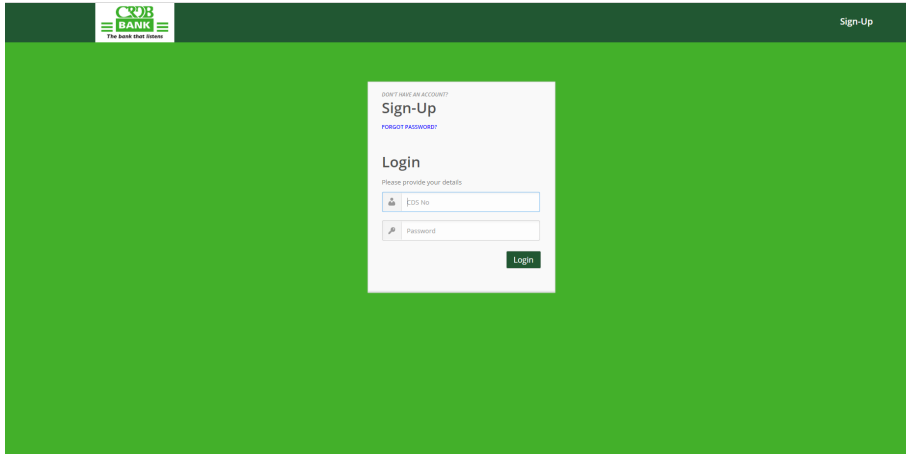




# Shareholder Online Journey

## REGISTRATION THROUGH WEBSITE

1. Visit CRDB bank official website [www.crdbbank.co.tz](http://www.crdbbank.co.tz) using any browser.  
Click AGM button or AGM advertisement and below signup screen will be shown.



The screenshot shows the CRDB Bank website's sign-up and login interface. The page has a green header with the CRDB Bank logo on the left and 'Sign-Up' on the right. The main content area is white and contains two sections: 'Sign-Up' and 'Login'. The 'Sign-Up' section is titled 'GET NEW ACCOUNT' and 'Sign-Up' with a link to 'Forgot Password?'. The 'Login' section is titled 'Login' and 'Please provide your details'. It features two input fields: 'ECS No' and 'Password', both with icons for visibility toggles. A 'Login' button is located below the password field.

2. Sign up to register for 2024 AGM by entering the details below.
  1. Enter CDS Number
  2. Mobile number (Optional)
  3. Email address (Optional)
  4. Create your own Password with Minimum Six (6) Characters and Confirm
  5. Enter TIN number
  6. Choose Bank Name from drop-down menu
  7. Enter account number
  8. Click Signup

CRDB BANK  
The bank that grows

Already have an account? [Login now](#)

Signup for an Account:  
@Shareholder

CDS No.

Mobile Number

Email

Create Password (minimum characters 6)

Confirm New Password

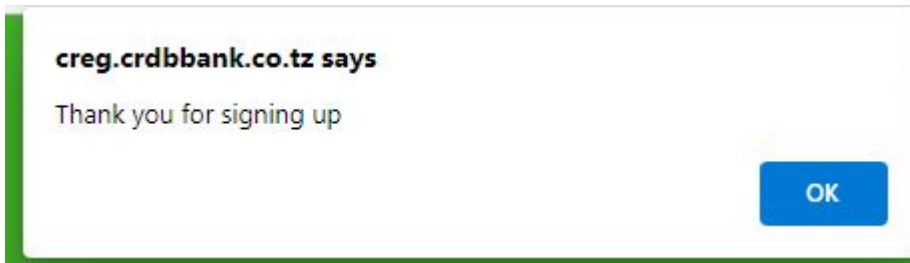
TIN Number

Bank

Account Number

Already have an account? [Login to your account](#)

3. Signup confirmation message will appear as per below. Click "OK" to continue.



4. Enter CDS Number and Password you created during Signup process. Then click Login

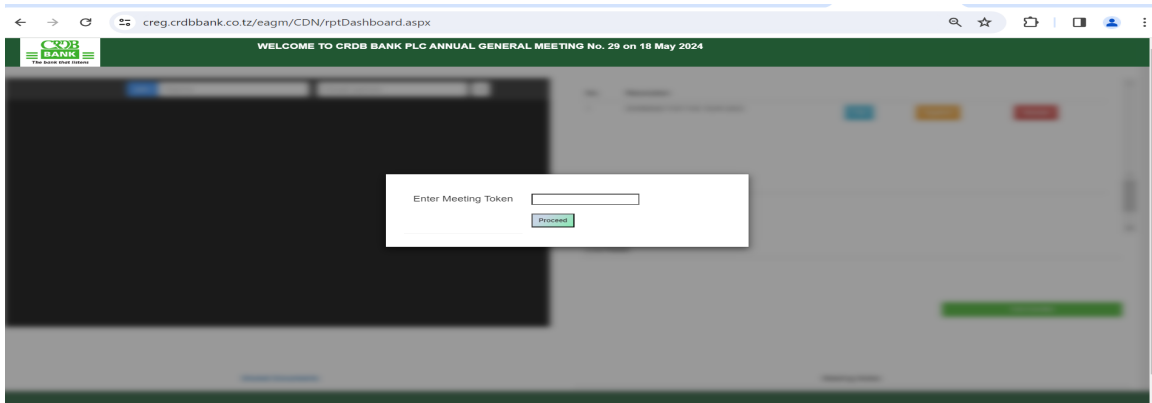
DON'T HAVE AN ACCOUNT?  
**Sign-Up**

[FORGOT PASSWORD?](#)

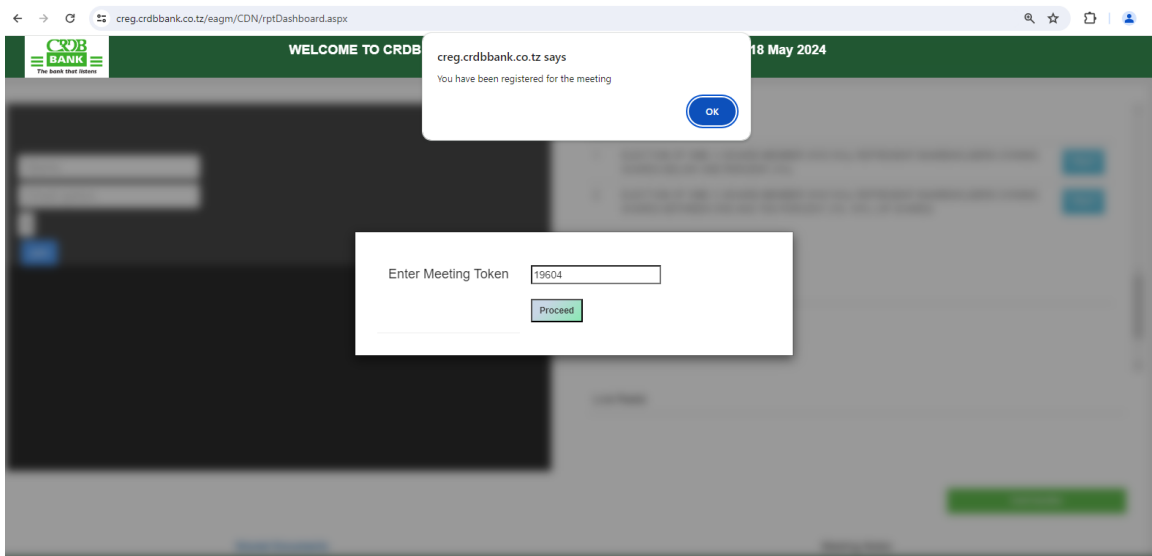
**Login**

Please provide your details

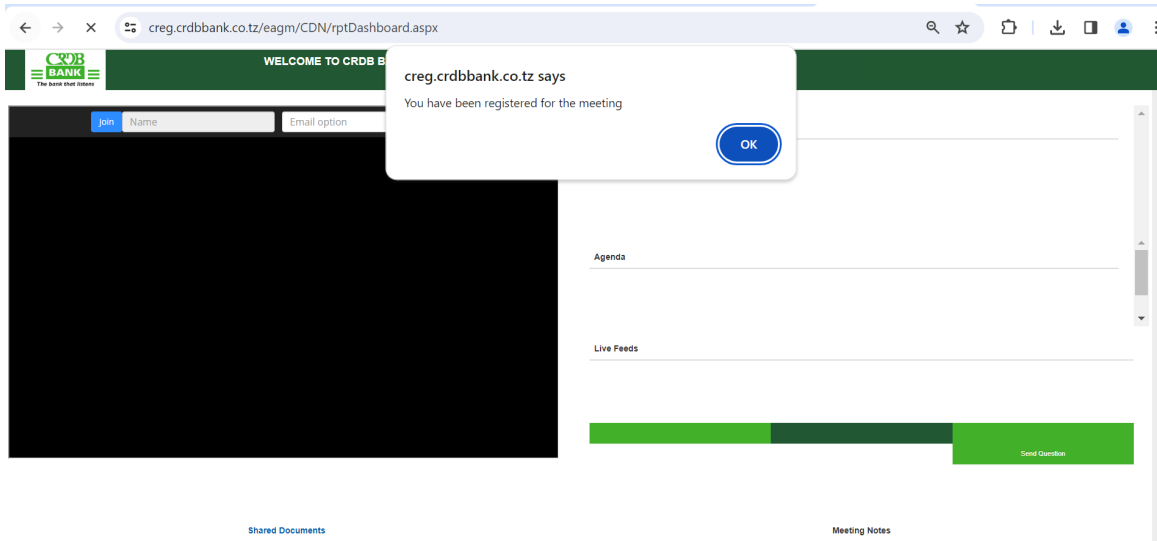
5. After you have clicked LOGIN, a window will appear that needs a token which has been sent to your mobile number that you registered with.



