



AGM 2026

Shareholder Registration, Meeting Access and Voting Guide

A step-by-step guide for registration, joining the AGM and voting.



00

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A plain white layout of the shareholder registration, meeting access and voting journeys.

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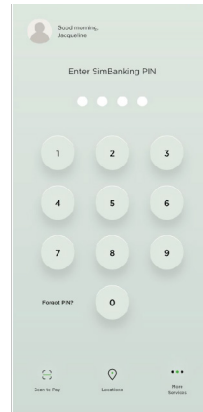
01

Registration Through SimBanking: Shareholder Self-Care Menu

For Shareholders with Simbanking App service.

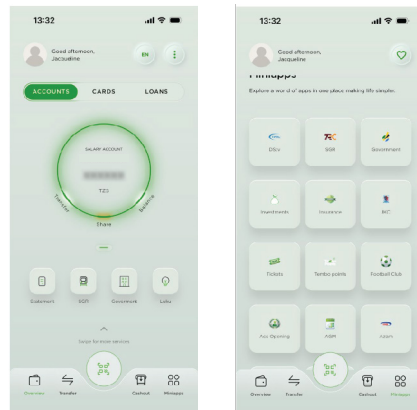
Step 1

Open the simbanking app, provide PIN NUMBER and login to simbanking.



Step 2

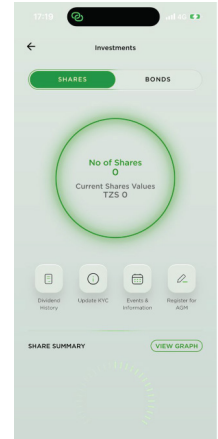
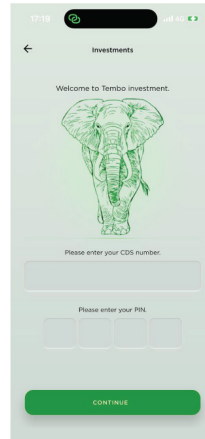
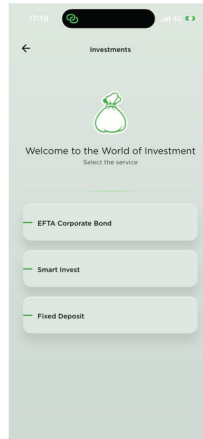
After login go to Mini Apps then click INVESTMENTS menu.



01 Registration Through SimBanking: Shareholder Self-Care Menu

Step 3

Then click Smart Invest. It will take you to the next window where you will put CDS number and click CONTINUE. You will then be required to enter simbanking PIN code, click CONTINUE, then select REGISTER FOR AGM.



Sign up to register for 2026 AGM by entering the details below.

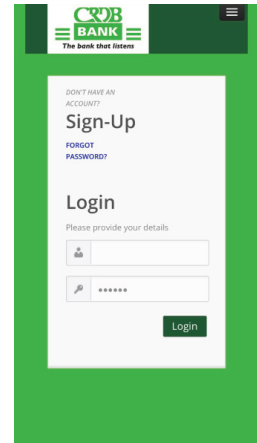
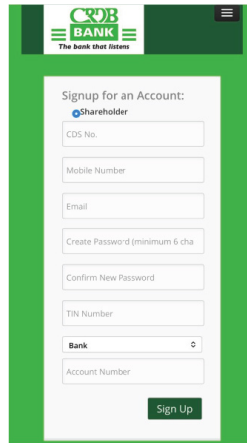
Enter CDS Number (Mandatory) • Mobile number • Email address (Optional) • Create your own Password with Minimum of SIX (6) Characters and Confirm • Enter TIN number • Choose Bank Name from drop down menu • Enter account number • Click Signup.

01

Registration Through SimBanking: Shareholder Self-Care Menu continued

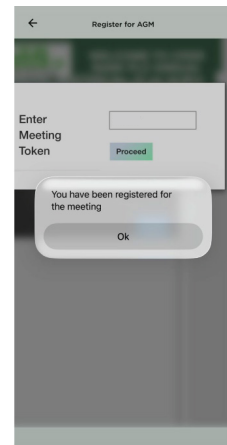
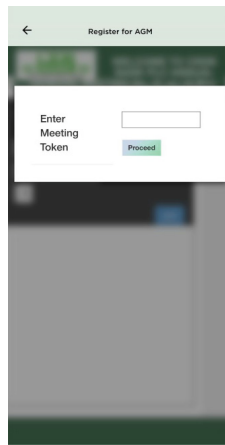
Step

After providing all required information, click Sign Up button and a confirmation window will appear. Click OK and it will take you to the LOGIN page.



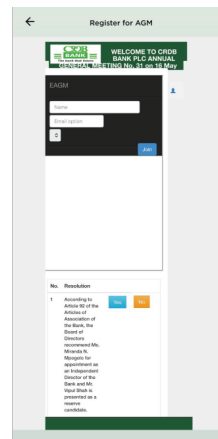
Step

Upon clicking Login, a window will pop requiring you to enter the token that was sent to your mobile number provided during registration. Select PROCEED to complete registration.



