost efficiency ratio closed at 61.6% compared to 64.4% reported in 2019, indicating sustained improvements. Strong Balance Sheet. The Group continued to maintain a strong balance sheet as demonstrated by the robust growth in total assets, which went up by 8.7% to TZS 7,170.5 billion. The growth was mainly contributed by loans and advances to customers which grew by 16.3% to TZS 3,929.1 billion, with strong and broad-based growth across a range of products. We continued to diversify our portfolio, our retail segment grew by 20%, mainly driven by growth in consumer lending 24%, and corporate 19%.
- 6.12.6 The Group maintained sufficient liquidity to support our business growth, with a 4.5% growth in customer deposits to TZS 5,434.6 billion. This resulted from our continued efforts to improve our funding mix of affordable and sticky deposits. Current and Savings deposits (CASA); contributed 81% of the total deposits. Conversely, the Group continued to maintain healthy liquidity position at a ratio of 25.5% which is above the regulatory ratio of 20%; loan to deposit ratio ("LDR") remained prudent at 75%. Capital Position In line with our transformation agenda, we continue to focus on prudent capital management; selective growth of portfolio with high-yield and lower Risk-Weighted and de-risking to ensure optimal utilization of capital. I am happy to report that despite the disruptions experienced during the year, the Group remained wellcapitalized, and maintained healthy buffers above the minimum regulatory requirements. The Group closed its core capital ratio at 17.8% while total capital at 17.9% above regulatory requirements of 12.5% and 14.5% respectively.
- 6.12.7 The above interventions were made alongside the mitigation measures instituted by the Bank of Tanzania to cushion the banking sector against potential negative impact of the COVID-19 pandemic. The mitigation measures by the regulator included lowering of both the Statutory Minimum Reserve (SMR) and discount rates; as well as providing financial institutions with the flexibility to restructure loans. The Group's NPL Ratio improved to 4.4% compared to 5.5% reported in December 2019. Provisions coverage ratio stood at 87% at indicating a healthy loan book. This achievement was supported by the Group's strategy to contain migration and management of write-offs in line with regulatory requirements. We continue to closely monitor the facilities considering the COVID-19 impact particularly in the affected sectors to ensure we consistently maintain good asset quality. Operating Expenses Our medium-term strategy fully addresses the issue of efficiency understanding that it is integral to our sustainability. During the year under review, we continued to implement initiatives designed to optimize costs to shore up our productivity.

- 6.12.8 The Group's operating expenses grew by 7% to TZS 499.5 billion compared to the 12.3% annual growth recorded in 2019. The deceleration in growth was driven by cost-saving initiatives in new technology investment and office expenses. We are intent on sustaining the efficiency initiatives to further reduce cost and continue to invest in technology and our people to continue delivering improvements in productivity and customer experience.
- 6.12.9 The Group remains alert to the changes taking place in banking industry, especially in the policy environment and consumer behavior and preferences. We remain optimistic about the 2021 outlook, although awake to the likely setbacks that may arise from prolonged pandemic impact, especially the apparent pressure on liquidity, slowed credit growth, increased non-performing loans and lower interest rates, which may diminish revenues.
- 6.12.10 Internally, the Group will focus on improving operational efficiency through continuous process reengineering, centralization and automation. Moreover, we will focus on business growth by increasing penetration into the key economic sectors, optimizing our digital ecosystem and diversifying our portfolios with special focus on SMEs to grow transactions. We will continue to implement our credit reforms especially through automation. The Group will continue to invest and leverage on ICT, improve information security and modernize digital platforms to drive efficiency, deliver a superior customer experience and enhance our shareholder's value. We will draw lessons from the pandemic and endeavor to align our strategies, to remain resilient and sustain our performance, post-COVID-19.