6. After you have provided the token, a pop-up message will appear that says YOU HAVE BEEN REGISTERED FOR THE MEETING

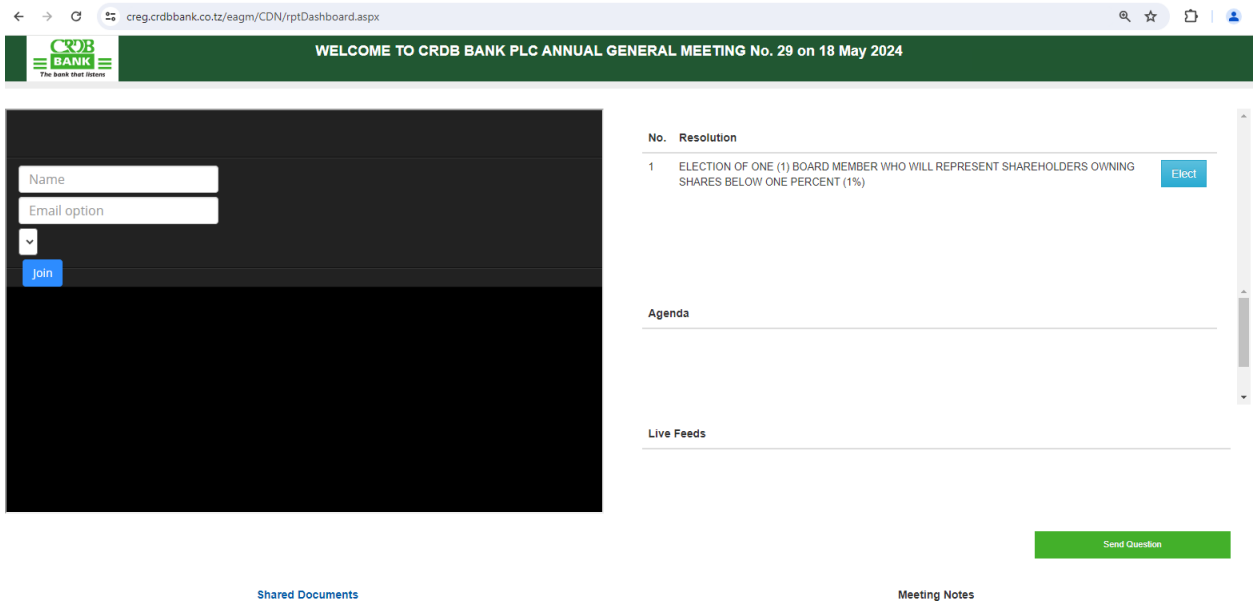


7. Upon clicking OK a pop-up message will appear that says, "YOU HAVE BEEN REGISTERED FOR THE MEETING", click OK to proceed live streaming of AGM events by clicking JOIN on the left side.

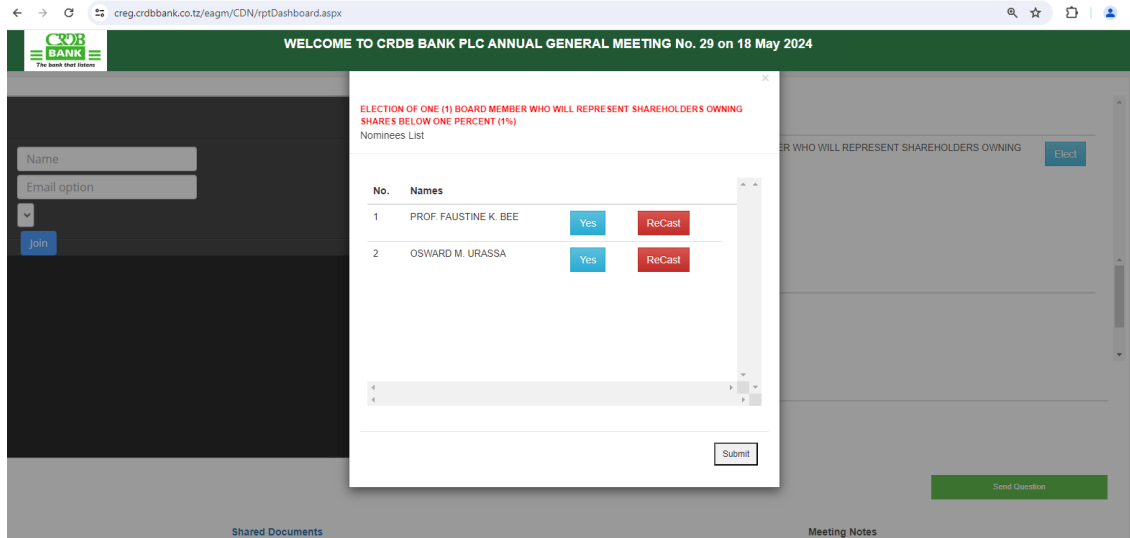


Congratulations on registering for AGM 2024 through website! You can now follow the meeting live and vote for resolutions candidates.

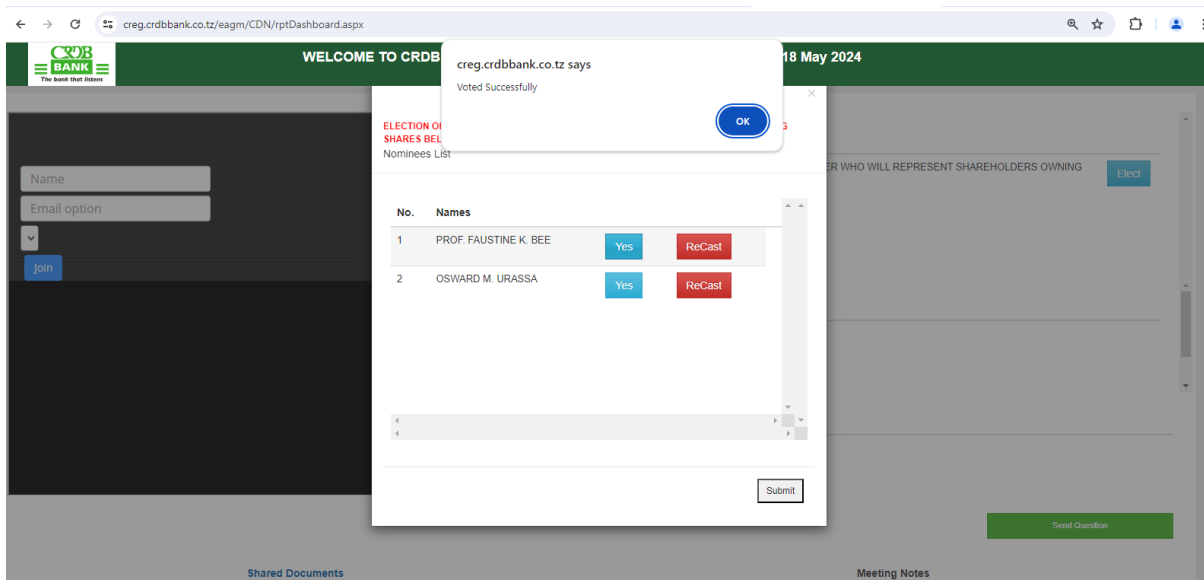
8. For voting of board members, click ELECT beside displayed election resolution according to your category.



9. Click YES to cast your vote for your preferred candidate against their names, click RECAST if you want to make changes for the vote you casted.



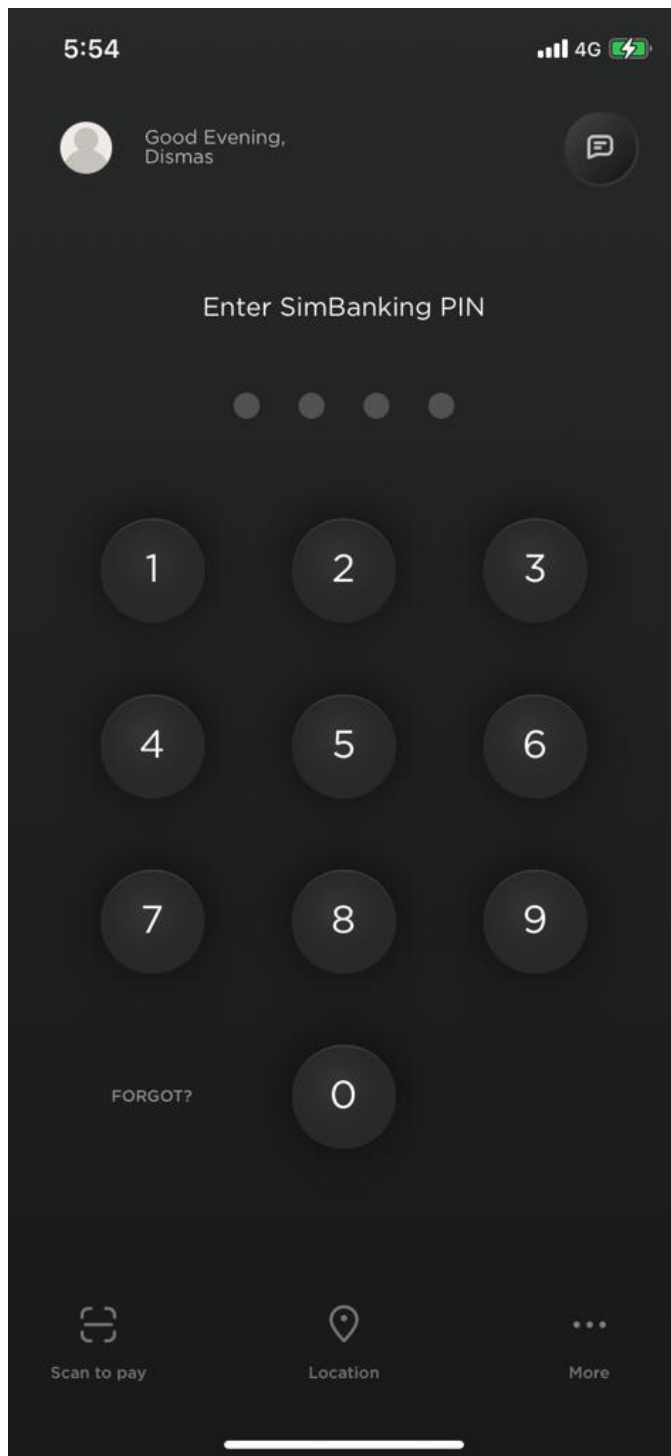
10. When you cast your YES vote, a pop-up will appear confirming you have voted successful, click OK to go back to the streaming.