Step

At this point you have been registered for the meeting successfully and you can join the online meeting by clicking JOIN. You can vote for the resolution by clicking YES if you agree or NO if you disagree.

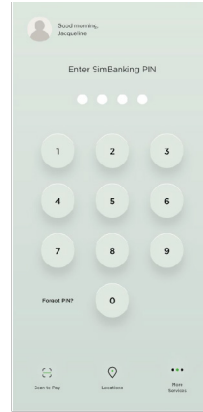


02

SimBanking Shareholder Journey: With CRDB Bank Account

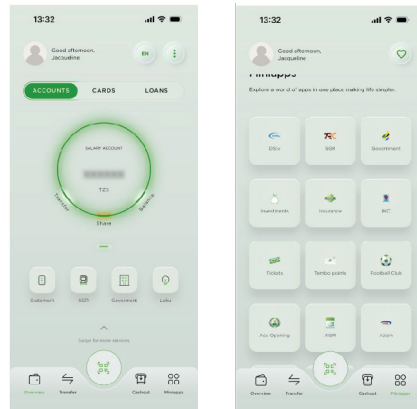
Step 1

Open the simbanking app, provide PIN NUMBER and login to simbanking.



Step 2

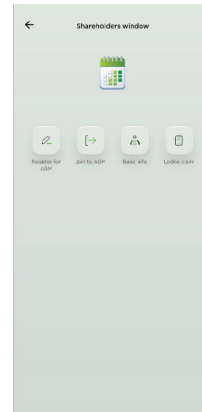
After login go to Mini Apps then click AGM menu.



02 SimBanking Shareholder Journey: With CRDB Bank Account continued

Step

Inside the AGM menu, you will see Register for AGM menu. Click it to start registration.

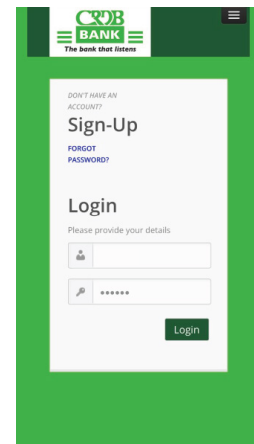
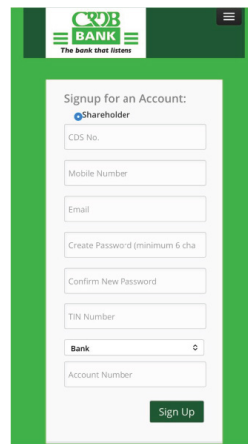


Sign up to register for 2026 AGM by entering the details below.

Enter CDS Number (Mandatory) • Mobile number • Email address (Optional) • Create your own Password with Minimum FIVE (5) Characters and Confirm • Enter TIN number • Choose Bank Name from drop down menu • Enter account number • Click Signup.

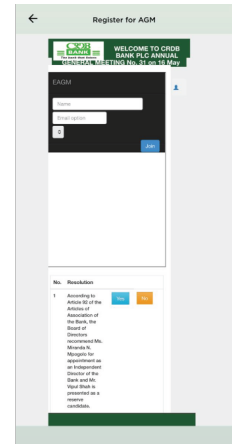
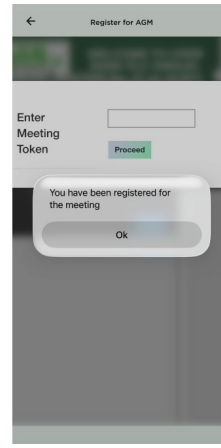
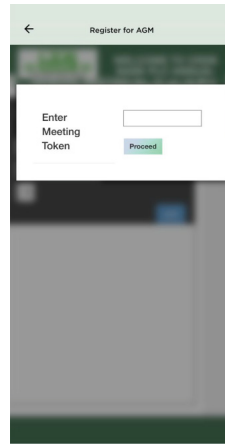
Step

After providing all required information, click Sign Up button and a confirmation window will appear. Click OK and it will take you to the LOGIN page.



Step 5

After clicking Login, users will be prompted to enter a onetime token sent to the mobile number or email address provided during registration. Click PROCEED to complete registration, then join and vote.

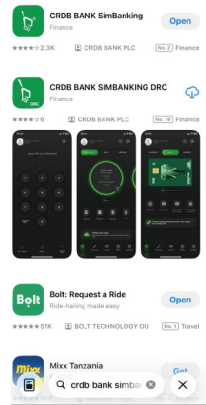


03

SimBanking Shareholder Journey: Without CRDB Bank Account

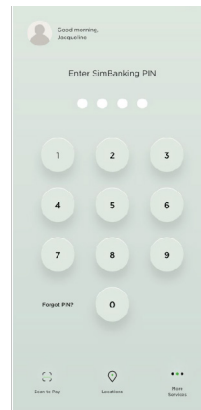
Step 1

Visit Play Store for Android users or App Store for iPhone users to install SimBanking App.