6.13 Shareholders adopted the Director's Report and the Audited Accounts and deliberated as follows:

- 6.13.1 **COMMENDED** the Group CEO and Managing Director as well as Management for remarkable achievements in the following areas: digital transformation- which allows customers to use their mobile phones to open accounts, insurance benefits and reduction of Non Performing Loans from 5.5% in December 2019 to 4.4%. EXPLAINED that the Bank is closely monitoring non performing loans as one of the priorities of the Bank to ensure the ratio is within the required threshold.
- 6.13.2 **COMMENDED** the retired Managing Director Dr. Charles Kimei for establishing the strong foundation for the success of the Bank.
- 6.13.3 **OBSERVED** that the impressive performance of the Bank should be reflected by the increase in dividend to shareholders from the current 35 percent of the Bank's Profit After Tax (PAT) to at least 40 percent. EXPLAINED that the percentage of dividend earmarked for shareholders is in accordance with the Divedend Policy, which provides for 35 percent of the Bank's PAT as dividend to shareholders.
- 6.13.4 **OBSERVED** that the plan to invest in the Democratic Republic of Congo should focus first on Lubumbashi and Kalemie towns which are closer to the boarder with Tanzania. The Bank should also consider opening a branch in Nairobi, Kenya. **EXPLAINED** that the plans to invest in the DR Congo are progressing well and the Bank expects major returns from the investment. The Bank will also consider venturing into the Kenyan market after conducting due diligence.
- 6.13.5 **RECOMMENDED** that the Bank should consider holding the next Annual General Meeting in June instead of May and pick Dodoma as the venue of the Meeting.
- 6.13.6 **OBSERVED** that the Bank should promote buying of shares especially among the youth. **EXPLAINED** that the Bank will enhance its strategies to promote buying of shares by conducting regular campaigns to educate the masses on benefits of investing in shares.
- 6.13.7 ADVISED that the Bank should increase the number of its zonal offices to reflect the size of the Bank.
- 6.13.8 Shareholders were urged to claim their unpaid dividends. The dividend is paid through shareholder bank accounts or their mobile phones. **EXPLAINED** that more than TZS 7 billion remain unclaimed by shareholders. The unclaimed dividends are remitted to the Bank of Tanzania after 15 years whereby by shareholders will be subjected to stringent procedures to reclaim their dividends from the central bank. Shareholders who have not received their dividends should contact the nearest CRDB Bank branch for more details.
- 6.13.9 **OBSERVED** that the Bank should treat customer details with utmost confidentiality in order to protect and maintain the trust between the Bank and its customers. **EXPLAINED** that the Bank keeps customer details strictly confidential and would only reveal customer details when required to do so in accordance with the country's laws.
- 6.13.10 **OBSERVED** that to avoid legal implications, the Bank should strictly follow proper recovery procedures before selling collaterals/security of customers who have failed to honour their debt obligations. **EXPLAINED** that the Bank is always cautious before embarking on such move, noting the issue is being addressed in line with the Board directives.

7.0 TO APPROVE DIVIDEND FOR YEAR 2020

7.1 Board of Directors **RECOMMENDED** dividend for the year ending 31st December 2020 to be TZS 22/= per share for shareholders who were in the register when it was closed on 10th May, 2021 and payments

be made from 11th June 2021.

7.2 **RESOLVED** that dividend for the year ending 31st December 2020 be TZS 22/= per share for shareholders who were in the register when it was closed on 10th May, 2021 and payments be made from 11th June 2021.

8.0 TO APPROVE AMENDMENT OF ARTICLES OF THE BANK (SPECIAL RESOLUTION)

- 8.1 The Board of Directors **PROPOSED** amendments of Articles of the Bank to achieve changes in the Bank's corporate governance framework as follows:
 - (i) General amendments to align some provisions with prevailing legislation;
 - (ii) Chair of General Meetings must be substantive Chair;
 - (iii) Including Articles of Board Committees specifically including the statutory and the Governance Nomination and Human Resources Committees;
 - (iv) To include functions of the Audit & GNHR Committees and to provide for express requirements for Committees Charters;
 - (v) To provide for procedure for Board nomination/appointment and election;
 - (vi) To provide for powers of the GNHR Committee in relation to Board nominations, etc.; and
 - (vii) To provide for consolidated Reporting including subsidiaries as a subsidiary control mechanism for the bank as a Bank Group
- **8.2 INQUIRED** on the rationale for amendments to the Article 41 which would provide for the Board Chairperson to also preside as Chairperson of the Annual General Meeting. Noted that the article is against good governance principles. **EXPLAINED** that the amendements are inevitable in order for the Articles to be in line with the changing times and current regulations. Reassured shareholders that they would still have the right to take to task the Board Chairperson even if he/she presides as AGM Chairperson.
- **8.3 COMMENDED** the Bank for setting a maximum tenure limit of nine years for Board Members while the law provides a maximum of ten years.
 - 8.4 Shareholders **APPROVED** amendments to the articles of the Bank as proposed by the Board of Directors whereby 75% of the 1,964,306,308 total votes cast approved the amendments.