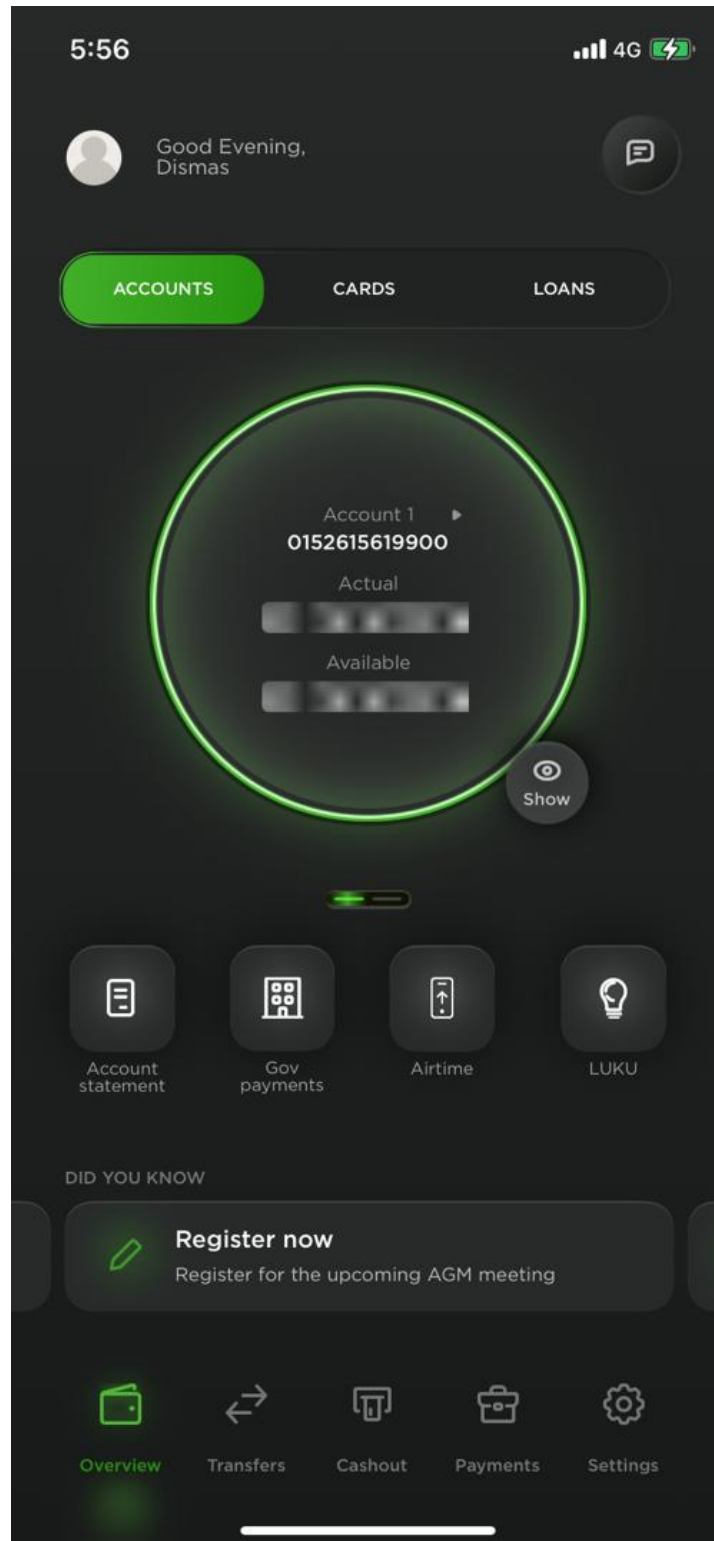
# REGISTRATION THROUGH SIMBANKING

## A. For Shareholders with Simbanking App services.

1: Enter Simbanking App password.

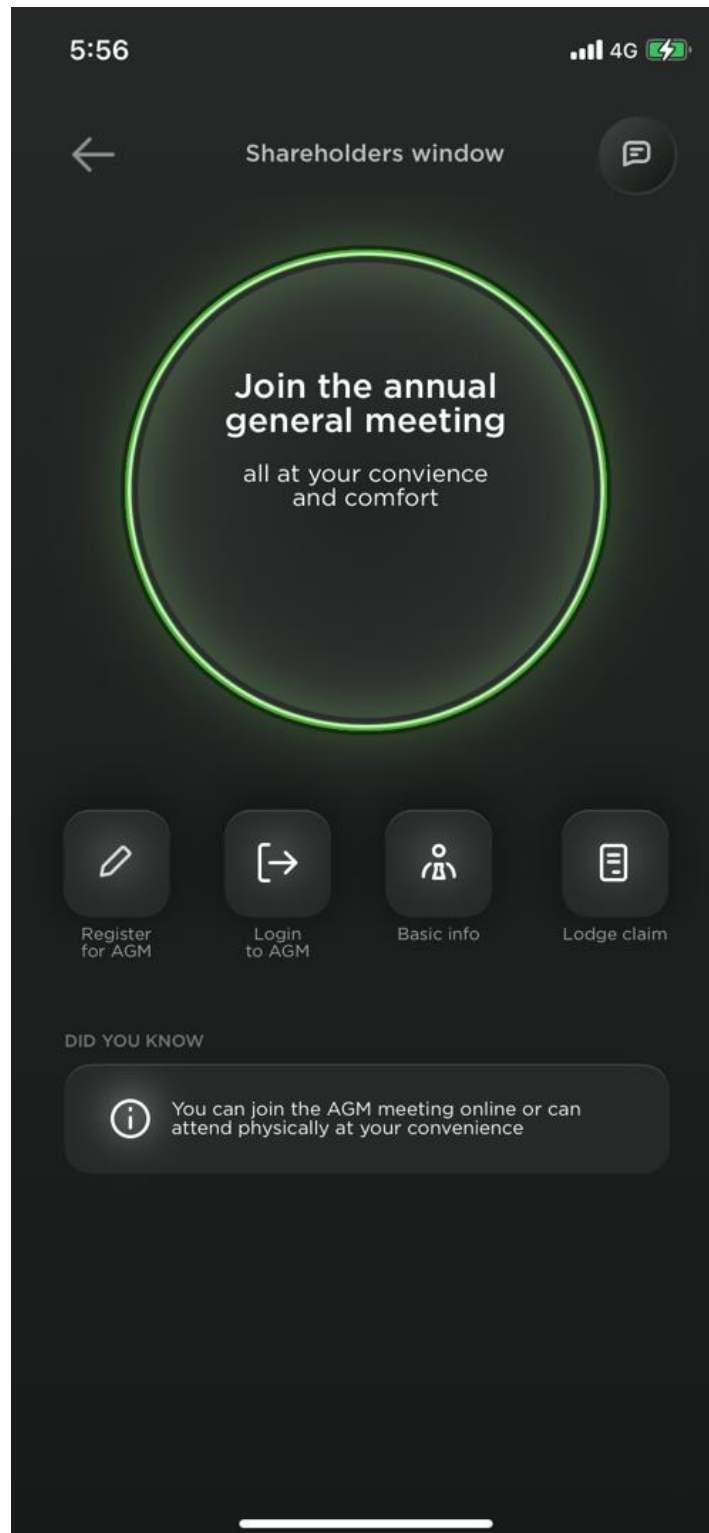


2: Click "Register Now" if you don't see it below, slide left. You will find it.





3. Click “Join the annual general meeting” or “Register for AGM”



4. Sign up to register for 2024 AGM by entering the details below;
  1. Enter CDS Number (Mandatory)
  2. Mobile number (Mandatory)
  3. Email address
  4. Create your own Password with Minimum six (6) Characters and Confirm
  5. Enter TIN number
  6. Choose Bank Name from drop down menu
  7. Enter account number
  8. Click Signup

AA creg.crdbbank.co.tz

**CRDB BANK**  
The bank that listens

Signup for an Account:

Shareholder

CDS No.

Mobile Number

Email

Create Password (minimum chara

Confirm New Password

TIN Number

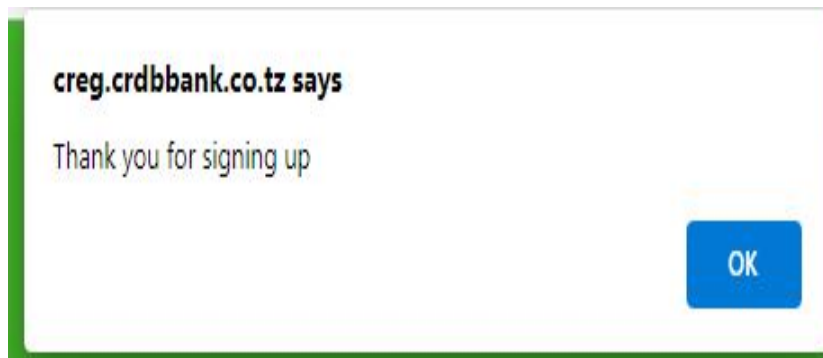
Bank

Account Number

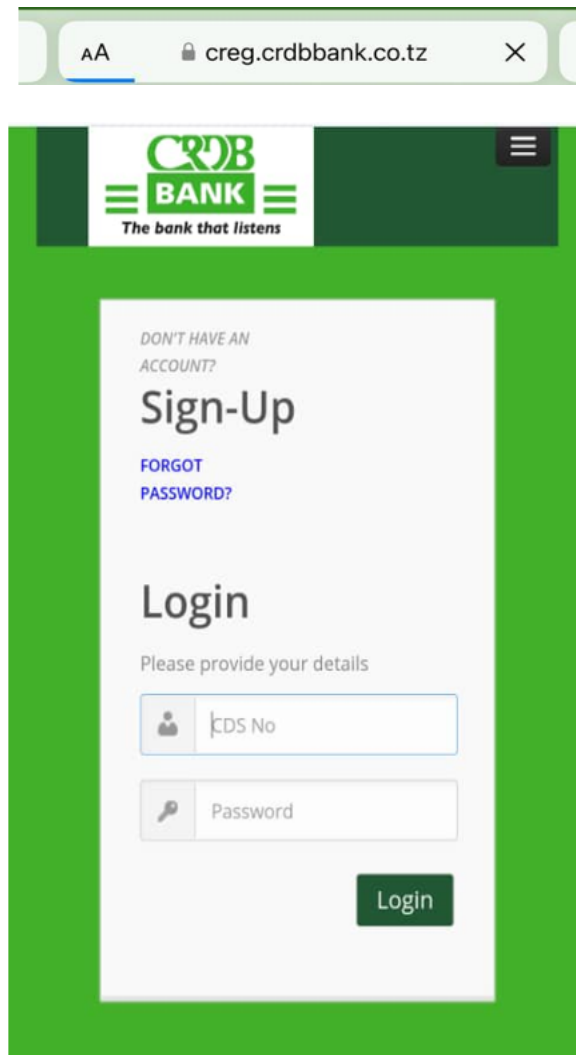
Sign Up

Already have an account? [Login to your account](#)

5. Signup confirmation message will appear as per the screenshot below. Click "OK" to continue.



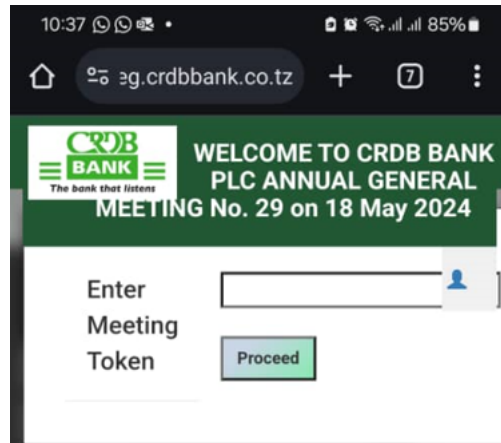
6. Enter CDS Number and Password you created during Signup process. Then click Login