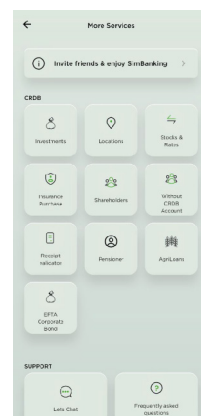
Step

After installing it, go to More Services menu located at the right corner down the app display.



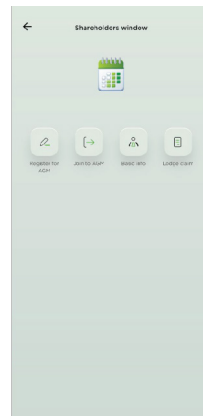
Step

After clicking More Service menu go to Shareholders menu and click it.



Step

Inside the shareholder menu, you will see Register for AGM menu. Click it to start registration.



03

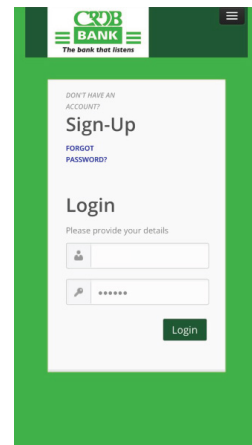
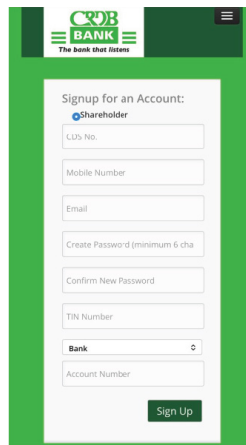
SimBanking Shareholder Journey: Without CRDB Bank Account continued

Sign up to register for 2026 AGM by entering the details below.

Enter CDS Number (Mandatory) • Mobile number • Email address (Optional) • Create your own Password with Minimum SIX (6) Characters and Confirm • Enter TIN number • Choose Bank Name from drop down menu • Enter account number • Click Signup.

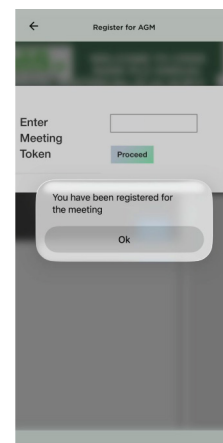
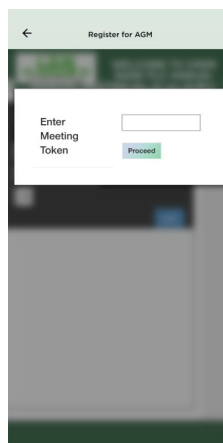
Step 5

After providing all required information, click Sign Up button and a confirmation window will appear. Click OK and it will take you to the LOGIN page.



Step 6

After clicking Login, you will be prompted to enter a onetime token sent to the mobile number or email address provided during registration. At this point you have been registered for the meeting successfully.



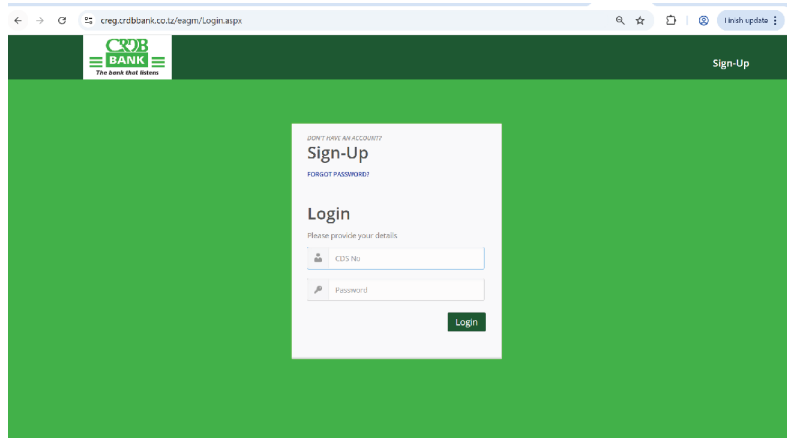
04 Registration Through Website

Step 1

Visit CRDB bank official website www.crdbbank.co.tz using any browser.