9.0 TO APPROVE DIRECTORS' FEES

- 9.1 Board of Directors **RECOMMENDED** directors' fees for year 2021 to be TZS 965,000,000/= that will also be paid to members of the current four committees of the Board.
- 9.2 **INQUIRED** on reasons for the increase of Board Fees. **EXPLAINED** that the fee has increased due to various reasons including inflation and the increase in number of credit committee meetings.
- 9.3 **RESOLVED** that directors' fees for year 2021 be TZS 965,000,000/= that will also be paid to members of four committees of the Board as recommended by the Board of Directors.

10.0 APPOINTMENT OF EXTERNAL AUDITORS

- 10.1 Board of Directors **RECOMMENDED** Ernst and Young of P.O Box 2475, Dar es Salaam, to be appointed external auditors of the Bank and its subsidiary companies for year 2021 in accordance with the terms and fees determined by the Board of Directors.
- 10.2 **RESOLVED** that Ernst and Young of P.O Box 2475, Dar es salaam, be appointed external auditors of the Bank and its subsidiary companies for year 2021 in accordance to the terms and fees to be determined by the Board of Directors.

11.0 ELECTION OF NEW BOARD MEMBERS

- 11.1 Two Board Members who had served a three-year term as stipulated in the Bank's Articles were required to retire in 2021 to allow for fresh election. The Board Members who were required to step down were Prof. Faustine Karrani Bee who was representing shareholders owning below one percent (1%) of the Bank shares and Ms. Rose Felix Metta who was representing shareholders owning between 1% and 10% of Bank shares. Both stood for re-election.
- 11.2 Below is the list of candidates who were approved by the Board to vie for Board Membership to

represent shareholders holding below one percent (1%) of Bank shares:

- Prof. Faustine Karrani Bee,
- (ii) Ms. Poniwoa Andrew Godlove Mbisse
- (iii) Ms. Grace Philotea Joachim
- 11.3 Below is the list of candidates who were approved by the Board to contest for Board Membership to represent shareholders holding between one (1%) and 10 percent of Bank shares:
 - (i) Ms. Rose Felix Metta
 - (ii) Mr. Gerald Paul Kasaato
 - (iii) Ms. Hilda Shenyagwa Noor
- 11.4 The Chairman invited the candidates to introduce themselves and respond to questions from the members.
- 11.5 The ballot papers were distributed to shareholders for voting physically at the venue while shareholders attending virtually voted online.

Results of election of Board Member to represent shareholders owning below 1% of Bank shares:

No.	Name of candidates	Number of votes	Percentage
1	Prof.Faustine Karrani Bee	231,537,602	21.40
2	Ms. Grace Philotea Joachim	69,267,032	6.40
3	Ms. Poniwoa Andrew Godlove Mbisse	1,484,128	0.14
	TOTAL	302,288,762	27.94

- 11.7 The Chairman declared Prof. Faustine Karrani Bee as the Board Member representing shareholders holding below 1% of the Bank's shares and Ms. Grace Philotea Joachim to be on the reserve list.
- 11.8 Prof. Bee thanked shareholders for re-electing him for another three year term. He pledged to continue to work closely with fellow Board Members to drive the Bank to greater success.
- 11.9 Ms. Grace was grateful to shareholders who voted for her. She expressed her willingness to work in whatever capacity she would be requested to serve.