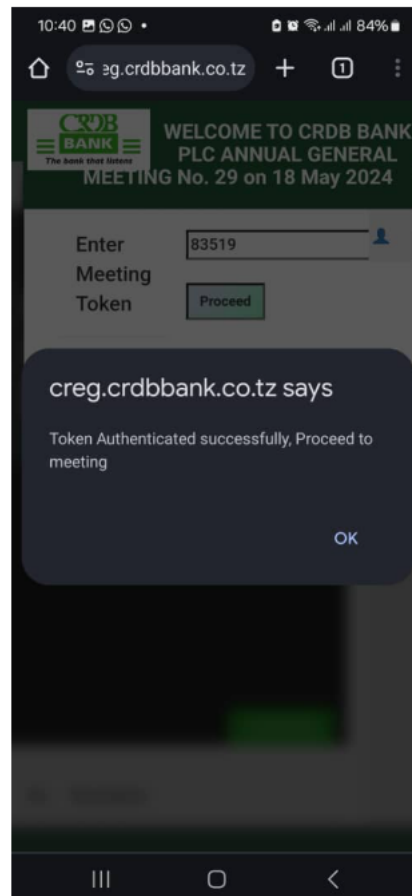
The image shows a web browser window with the address bar displaying "creg.crdbbank.co.tz". The page features the CRDB Bank logo at the top, which includes the text "CRDB BANK" and the tagline "The bank that listens". Below the logo, there is a navigation menu icon. The main content area is a white box with a green border. It contains the following text and elements:

- "DON'T HAVE AN ACCOUNT?"
- "Sign-Up" (large heading)
- "FORGOT PASSWORD?" (link)
- "Login" (large heading)
- "Please provide your details"
- A text input field with a person icon and the placeholder text "CDS No".
- A text input field with a key icon and the placeholder text "Password".
- A green "Login" button.

7. After you have clicked LOGIN, a window will appear that needs a token which has been sent to your mobile number that you registered with.



8. After you have provided the token, a pop-up message will appear that says **Token Authenticated successfully, Proceed to meeting.**



9. Click OK to proceed live streaming of AGM events by clicking JOIN on the left side.

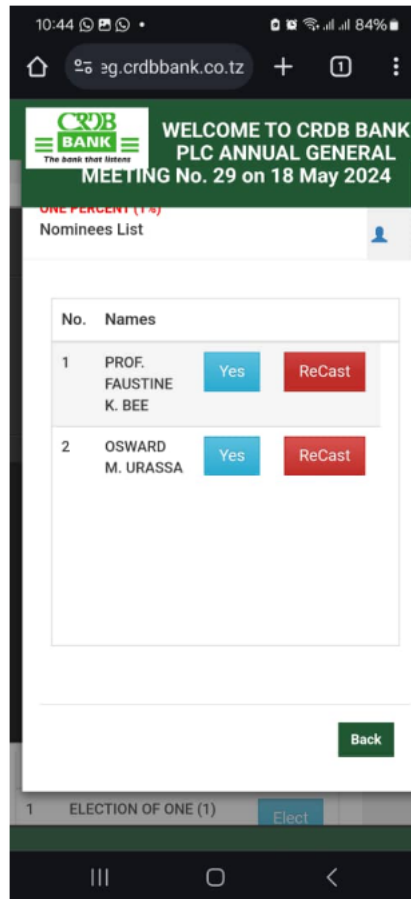
The screenshot shows a mobile application interface for the CRDB Bank PLC Annual General Meeting. At the top, there is a green header with the CRDB Bank logo and the text "WELCOME TO CRDB BANK PLC ANNUAL GENERAL MEETING No. 29 on 18 May 2024". Below the header, there is a registration form with the following fields: "Name", "Email option", and "Attendee" (a dropdown menu). A blue "Join" button is located below the form. To the right of the form, there is a vertical sidebar with a user profile icon at the top and a green "vConsole" button at the bottom. Below the registration form, there is a table with the following content:

No.	Resolution	
1	ELECTION OF ONE (1) BOARD MEMBER WHO WILL REPRESENT SHAREHOLDERS	Elect

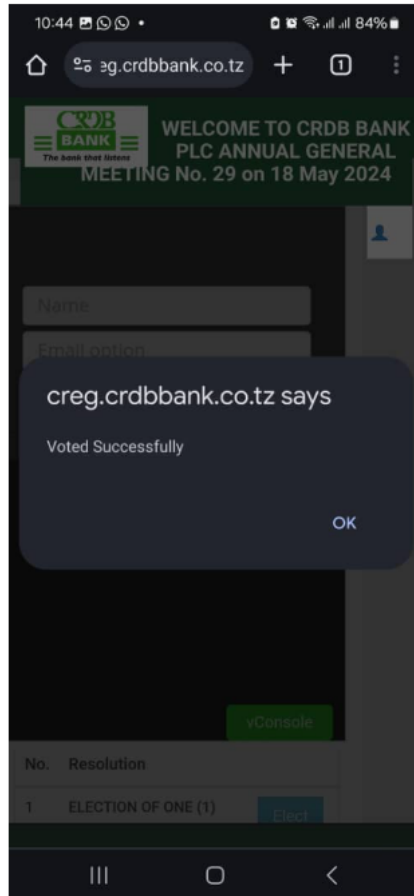
Congratulations on registering for AGM 2024. You can now follow the live meeting and vote for resolutions candidates.

For voting of board members, click ELECT beside displayed election resolution according to your category.

10. Click YES to cast your vote for your preferred candidate against their names, click RECAST if you want to make changes for the vote you cast.



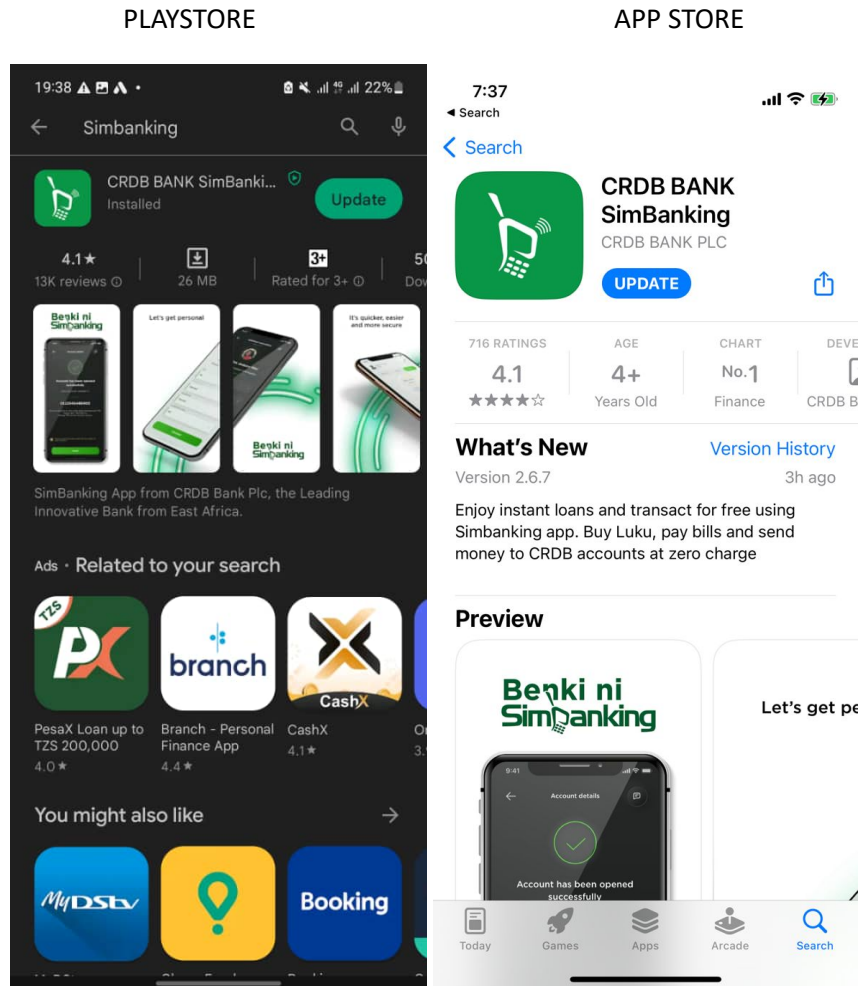
11. When you cast your YES vote, a pop-up will appear confirming you have voted successful, click OK to go back to the streaming.