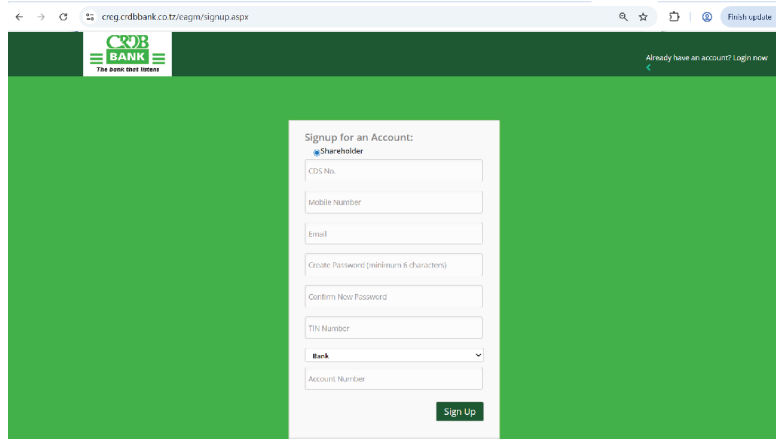
Step 2

Click AGM button or AGM advertisement and the signup screen will be shown.



Step 3

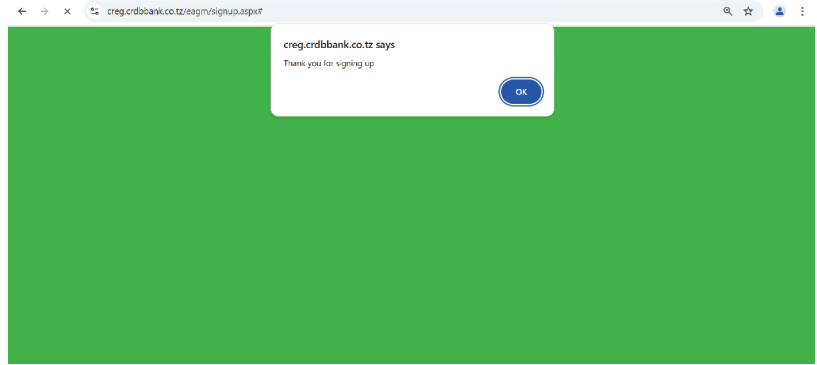
Click Signup button to register for 2026 AGM by entering CDS Number, mobile number (optional), email address (optional), password, TIN number, bank name and account number. Click Signup.



04 Registration Through Website Login and Verification

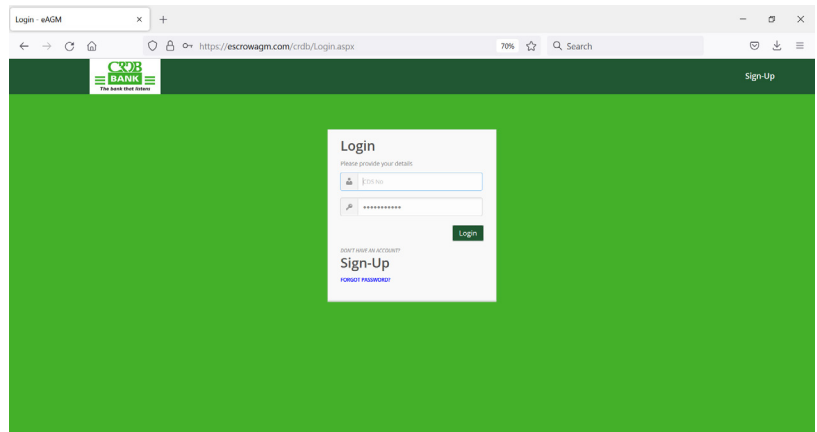
Step

Signup confirmation message will appear. Click OK to go to the next screen of login.



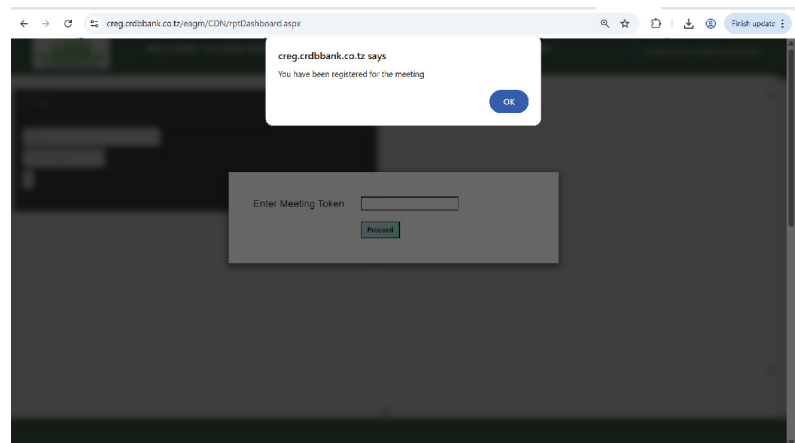
Step

Enter CDS Number and Password you created during Signup process, then click Login.