11.10 Results of election of Board Member to represent shareholders owning between 1% and 10% of Bank shares:

No.	Name of candidate	Number of votes	Percentage
1	Mr. Gerald Paul Kasaato	408,327,048	64.30
2	Ms. Rose Felix Metta	95,000,000	14.96
3	Ms. Hilda Shenyagwa Noor	61,371,011	9.66
	TOTAL	564,698,059	88.92

- 11.12 The Chairman declared Mr. Gerald Paul Kasaato as Board Member representing shareholders holding between 1% and 10% of the Bank shares and declared Ms. Rose Felix Metta to be on the reserve list.
- 11.12 Mr. Kasaato thanked shareholders for electing him and promised that he will live up to their expectations by fully utilizing his experience and working closely with fellow Board Members to push forward the Bank's transformation agenda.
- 11.13 Ms. Rose Metta was grateful to shareholers for their strong support through out her tenure as Board Member.

12.0 12.0 PROPOSALS FROM SHAREHOLDERS

The Chairman declared that no proposals were received from shareholders. .

13.0 ANY OTHER BUSINESS

There was no 'any other business.'

14.0 VENUE AND DATE FOR THE 27TH ANNUAL GENERAL MEETING

- 14.1 Board of Directors **RECOMMENDED** the 27th Annual General Meeting of CRDB Bank Plc to be held on Saturday, 21st May 2022 at the Arusha International Conference Centre (AICC), Simba Hall in Arusha, starting from 9.00 a.m.
- 14.2 **RESOLVED** that the 27th Annual General Meeting of CRDB Bank Plc be held on Saturday, 21st May 2022 at the Arusha International Conference Centre (AICC), Simba Hall starting at 9.00 a.m.

15.0 CLOSING OF THE MEETING

- 15.1 The Group Chief Executive Officer and Managing Director thanked the Chairman of the Meeting, the Retired Prime Minister Hon. Frederick Tluway Sumaye and Vice- Chairperson of the Meeting, Dr. Veronica Nyahende for conducting the Meeting successfully. He thanked the Deputy Governor of the Bank of Tanzania Dr. Benard Kibese for his guidance during the Meeting. He expressed his gratitude to Board Members for their strong commitment and apt guidance to Management which have contributed to the success of the Bank. He thanked shareholders for their insights and observations that will help Management to improve its performance. He reminded shareholders who have not claimed their outstanding dividends to contact the Company Secretary or visit the nearest CRDB Bank Branch.
- 15.2 The Board Chairman thanked shareholders and stakeholders for attending the Meeting both physically and virtually. He promised that the concerns raised during the Meeting would be addressed. He commended the Secretariat for good organization of the Meeting and the Shareholders Seminar. He thanked Ms. Rose Metta for her contributions during her tenure which has ended this year and wished her success in her future endeavours. He thanked Board Members and welcomed onboard Mr. Gerald Kasaato the newly elected Board Member. He commended CRDB Bank staff for the achievements and urged them to enhance productivity for greater success in future.
- 15.3 The Vice Chairperson of the Annual General Meeting thanked shareholders for their active participation and closed the Meeting at 04:15 p.m.

	APPROVED	
CHAIRMAN		SECRETARY
	DATE	

Agenda No. 4 MATTERS ARISING FROM THE 26 TH ANNUAL GENERAL MEETING OF CRDB BANK PLC HELD AT ARUSHA INTERNATIONAL CONFERENCE CENTRE (AICC) IN ARUSHA ON 22ND MAY, 2021