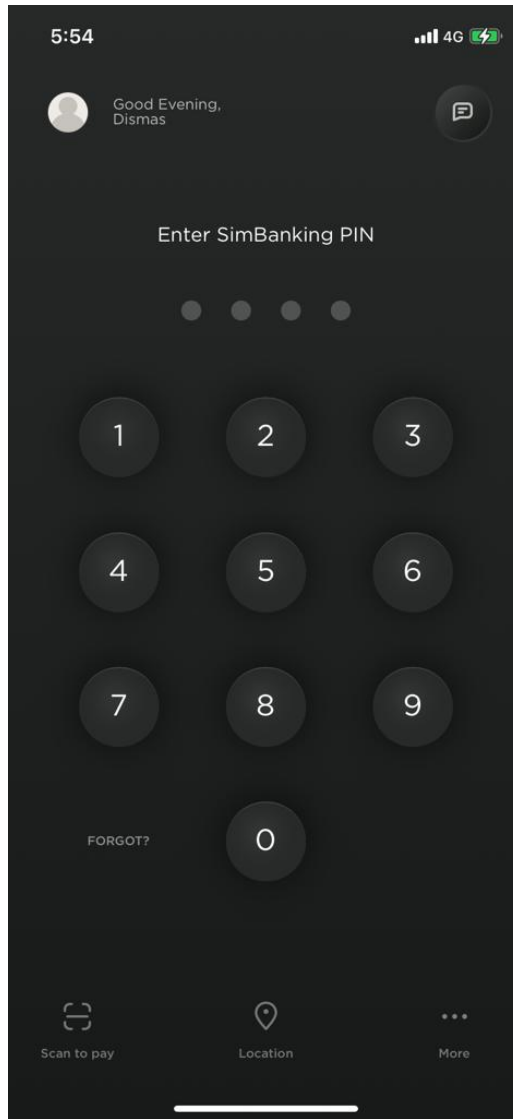


## B. For Shareholders without Simbanking App services.

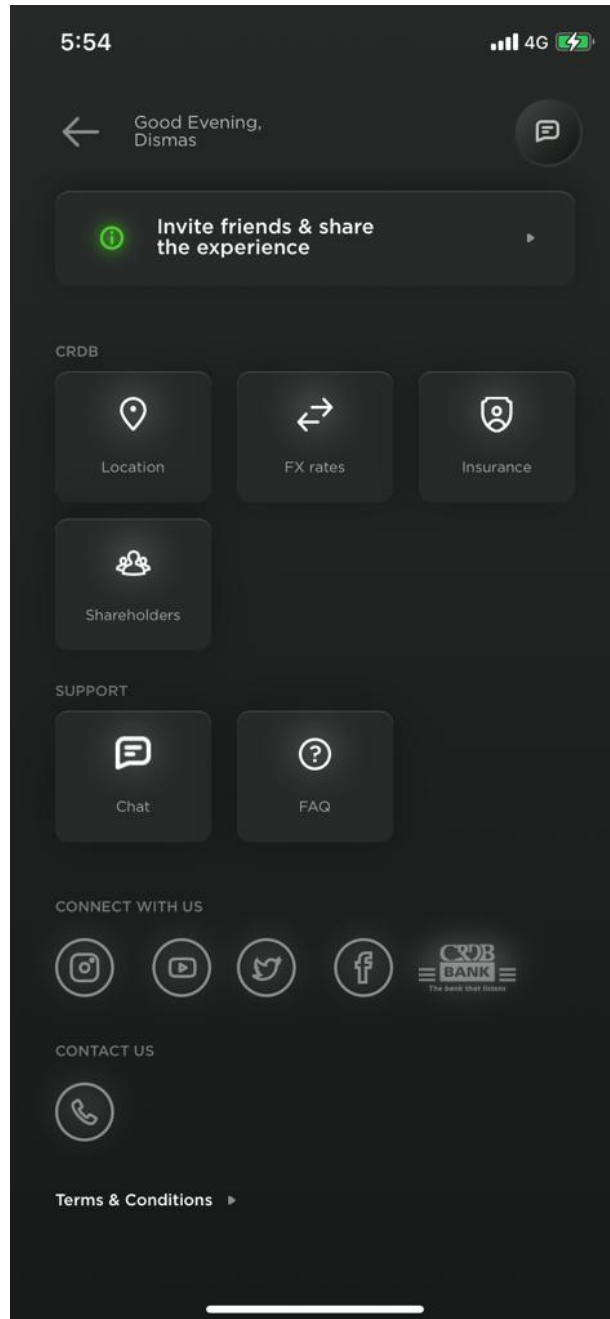
1. Visit "Play store" for Android users or App store for "iPhone users to install "Simbanking App"



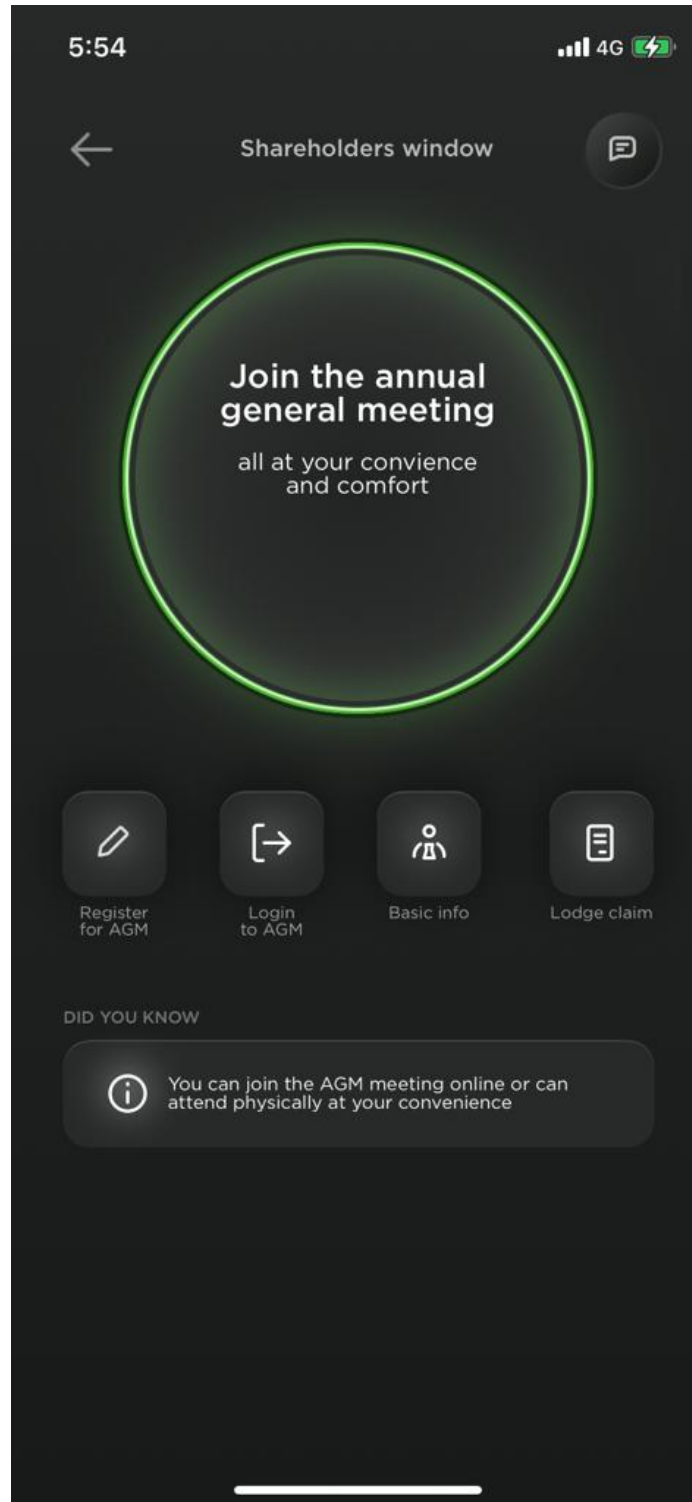
2. Open Simbanking App, click "More" on the bottom right corner.



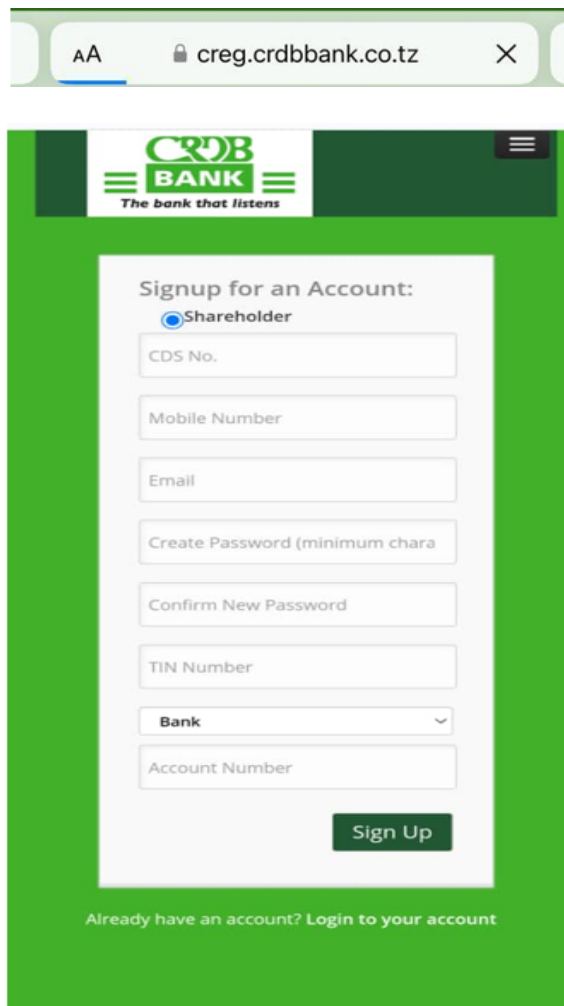
3. Click "Shareholders" at the middle part to continue.



4. Click "Join the annual general meeting" or "Register for AGM"



4. Sign up to register for 2024 AGM by entering the details below.
  9. Enter CDS Number
  10. Mobile number (Optional)
  11. Email address (Optional)
  12. Create your own Password with Minimum six (6) Characters and Confirm
  13. Enter TIN number
  14. Choose Bank Name from drop down menu
  15. Enter account number
  16. Click Signup



The screenshot shows a mobile browser interface for the CRDB Bank website. The browser's address bar displays the URL "creg.crdbbank.co.tz". The page header features the CRDB Bank logo with the tagline "The bank that listens". The main content area is titled "Signup for an Account:" and includes a radio button for "Shareholder" which is selected. Below this, there are several input fields: "CDS No.", "Mobile Number", "Email", "Create Password (minimum chara", "Confirm New Password", "TIN Number", a "Bank" dropdown menu, and "Account Number". A green "Sign Up" button is positioned at the bottom right of the form. At the very bottom of the page, there is a link that says "Already have an account? Login to your account".

4. Signup confirmation message will appear as per the screenshot below. Click "OK" to continue.



5. Enter CDS Number and Password you created during Signup process. Then click Login.

AA creg.crdbbank.co.tz

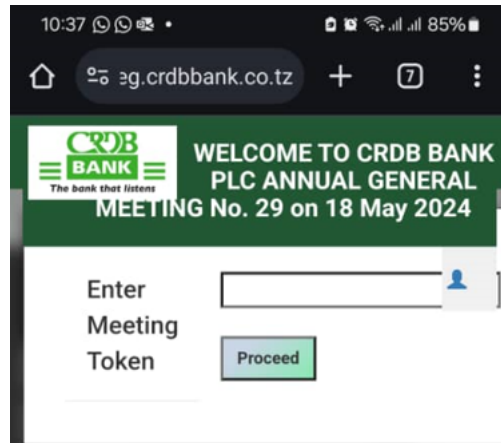
**CRDB BANK**  
The bank that listens

DON'T HAVE AN ACCOUNT?  
**Sign-Up**  
[FORGOT PASSWORD?](#)

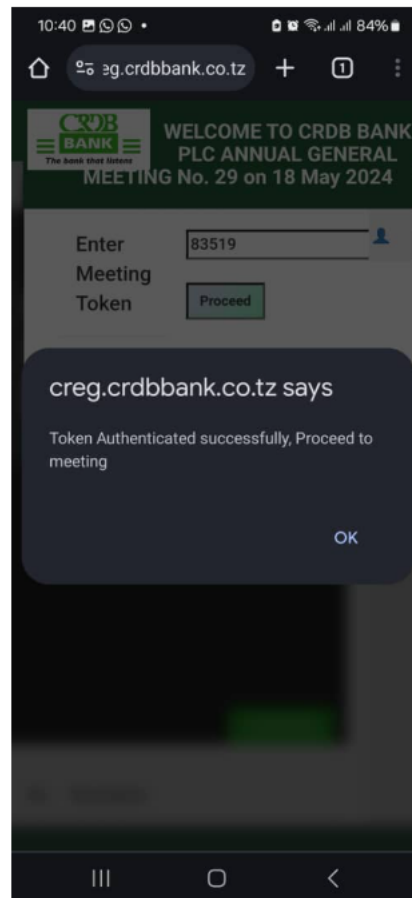
**Login**  
Please provide your details

Login

6. After you have clicked LOGIN, a window will appear that needs a token which has been sent to your mobile number that you registered with.