Step

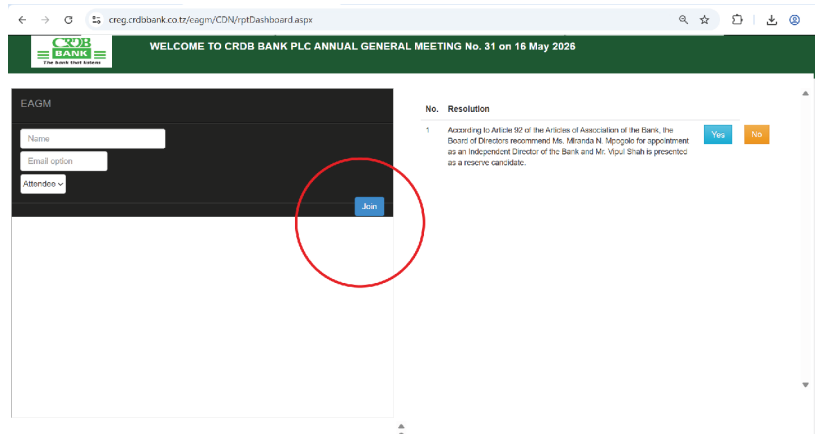
Click the login button then enter your CDS number and password. A screen will pop up that needs you to enter the token sent to your phone/email. Click PROCEED to complete registration.



04 Registration Through Website Meeting Access, Voting and Questions

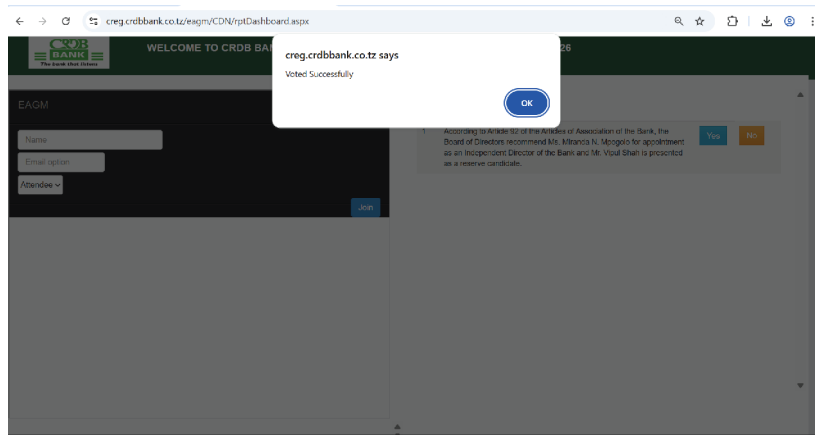
Step 7

The next screen will allow the shareholder to join the meeting online, vote for the resolution, browse agendas and send questions. To join the meeting online, click the JOIN button and follow the meeting online.



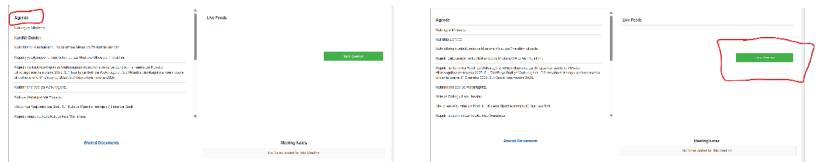
Step

To vote for resolution, Click YES if you want to agree with the resolution and NO if you disagree. A pop-up screen will appear. Click OK to confirm voting.



Step

To view the list of agendas, scroll down. To send questions, go to Send Questions and type in the questions then submit.



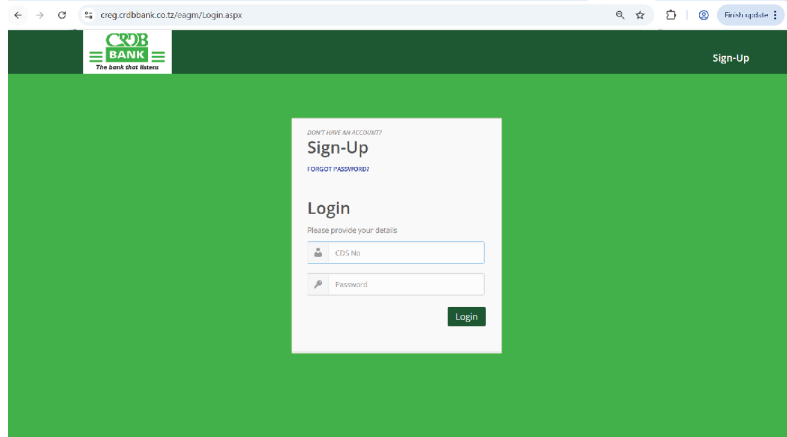
05 Registration Through Weblink

Step 1

From any browser, write [https:// creg.crdbbank.co.tz/eagm/login.aspx](https://creg.crdbbank.co.tz/eagm/login.aspx).