NO	MIN.	RECOMMENDATION /RESOLUTION	IMPLEMENTATION
1.0	7.0 TO APPROVE DIVIDEND FOR THE YEAR 2020		
NO		RESOLVED that dividend for the year ending 31 December, 2020 be TZS 22/= per share for shareholders that will be in the register when it closed on 10th May, 2021 and payments be made from 11th June, 2021.	Implemented. Dividend for the year ended 31st December, 2020 of TZS 22/= per share for shareholders who were in the register when it closed on 10th May, 2021, was paid from 11th June, 2021.
2.0	9.0 TO	APPROVE DIRECTORS' FEES	
2.1	9.2	RESOLVED that directors' fees for year 2021 be TZS 965,000,000/= that will also be paid to members of four committees of the Board as recommended by the Board of Directors.	Implemented. The directors' fees for the year 2021 were TZS 965,000,000/= that was also paid to members of four committees of the Board.
3.0	10.0 APPOIN	TMENT OF EXTERNAL AUDITORS	
3.1	10.2	RESOLVED that the audit company namely Ernst and Young of P.O Box 2475, Dar es salaam, be appointed external auditors of the Bank and its subsidiary companies for the year 2021 in accordance to the terms and fees to be determined by the Board of Directors.	Implemented. Ernst and Young of P.O. Box 2475, Dar es salaam, were appointed as the external auditors of the Bank and its subsidiary companies for the year 2021.
4.0	11.0 ELE	CTION OF BOARD MEMBERS	
4.1	11.7	The Chairman declared Prof. Faustine Karrani Bee Board Member representing shareholders holding below 1% of the Bank shares.	The Bank of Tanzania has vetted the appointment of Prof. Faustine Karrani Bee and Mr. Gerald Paul Kasaato.
	11.12	The Chairman declared Mr. Gerald Paul Kasaato Board Member representing shareholders holding between 1% and 10% of the Bank shares. He garnered 64.30% of the votes cast.	
5.0	15.0 VENUE AND DATE FOR THE TWENTY SEVENTH ANNUAL GENERAL MEETING		
5.1	15.3	Venue of the 27th Annual General Meeting: RESOLVED that the 27th Annual General Meeting of CRDB Bank Plc be held on Saturday May 21, 2022 at the Arusha International Conference Centre (AICC), Simba Hall starting at 9.00 a.m.	The 27th Annual General Meeting of CRDB Bank Plc shall be held on Saturday May 21, 2022 at the Arusha International Conference Centre (AICC), Simba Hall starting at 9:00 a.m. as resolved.

Mr. Abdulmajid M. Nsekela

MANAGING DIRECTOR

Agenda No. 5. REPORT BY THOSE CHARGED WITH GOVERNANCE AND AUDITED FINANCIAL STATEMENTS FOR THE YEAR 2021

5.1 ADOPTION OF THE REPORT BY THOSE CHARGED WITH GOVERNANCE

(Kindly refer to the Annual Report 2021 page No. 117 - 159)

Shareholders are requested to receive and deliberate on the Directors' report..

5.2 ADOPTION OF THE AUDITED FINANCIAL STATEMENTS

(Kindly refer to the Annual Report 2021 page No. 166 - 382)

Shareholders are requested to receive and deliberate on the Audited financial accounts for the year ending 31st December, 2021.

5.3 DIVIDEND FOR THE YEAR 2021

5.3.1 Proposal

Pursuant to the Bank's MEMARTS, the Board of Directors recommends dividend for the year ending 31st December, 2021 to be 36 shillings per share to all shareholders in the register as of 22nd April, 2022 when the register will be closed and payments will be effected from 6th June, 2022.

5.3.2 Required

Shareholders are requested to receive, deliberate and approve the recommendation of the Board of Directors that dividend for the year ending 31st December, 2021 be 36 shillings per share to all shareholders in the register as of 22nd April, 2022 when the register will be closed and payments will be effected from 6th June, 2022.

Agenda No. 6. APPROVING THE DIRECTORS' FEE

6.1 Proposal

The Board of Directors recommends that the Directors' fee for the year 2022 be 965,000,000 shillings which will also be used to pay members of exisiting four Board committees.

6.2 Required

Shareholders are requested to pass the resolution of endorsing the proposal of the Board of Directors that Directors' fee for the year 2022 be Tanzanian shillings 965,000,000, which will also be used to pay members of the Board's exisiting four committees.

Agenda No. 7. APPOINTMENT OF AUDITORS

7.1 Proposal

The Board of Directors recommends the appointment of Ernst & Young Tanzania of P. O. Box 2475 Dar es Salaam, as Auditors of the Bank's financial statements for the year 2022, on the terms and fees to be determined by the Board of Directors.

1.2 Required

Shareholders are requested to deliberate and approve the recommendation by the Board of Directors to appoint Ernst & Young Tanzania of P. O. Box 2475 Dar es Salaam as Auditors of the Bank's financial statements for the year 2022, on the terms and fees to be determined by the Board of Directors.