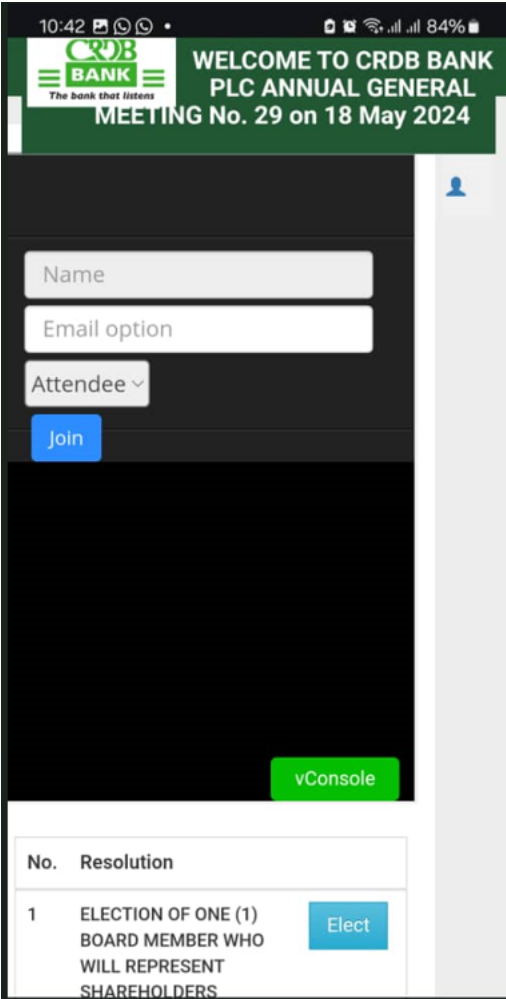


7. After you have provided the token, a pop-up message will appear that says **Token Authenticated successfully, Proceed to meeting.**



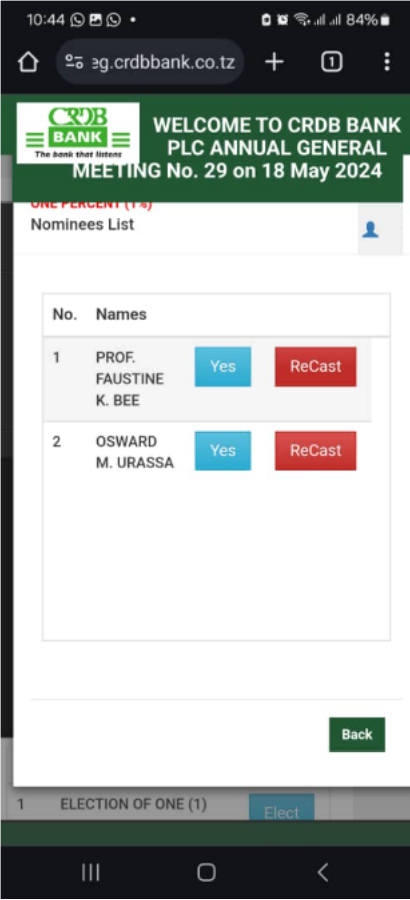


Click OK to proceed live streaming of AGM events by clicking JOIN on the left side



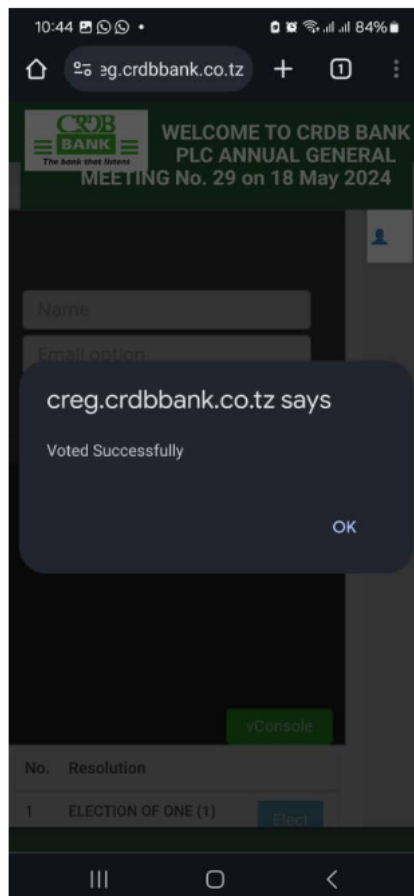
Congratulations on registering for AGM 2024. You can now follow the live meeting and vote for resolutions candidates.

For voting of board members, click ELECT beside displayed election resolution according to your category.



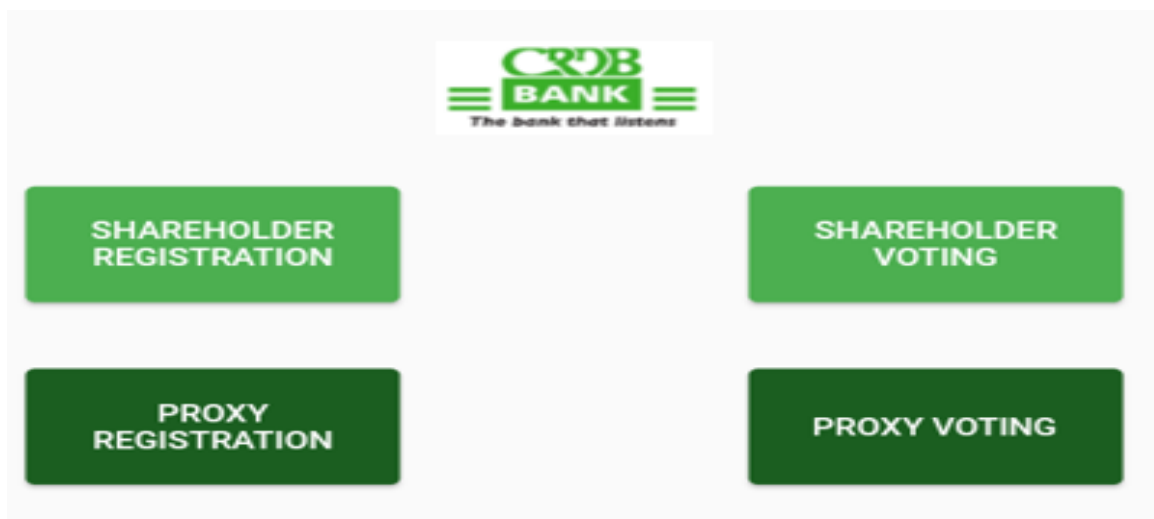
7. Click YES to cast your vote for your preferred candidate against their names, click RECAST if you want to make changes for the vote you cast.

8. When you cast your YES vote, a pop-up will appear confirming you have voted successful, click OK to go back to the streaming.



## ONSITE REGISTRATION AND VOTING PROCESS (ONSITE KIOSK/TABLET)

1. On the first screen, you see four options for “Shareholder Registration” “Shareholder Voting” “Proxy Registration” and “Proxy Voting”




2. Click "Shareholder Registration" for self-registration, enter CDS Number and click "Search"

The screenshot shows a mobile application interface for registering as a shareholder. At the top, there is a green header bar with a white back arrow on the left and the text "REGISTER SHAREHOLDER" in white. Below the header, the background is light gray. In the center, there is the CDB BANK logo, which consists of the letters "CDB" in a stylized font above the word "BANK" in a bold, sans-serif font, with three horizontal lines on either side. Below the logo is the tagline "The bank that listens". Below the logo and tagline, there is a text input field with the placeholder text "Enter CDS No." and a rounded rectangular border. Below the input field, there is a green button with the text "Search" in white. Below the "Search" button, there is a larger green button with the text "REGISTER" in white.

3. Details of the shareholder will be populated, fill up other needed information and click "Register"

← REGISTER SHAREHOLDER



Enter CDS No.

SAMWEL ELIUSHU LEMA

**Search**

Enter TIN No.

Bank


Enter Mobile No.

Enter Account No.

**REGISTER**

4. A pop up will appear asking to confirm the registration, click "Yes" to complete registration.

← REGISTER SHAREHOLDER



Enter CDS No.

Enter TIN No.

CRDB Bank PLC

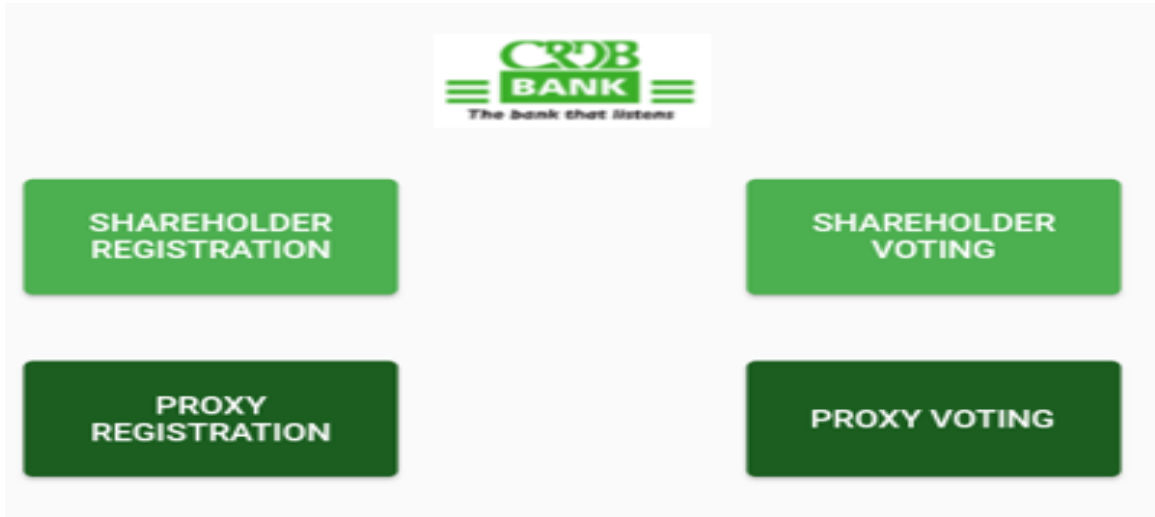
Enter Mobile No.