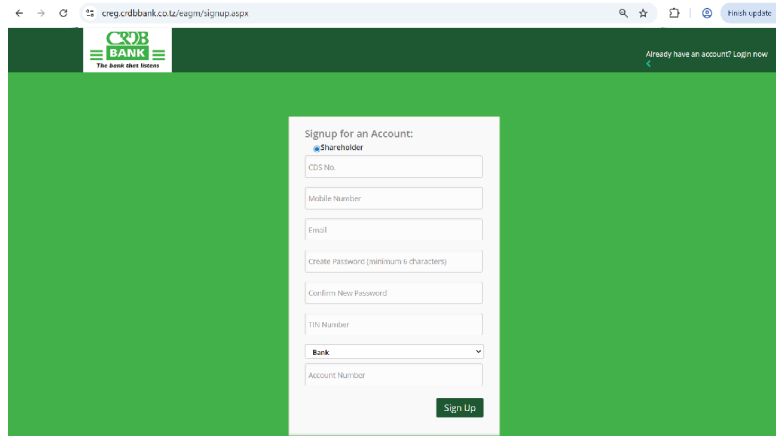
Step 2

From the website go to the INVESTOR menu then click ANNUAL GENERAL MEETING where you will see ONLINE AGM REGISTRATION. Click that menu and you will see the SIGNUP page.



Step 3

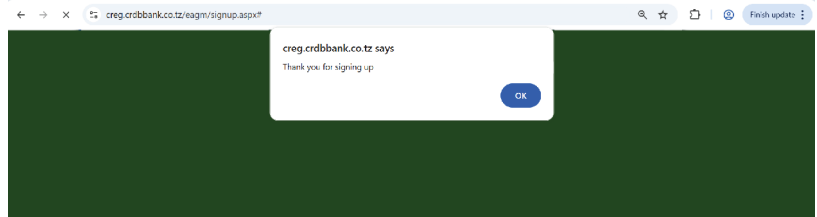
Sign up to register for 2026 AGM by entering CDS Number, mobile number (optional), email address (optional), password, TIN number, bank name and account number. Click Signup.



05 Registration Through Weblink Login and Verification

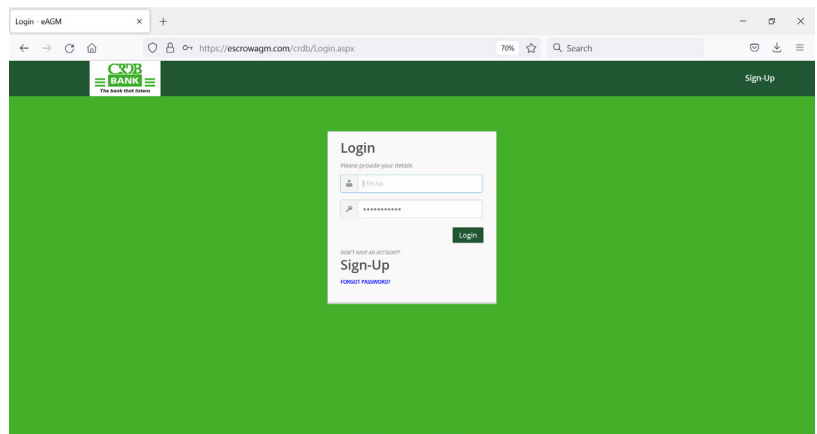
Step

Signup confirmation message will appear. Click OK to go to the next screen of login.



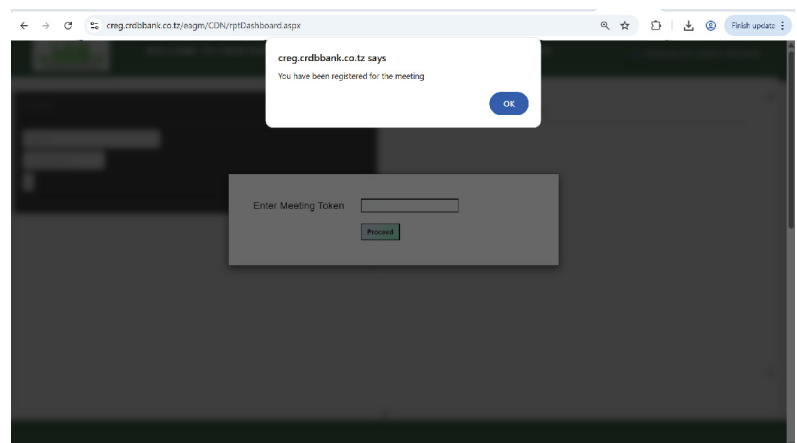
Step

Enter CDS Number and Password you created during Signup process, then click Login.



Step

Click the login button then enter your CDS number and password. A screen will pop up that needs you to enter the token sent to your phone/email.