Agenda No.8 ELECTION OF THE MEMBERS OF THE BOARD OF DIRECTORS

8.1 Article 98 of the Bank's Articles of Association (the Articles) provides that a Board Member may serve for a maximum of three (3) terms of three (3) years each after which he/she will neither be eligible for re-election nor re-appointment.

8.2 Shareholding Structure as at 01st March, 2022

No	Shareholding	Percentage	Number of Shares
1.	Ten percent and above	34.3	894,828,676
2.	Above one percent and below ten percent	26.3	691,429,997
3.	Below one percent	39.4	1,025,579,911
		100.0	2,611,838,584

8.3 Retirement

Five (5) Board Members will retire this year as follows:

- a) Dr. Fred Matola Msemwa representing the category of Shareholders holding shares between one and ten percent (1% 10%);
- b) Dr. Ally Hussein Laay, Eng. Boniface Charles Muhegi and Mr. Abdul Ally Mohammed representing the category of Shareholders holding shares below one percent (1%); and
- c) Mr. Martin Steven Warioba who is an Independent Director.

8.4 BoT Moratorium and Waiver

- a) Article 98 of the Bank's Articles as stated hereinabove, states that a Board Member shall serve for a period of three (3) years for a maximum of three (3) terms. On 29th October 2021 the Bank of Tanzania (BOT) published **The Banking and Financial Institutions (Corporate Governance) Regulations, 2021 (the Regulations).** Regulation 12 (1) of the Regulation states that A Board member or a Chief Executive Officer of a bank or financial institution shall not hold office for a consecutive period of more than ten years; and Regulation 12(4) of the Regulations further provides that a Board member or Chief Executive Officer of a bank or financial institution who has served for a period of ten years or more by the date these Regulations come into effect shall have a moratorium period of two years before ceasing to function in that capacity.
- b) Two Board Members namely Dr. Ally H. Laay and Eng. Boniface C. Muhegi have served for a period of more than ten years on the date of 29th October 2021 when the Regulations came into effect and they are still on the Board by virtue of the moratorium period of two years granted by BOT effective 29th October 2021 otherwise they would have ceased to be Board members from the date the Regulations were published. The 2 Board Members in line with Article 98 of the Bank's Articles are required to retire in May 2022. Management on 7th February 2022 sought clarification from BOT as directed by the Board regarding the retirement of the two Board Members at the Annual General Meeting (AGM) in May 2022 and the mandatory moratorium period that is provided for under Regulation 12(4) of the Regulations.
- c) The BOT on 20th April 2022 granted a waiver of Regulation 12(1) of the Regulations, 2021 to allow the Bank to undertake necessary transitory arrangements to comply with the requirement on tenure of office for Board Members. The BOT granted the waiver for a period of three (3) years.
- d) Following the waiver for compliance of Regulation 12 (1) of the Regulations referred to hereinabove and the guidance of BOT, the Board of Directors notifies the Shareholders that Dr. Ally H. Laay and Eng. Boniface C. Muhegi shall serve on the Board for a final transitory term of 3 years in line with the waiver granted by the BOT and shall step down from the Board in May 2025.
- **8.5 Vacancies**. Following the guidance from the BOT stated above, Shareholders are required to vote for Board Members as follows:
 - a) One (I) Board member to represent Shareholders owning shares between one and ten percent (1% 10%).
 - b) One (1) Board Member to represent Shareholders owning below one percent (1%).
 - c) One (1) Independent Director.

8.7 Voting Procedure

All Shareholders will elect one Independent Director.

Shareholders owning shares below one percent will elect one (1) Board Member; and Shareholders owning shares between one and ten percent will elect one Board Member. There are two (2) candidates for each position. The candidate getting the highest number of votes according to existing slots will be declared Member of the Board of Directors. The candidates with the second highest number of votes will be placed in the reserve list in order to replace the elected candidate in case he/she is not approved by the BOT or fails to join the Board for any other reason.

- a) Each candidate will be given three (3) minutes to introduce him/herself and answer questions from the Shareholders at the Annual General Meeting.
- b) Voting will be by secret ballot and will carry the weight of number of shares held.
- c) The names of candidates who have won the election will be announced by the Chairperson of the Annual General Meeting.