Enter Account No.

**REGISTER**

**Confirm Registration**  
Are you sure you want to register?

5. For self-Shareholder Voting, go to “Shareholder Voting”



6. Enter shareholder CDS number, click "Search" information attached to the CDS number will populate and click "Elect" to go vote for candidates.

← Resolutions

Enter Proxy CDS Number

**Search** **Clear**

Proxy Name: LIGHTNESS SAMMYNICO

ELECTION OF ONE(1) BOARD MEMBER WHO WILL REPRESENT SHAREHOLDERS OWNING SHARES BELOW ONE PERCENT(1%)

**Vote**



7. Vote for candidate by clicking YES and if you want to remove the vote that has been casted click RECAST and do the voting correctly, click SUBMIT to submit your votes

← Election Vote

ELECTION OF ONE(1) BOARD MEMBER WHO WILL REPRESENT SHAREHOLDERS OWNING SHARES BELOW ONE PERCENT(1%)

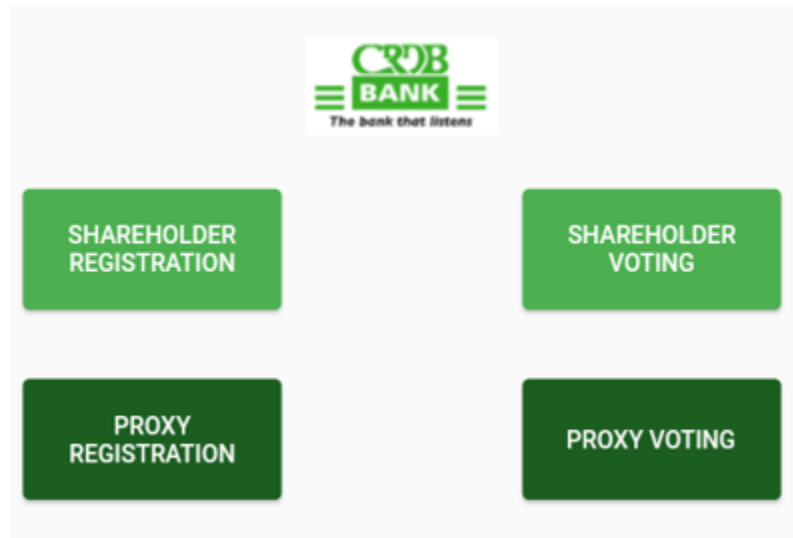
1	PROF. FAUSTINE K. BEE	Yes	Recast
2	OSWARD M. URASSA	Yes	Recast

SUBMIT

Congratulation for registering for AGM 2023 onsite! You can proceed to the AGM meeting conference.

## SHAREHOLDER PROXY REGISTRATION AND VOTING PROCESS (ONSITE KIOSK/ TABLET)

1. On the first screen, you see four options for “Shareholder Registration” “Shareholder Voting” “Proxy Registration” and “Proxy Voting”



2. For shareholder registration, choose PROXY REGISTRATION

The screenshot shows a mobile application interface for proxy registration. At the top, there is a green header with a back arrow and the text "Proxy Representative". Below the header, there is a toggle switch for "Are you a shareholder Proxy?". The form contains several input fields: "Enter CDSNo.:" with a text box containing "CDSNo." and a grey "Search" button; "Enter Proxy Name:" with a text box containing "Proxy Name"; "Enter Phone Number:" with a text box containing "Phone Number"; "Add Shareholder CDSNo.:" with a text box containing "CDS No." and a green "Search" button; "Shareholder's Name:" with a text box containing "Name"; "Enter TIN No.:" with a rounded text box; a "Bank" dropdown menu; "Enter Mobile No.:" with a rounded text box; and "Enter Account No.:" with a rounded text box. A green "+" button is located to the right of the account number field. At the bottom, there is a large empty rectangular box and a green "REGISTER" button.

3. Click the button on the up-right corner to acknowledge you are a shareholder who represent another shareholder, enter your CDS number and click SEARCH to get your information.

**Proxy Representative**

Are you a shareholder Proxy?

Enter CDSNo.:  **Search**

Enter Proxy Name:

Enter Phone Number:

Add Shareholder CDSNo.:  **Search**

Shareholder's Name:

Enter TIN No.

**Bank**

Enter Mobile No.

Enter Account No.

**+**

**REGISTER**

4. After the information of the shareholder has been populated, fill in other information needed, then click + sign to attach the shareholder to be represented.

**← Proxy Representative**

Are you a shareholder Proxy?

Enter CDSNo.:  **Search**

Enter Proxy Name:

Enter Phone Number:

Add Shareholder CDSNo.:  **Search**

Shareholder's Name: LIGHTNESS SAMMYNICO

Enter TIN No.

**Bank**

Enter Mobile No.

Enter Account No.

**+**

**REGISTER**

5. Enter CDS number of the shareholder being represented then click SEARCH to have their information populated, fill up other information of the shareholder like you did before, click the + sign and that shareholder will be added to the representative, do so until all the shareholder that you are represented have all been added. Click REGISTER to complete the registration.

**← Proxy Representative**

Are you a shareholder Proxy?

Enter CDSNo.:  **Search**

Enter Proxy Name:

Enter Phone Number:

Add Shareholder CDSNo.:  CDS No. **Search**

Shareholder's Name:  Name

Enter TIN No.

Bank

Enter Mobile No.

Enter Account No.

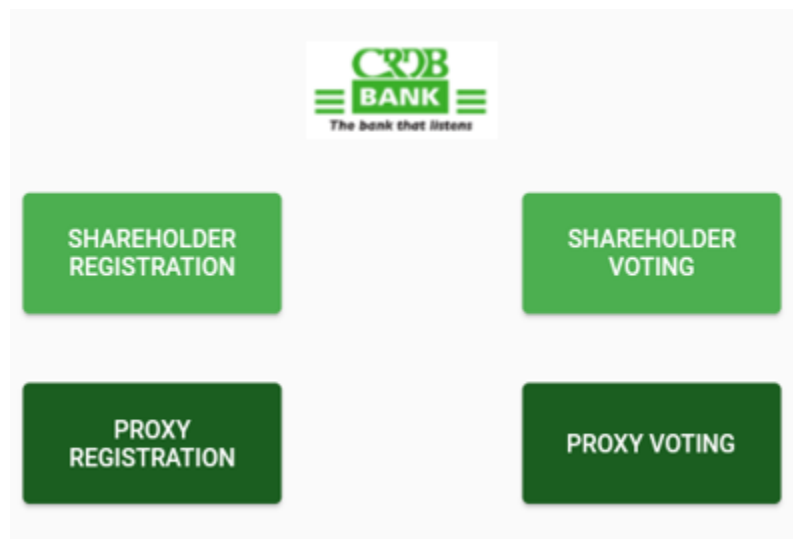
**+**

**REGISTER**

6. The proxy number will display to confirm successful registration; the shareholder will use his/her CDS number for voting.

The screenshot shows a mobile application interface for 'Proxy Representative' registration. The form includes fields for 'Enter CDSNo.' (with value 510792), 'Enter Proxy Name', 'Enter Phone', 'Add Shareholder', 'Shareholder', 'Enter TIN No.', 'Bank', 'Enter Mobile No.', and 'Enter Account No.'. A modal dialog box is displayed in the center with the text 'Your Proxy Number is :'. Below the form, a black button with white text says 'Registered Successfully', and a green button below it says 'REGISTER'. A green '+' button is located at the bottom right of the form area.

7. For Shareholder Voting, Go to PROXY VOTING



8. Enter the CDS number of the shareholder representing others, then click SEARCH information attached to that shareholder will populate, click VOTE to start voting.

← Resolutions

Enter Proxy CDS Number

**Search** **Clear**

Proxy Name: LIGHTNESS SAMMYNICO

ELECTION OF ONE(1) BOARD MEMBER WHO WILL REPRESENT SHAREHOLDERS OWNING SHARES BELOW ONE PERCENT(1%)

**Vote**

9. The shareholder (representative) will appear with those who he/she is representing and you will cast the vote separately

ELECTION OF INDEPENDENT DIRECTOR

MAGDALENA OBEDI AKYOO	<b>Elect</b>
LIGHTNESS SAMMYNICO	<b>Elect</b>

**Back**



10. Cast the votes as instructed then click SUBMIT to submit the vote.

← Election Vote

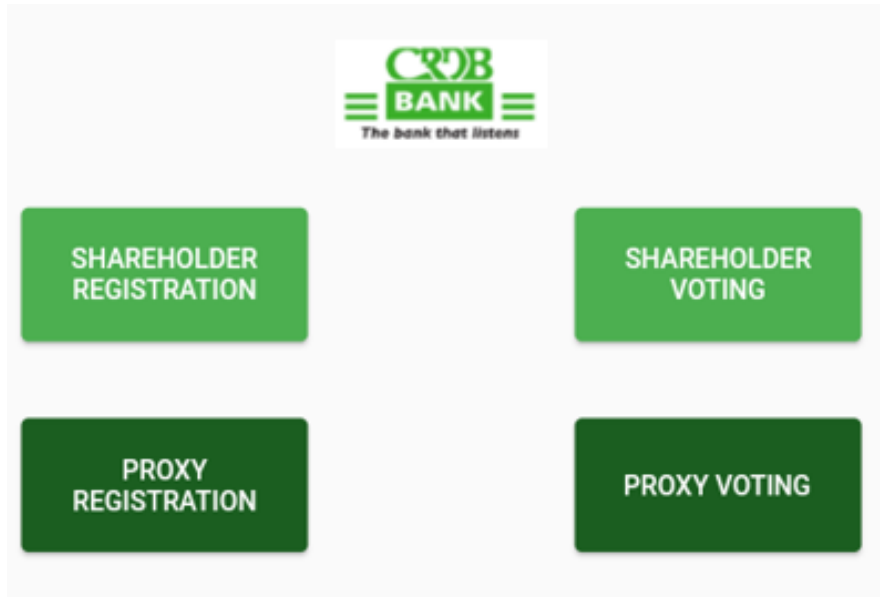
ELECTION OF ONE(1) BOARD MEMBER WHO WILL REPRESENT SHAREHOLDERS OWNING SHARES BELOW ONE PERCENT(1%)