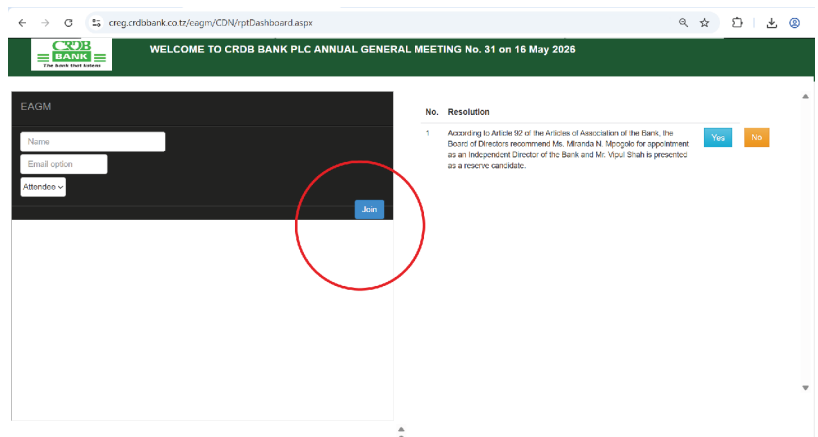


05

Registration Through Weblink Meeting Access, Voting and Questions

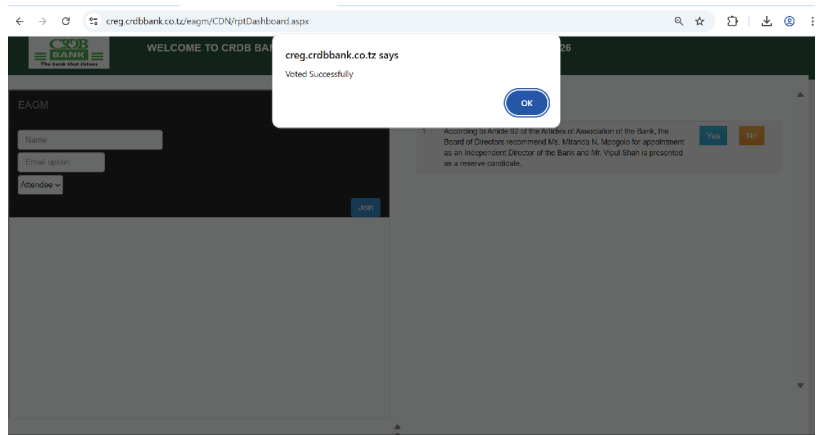
Step 7

The next screen will allow the shareholder to join the meeting online, vote for the resolution, browse agendas and send questions. To join the meeting online, click the JOIN button and follow the meeting online.



Step

To vote for resolution, Click YES if you want to agree with the resolution and NO if you disagree. A pop-up screen will appear confirming voting has been cast successfully.



Step

To go through all agendas, please scroll down. To send questions, go to Send Questions and type in the questions then submit.

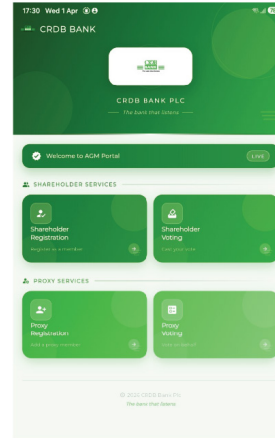


06

Non-Shareholder Registration and Voting Process: Onsite Kiosk / Tablet

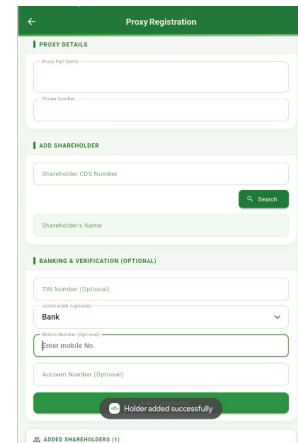
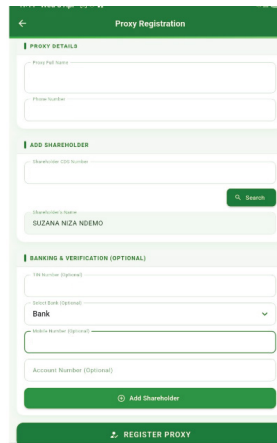
Step 1

The first page will be displayed as a welcome screen when the nonshareholder proxy opens any device. To proceed with non-shareholder proxy registration, select PROXY REGISTRATION.



Step 2

In PROXY REGISTRATION, provide details of the proxy (proxy name and phone number), then go to ADD SHAREHOLDER. In SHAREHOLDER CDS NUMBER enter CDS number of the shareholder being represented then click SEARCH. Details will populate, then click ADD SHAREHOLDER.