8.7 Names of Candidates

- a) Candidates for the Members of the Board of Directors from the group of Shareholders with less than 1 percent shares. (See page 8-9)
- b) Candidates for the Members of the Board of Directors from the group of Shareholders between one and ten percent shares. (See page10)
- c) Candidates for the Independent Director. (See page11-12)

8.8 Provisions of Law Related to the Election and Responsibilities of Directors

- a) Article 96 of CRDB Bank Articles
 - "Each of the Directors appointed or elected shall be a person with knowledge and experience required by law as well as in line with the skills gap which the Governance, Nomination and HR Committee shall have identified to be filled by the directors sought in the Nomination process."
- b) Regulation 5 (2) (a) of the Banking and Financial Institutions Act (B&FI Act) provides that a Board Member shall have requisite experience in banking, finance, accounting, auditing, law or economics.
- c) Article 112 of CRDB Bank Articles

provides that the office of director shall be vacated if the director:-

- 112.1 ceases to be a director by virtue of any provision of the Act or he becomes prohibited by law for being a director or becomes elected as member of parliament; or becomes an office bearing politician, or
- 112.2 Pursuant to the provision of the Companies Act and B&FI Act, be disqualified or ceases to hold office or prohibited from acting as such; or
- 112.3 becomes bankrupt or makes any arrangement or composition with his creditors generally; or
- 112.4 becomes of unsound mind; or
- 112.5 resigns his office by notice in writing to the bank; or
- is removed from office pursuant to section 193 of the Companies Act; or
- 112.7 *is seventy or more years of age* (this has been removed from the law) or is under 21 years of age; or
- 112.8 shall for more than six consecutive months have been absent without permission of the directors from meetings of the directors held during that period and the directors resolve that his office be vacated.
- d) Regulation 19 of the Licensing Regulations of the BOT and Article 94 of the CRDB Bank Articles provides that Member of the Board shall be appointed subject to approval by the Bank of Tanzania
- e) Section 7 Part II of the Banking and Financial Institution Act 2006, No. 12 of 1991 Regulations Character and Experience of Proposed members of the Board and Management Team provides that:
 - (1) The Bank shall make an assessment as to whether the proposed Members of the Board of Directors and senior Management team of a proposed institution are fit and proper persons. The quality and capability of board members and management shall be the most essential ingredient for a successful banking operation. Accordingly, applications for a banking license shall undergo close scrutiny as to the character and experience of their proposed management and board members. The aforesaid assessment shall be conducted in accordance with the criteria set out in the First Schedule hereto.

The Bank shall evaluate and determine to the extent possible, that the proposed members of the Board of Directors and senior Management team has the experience and ability to manage funds, credit evaluation, collection procedures, proper accounting systems, effective internal control, audit programmes and management of information systems.

As such, the bank will review the curriculum vitae or personal information/history of the proposed board members and management team. The Bank reserves the right to interview the proposed board members and the management team and may enquire as to past performance and reputation, skills including fund management, credit evaluation, collection procedures, proper accounting systems, effective internal control, capable internal audit programs, and effective management information systems.

f) Regulation 7(3) of the Banking and Financial Institution Act Internal Control and Internal Audit Regulations, 2014 stipulates that "the Audit Committee shall be composed of at least three non-executive directors. Two of whom shall be independent members (Shareholders owning less than 5% of the Bank's shares) having accounting, auditing or related financial management experience." Accordingly, the number of independent members must be minimum three pursuant to B&FIA requirements.

Agenda No. 9. PROPOSALS FROM SHAREHOLDERS

(Proposals will be attached).

Agenda No. 10. ANY OTHER BUSINESS

Discussions on Any Other Business by leave of the Chairman

Agenda No. 11. DATE FOR THE NEXT ANNUAL GENERAL MEETING

Proposal

The Board of Directors recommends that the 28th Annual General Meeting be held on Saturday, 20th May 2023 at CRDB Bank Headquarters, Dar es salaam.

Required

Shareholders are requested to approve the date and venue of the 28th Annual General Meeting be held on Saturday, 20th May 2023 at CRDB Bank Headquarters, Dar es salaam.

Agenda No. 12. CLOSING THE MEETING

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