1	PROF. FAUSTINE K. BEE	<input type="checkbox"/>	Yes	Recast
2	OSWARD M. URASSA	<input type="checkbox"/>	Yes	Recast

SUBMIT

**NON-SHAREHOLDER REGISTRATION AND VOTING PROCESS (ONSITE KIOSK/TABLET)**

1. On the first screen, you see four options for “Shareholder Registration” “Shareholder Voting” “Proxy Registration” and “Proxy Voting”. For non-shareholder, choose PROXY REGISTRATION



2. Fill in the following details.

- Proxy name
- Phone number

The screenshot shows a mobile application interface for registering a proxy representative. At the top, there is a green header with a back arrow and the title "Proxy Representative". Below the header, there is a toggle switch for "Are you a shareholder Proxy?". The form contains several input fields: "Enter CDSNo.:" with a "CDSNo." placeholder and a "Search" button; "Enter Proxy Name:" with a "Proxy Name" placeholder; "Enter Phone Number:" with a "Phone Number" placeholder; "Add Shareholder CDSNo.:" with a "CDS No." placeholder and a "Search" button; and "Shareholder's Name:" with a "Name" placeholder. Below these fields are three rounded input boxes for "Enter TIN No.", "Enter Mobile No.", and "Enter Account No.". A "Bank" dropdown menu is positioned above the "Enter Mobile No." field. A green "+" button is located to the right of the "Enter Account No." field. At the bottom of the form, there is a large empty rectangular box and a green "REGISTER" button.

3. Representative will fill in his/her information.

The screenshot shows a mobile application interface for registering a proxy representative. At the top, there is a green header with a back arrow and the title "Proxy Representative". Below the header, there is a toggle switch for "Are you a shareholder Proxy?". The form contains several input fields: "Enter CDSNo.:" with a search button, "Enter Proxy Name:", "Enter Phone Number:", "Add Shareholder CDSNo.:" with a search button, and "Shareholder's Name:" with a search button. Below these are fields for "Enter TIN No.", a "Bank" dropdown menu, "Enter Mobile No.", and "Enter Account No.". A large empty box is present at the bottom, followed by a green "REGISTER" button.

4. Start to add the shareholder to be represented by clicking the + sign and fill up their CDS number and click SEARCH to get details of the shareholder.

**Proxy Representative**

Are you a shareholder Proxy?

Enter CDSNo.:

Enter Proxy Name:

Enter Phone Number:

Add Shareholder CDSNo.:

Shareholder's Name:

Enter TIN No.

Bank

Enter Mobile No.

Enter Account No.

5. After the details of the shareholder has populated, fill up other information i.e. Phone number, TIN number, bank name, bank account name then clicks + sign to add the shareholder under that proxy.

← **Proxy Representative**

Are you a shareholder Proxy?

Enter CDSNo.:  Search

Enter Proxy Name:

Enter Phone Number:

Add Shareholder CDSNo.:  Search

Shareholder's Name: ABRAHAM EDMOUND SIAME

Enter TIN No.

Bank  ▼

Enter Mobile No.

Enter Account No.

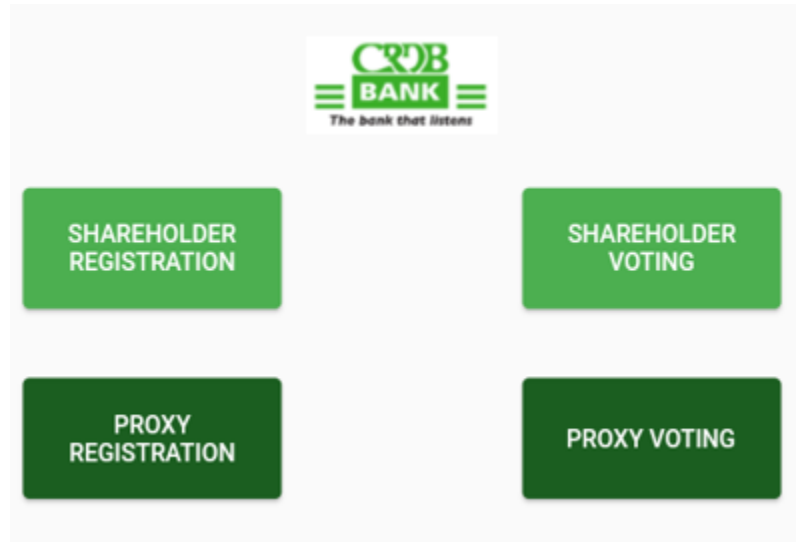
+

REGISTER

6. After you click REGISTER, the system will generate dummy CDS (which starts with PRO...). The representative should note it down as it will be required while voting.

The screenshot shows a mobile application interface for registering as a proxy representative. The title bar is green with a back arrow and the text "Proxy Representative". Below the title bar, there is a toggle switch for "Are you a shareholder Proxy?". The form contains several input fields: "Enter CDSNo.:" with a "CDSNo." placeholder and a "Search" button; "Enter Proxy Name:" with a "Proxy Name" placeholder; "Enter Phone No.:"; "Add Shareholder:" with a "Search" button; "Shareholder:"; "Enter TIN No.:"; "Bank:" with a dropdown arrow; "Enter Mobile No.:"; and "Enter Account No.:" with a "+" button. At the bottom, there is a large empty rectangular box and a green "REGISTER" button. A white modal dialog box is overlaid in the center, displaying the text "Your Proxy Number is :" and an "OK" button.

7. For Non-Shareholder Voting, Go to PROXY VOTING

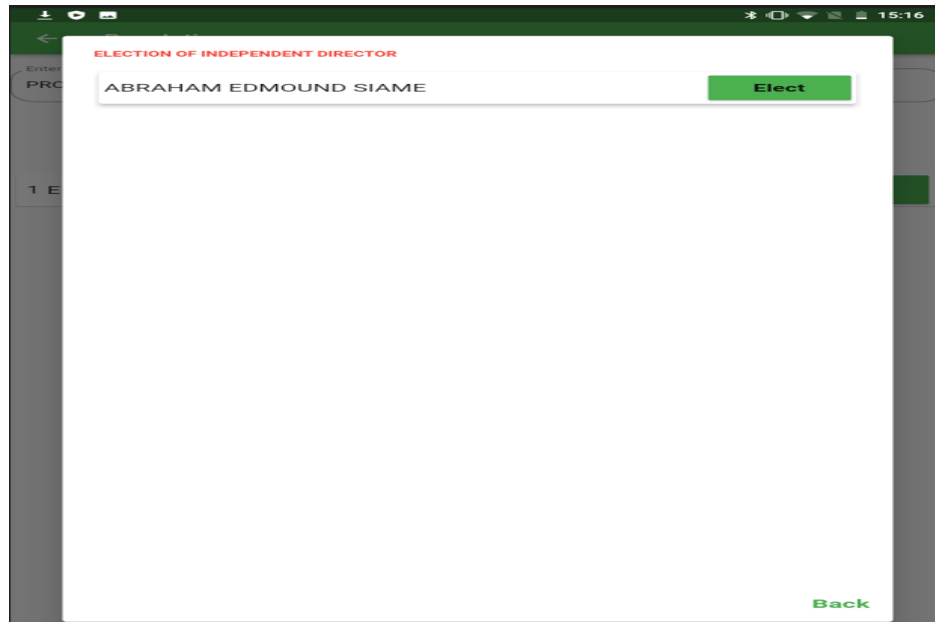


8. Enter the dummy CDS number that was generated after registration, then click SEARCH information attached to that dummy CDS will populate, click VOTE

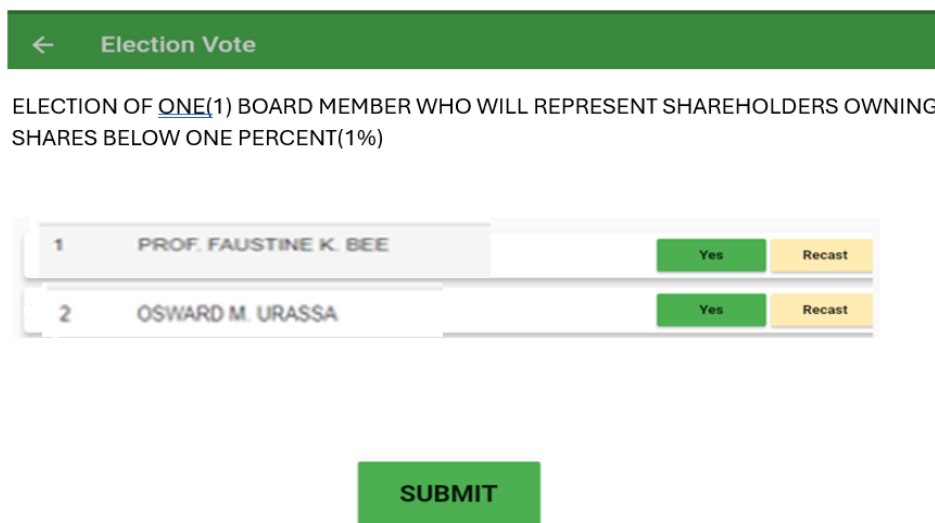
The screenshot shows a mobile application interface for voting on resolutions. At the top is a green header with a back arrow and the text "Resolutions". Below the header is a text input field labeled "Enter Proxy CDS Number". Underneath the input field are two buttons: a green "Search" button and a red "Clear" button. Below these buttons, the text "Proxy Name: DUNI DUNI" is displayed. At the bottom of the screen, the text of the resolution is shown: "ELECTION OF ONE(1) BOARD MEMBER WHO WILL REPRESENT SHAREHOLDERS OWNING SHARES BELOW ONE PERCENT(1%)". To the right of this text is a green "Vote" button.



9. After clicking VOTE, the category to be voted for this year will appear click SELECT and vote for the candidate according to how the proxy form has been voted for/as per the shareholder instruction.



10. Click YES to cast the vote for the candidate of your choice, RECAST when you want to change the vote, when you are done click SUBMIT to submit your votes. Do the same if there is more than one shareholder being represented.



The background features a series of parallel diagonal lines in shades of light gray and white, creating a sense of depth and movement. Interspersed among these lines are several solid green rectangular bars of varying lengths and orientations, some pointing towards the top-left and others towards the bottom-right. The overall aesthetic is clean, modern, and professional.

**Thank you for taking part in the  
2024 Annual General Meeting**