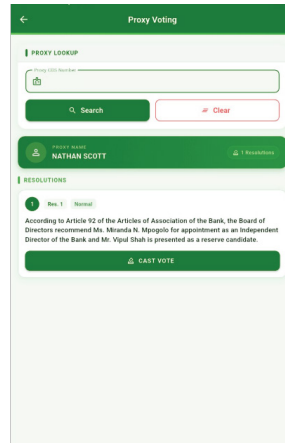


06

Non-Shareholder Registration and Voting Process Voting

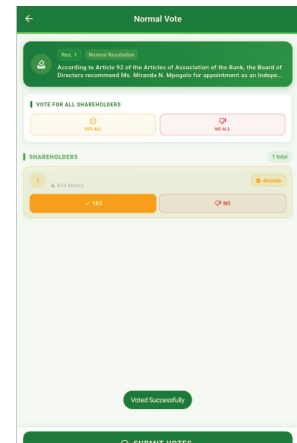
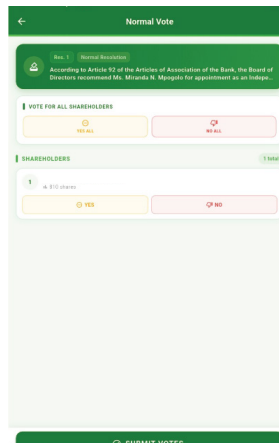
Step 3

For VOTING, go back to the home screen then click PROXY VOTING. Fill in the PRO number received upon final proxy registration and search; details of the shareholder being represented will appear.



Step 4

Click CAST VOTE to get the name of the shareholder with the privilege to vote with the resolution. Click YES if you are with the resolution and NO if you disagree. Upon casting the vote, click SUBMIT VOTE. A message will confirm VOTED SUCCESSFULLY.

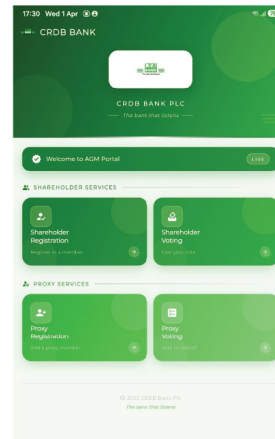


07

Shareholder Proxy Registration and Voting Process: Onsite Kiosk / Tablet

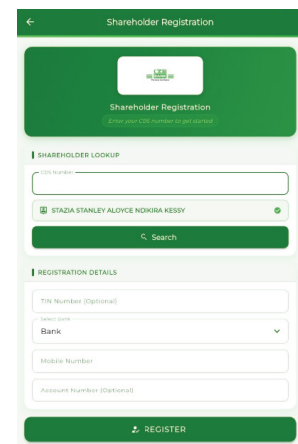
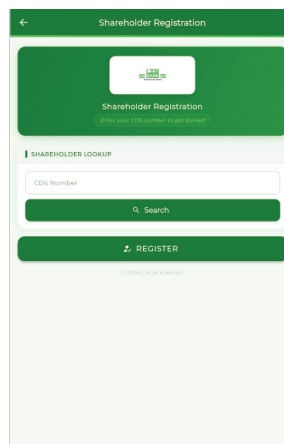
Step 1

The first page will be displayed as a welcome screen when the shareholder opens the platform on any device. To proceed with shareholder registration, select Shareholder Registration.



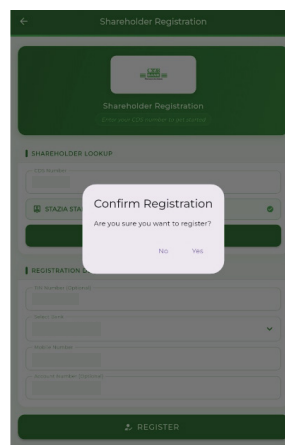
Step 2

Under shareholder Registration, provide CDS number and click SEARCH. Details of the shareholder will populate. Confirm the details then click REGISTER.



Step 3

Click REGISTER button. Another window will populate that needs shareholder to confirm registration by clicking YES.

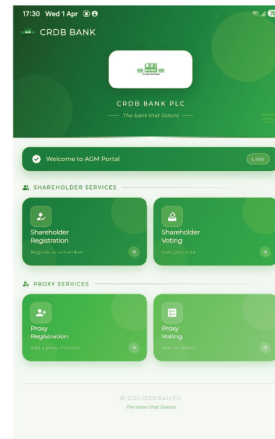


07

Shareholder Proxy Registration and Voting Process Voting

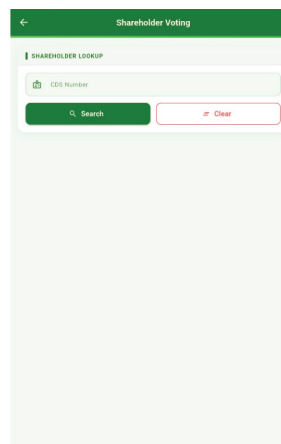
Step 4

For VOTING, go to the home page, and click SHAREHOLDER VOTING.



Step

Under shareholder voting, enter CDS number under SHAREHOLDER LOOKUP and click SEARCH.



Step

Click search and details of the shareholder will appear with the category that shareholder can vote for. To vote, click YES if you agree or NO if you disagree, then click SUBMIT VOTE.

